

YOU ARE NOT ALONE (Y.A.N.A)

Brought to you by the Wisconsin Dells Police Department

Building trust through community relationships

What is Y.A.N.A. ?

Y.A.N.A. is a **FREE** telephone reassurance and welfare maintenance program for residents in the Wisconsin Dells School District. This program is designed to provide daily phone contact to senior citizens, disabled persons or anyone that can positively benefit from routine contact. The goal of this program is to provide a piece of mind and measure of security to community members who enjoy the independence of living alone.

How does Y.A.N.A. work?

Dispatchers from the Wisconsin Dells Police Department will call participants daily. If the participant does not answer the phone after several attempts, a series of steps will follow to ensure their safety and well-being. These steps may include calling emergency contacts, dispatching the appropriate police and dispatching medical services.

How can you or a loved one participate?

There are four ways to sign up for the program:

- 1) Go to www.wdspd.com and click on the Y.A.N.A. link. This will bring you to an internet form that you can complete and submit.
- 2) You can print out an internet form from the website www.wdspd.com and submit via snail mail.
- 3) Call our dispatch center at 608.253.1611 and register via phone.
- 4) Stop by our police department located at 712 Oak Street, Wisconsin Dells and register with one of our dispatchers.

FAQ

1. Can I sign up a loved one? *Absolutely, we will accept all applications and start calling immediately.*
2. What hours will the calls be made? *Participants will provide a two hour time frame to receive calls. Dispatch can call 24 hours/day 7days/week.*
3. What if the participant temporarily leaves their residence (vacation, hospital etc.). *Participant's should let the dispatch center know of dates when they will not be home. Notes will be made and the participant will not be called.*
4. How long before I can start receiving calls? *You will start getting calls almost immediately after submitting the application.*
5. How long does the dispatcher talk for? *The dispatcher will have a brief conversation with you. Conversations will vary depending on how busy the dispatcher center is.*

NOTE: This service is free and voluntary. This service does not substitute for calling 911 in the event of an emergency. Always call 911 if there is an emergency.

Wisconsin Dells Police Department

Y.A.N.A. Application

Complete and mail to Wisconsin Dells Police Department, 712 Oak Street, Wisconsin Dells, WI 53965

Name:		Age	
Address:			
Phone#1		Phone#2	

What time would you like to receive your daily phone call? (circle)			
6am-8am	8am-10am	10am-Noon	Noon-2pm
2pm-4pm	4pm-6pm	6pm-8pm	8pm-10pm
Other -write in-			

Emergency Contact #1 Name	
Emergency Contact#1 Phone#	
Emergency Contact #2 Name	
Emergency Contact#2 Phone#	

List other emergency contacts here:	

Medical Conditions I wish to share:	

Are Firearms Located in your home? circle	Yes	No
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List any other relevant information here:	

I understand that this YANA program is voluntary. I understand that this program is not a substitute for calling 911. I will call 911 when there is an emergency. I understand and authorize emergency services to make a forceful entry into my house in the event of a possible emergency. I understand that other dispatch business may be prioritized and calls may be delayed or missed. The above information provided is accurate.

Signature		Date	
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