

## AVERAGE CUSTOMER COMPARISON - YEAR TO YEAR

AVERAGE RESIDENTIAL CUSTOMER- 5,544 GALLONS PER MONTH			
2013-14 APPROVED BUDGET	\$ 29.62		WATER ONLY
2014-15 DRAFT BUDGET	\$ 30.65		
2013-14 APPROVED BUDGET	\$ 29.62		SEWER ONLY
2014-15 DRAFT BUDGET	\$ 30.65		
2013-14 APPROVED BUDGET	\$ 59.24		WATER AND SEWER
2014-15 DRAFT BUDGET	\$ 61.31		

AVERAGE COMMERCIAL CUSTOMER- 14,039 GALLONS PER MONTH			
2013-14 APPROVED BUDGET	\$ 61.74		WATER ONLY
2014-15 DRAFT BUDGET	\$ 63.95		
2013-14 APPROVED BUDGET	\$ 61.74		SEWER ONLY
2014-15 DRAFT BUDGET	\$ 63.95		
2013-14 APPROVED BUDGET	\$ 123.47		WATER AND SEWER
2014-15 DRAFT BUDGET	\$ 127.90		

### CUSTOMER DATA AS OF JUNE 2014

CASHIERS SYSTEM- SEWER CUSTOMERS-	281
NORTHERN SYSTEM- SEWER ONLY CUSTOMERS-	259
RESIDENTIAL	211
COMMERCIAL	48
NORTHERN SYSTEM- WATER ONLY CUSTOMERS-	611
RESIDENTIAL	559
COMMERCIAL	52
NORTHERN SYSTEM- WATER & SEWER CUSTOMERS-	1661
RESIDENTIAL	1186
COMMERCIAL	475
TOTAL TWSA CUSTOMERS	2812

**COMPARISON AT TWSA MINIMUM BILL EQUIVALENT- WATER AND SEWER  
PROPOSED 2014-15 TWSA RATES VERSUS OTHER SYSTEMS CURRENT YEAR RATES**

RESIDENTIAL CUSTOMER						
SYSTEM NAME	WATER BASE	WATER USE	SEWER BASE	SEWER USE	OTHER CHARGES	TOTAL CHARGES
<b>REGIONAL SYSTEMS</b>						
TWSA (Jackson)	\$ 10.36	\$ 6.37	\$ 10.36	\$ 6.37	\$ 2.23	\$ 35.69
CFPUA (New Hanover)	\$ 12.91	\$ 8.62	\$ 14.55	\$ 10.72	\$ -	\$ 46.80
OWASA (Orange)	\$ 14.70	\$ 7.50	\$ 12.00	\$ 15.23	\$ -	\$ 49.42
ONWASA (Onslow)	\$ 12.15	\$ 6.58	\$ 19.75	\$ 13.16	\$ -	\$ 51.64
MEAN CHARGES	\$ 12.53	\$ 7.27	\$ 14.17	\$ 11.37	\$ 0.56	\$ 45.89
<b>LOCAL MUNICIPAL SYSTEMS</b>						
FRANKLIN ( INSIDE)	\$ 15.00	\$ 3.38	\$ 7.00	\$ 8.23	\$ -	\$ 33.60
FRANKLIN (OUTSIDE)	\$ 30.00	\$ 6.75	\$ 14.00	\$ 12.69	\$ -	\$ 63.44
WAYNESVILLE ( INSIDE)	\$ 13.98	\$ 0.69	\$ 14.58	\$ 0.90	\$ -	\$ 30.15
WAYNESVILLE (OUTSIDE)	\$ 25.20	\$ 1.54	\$ 26.35	\$ 1.64	\$ -	\$ 54.73
BRYSON CITY ( INSIDE)	\$ 12.50	\$ 5.17	\$ 12.50	\$ 5.88	\$ -	\$ 36.05
BRYSON CITY ( OUTSIDE)	\$ 25.00	\$ 10.34	\$ 25.00	\$ 11.75		\$ 72.09
MEAN CHARGES	\$ 20.28	\$ 4.64	\$ 16.57	\$ 6.85		\$ 48.34

COMMERCIAL CUSTOMER						
SYSTEM NAME	WATER BASE	WATER USE	SEWER BASE	SEWER USE	OTHER CHARGES	TOTAL CHARGES
<b>REGIONAL SYSTEMS</b>						
TWSA (Jackson)	\$ 12.70	\$ 6.37	\$ 12.70	\$ 6.37	\$ 2.23	\$ 40.37
CFPUA (New Hanover)	\$ 12.91	\$ 8.62	\$ 14.55	\$ 10.72	\$ -	\$ 46.80
OWASA (Orange)	\$ 14.70	\$ 7.50	\$ 12.00	\$ 15.23	\$ -	\$ 49.42
ONWASA (Onslow)	\$ 12.15	\$ 6.58	\$ 19.75	\$ 13.16	\$ -	\$ 51.64
MEAN CHARGES	\$ 13.11	\$ 7.27	\$ 14.75	\$ 11.37	\$ 0.56	\$ 47.06
<b>LOCAL MUNICIPAL SYSTEMS</b>						
FRANKLIN ( INSIDE)	\$ 20.00	\$ 4.05	\$ 7.50	\$ 8.23	\$ -	\$ 39.78
FRANKLIN (OUTSIDE)	\$ 40.00	\$ 8.10	\$ 15.00	\$ 16.45	\$ -	\$ 79.55
WAYNESVILLE ( INSIDE)	\$ 13.98	\$ 0.69	\$ 14.58	\$ 0.90	\$ -	\$ 30.15
WAYNESVILLE (OUTSIDE)	\$ 25.20	\$ 1.54	\$ 26.35	\$ 1.64	\$ -	\$ 54.73
BRYSON CITY ( INSIDE)	\$ 21.00	\$ 5.17	\$ 21.00	\$ 5.88	\$ -	\$ 53.05
BRYSON CITY ( OUTSIDE)	\$ 42.00	\$ 10.34	\$ 42.00	\$ 11.75		\$ 106.09
MEAN CHARGES	\$ 27.03	\$ 4.98	\$ 21.07	\$ 7.47		\$ 60.56

**COMPARISON AT 4000 GALLONS / MONTH CONSUMPTION -WATER AND SEWER  
PROPOSED 2014-15 TWSA RATES VERSUS OTHER SYSTEMS CURRENT YEAR RATES**

RESIDENTIAL CUSTOMER						
SYSTEM NAME	WATER BASE	WATER USE	SEWER BASE	SEWER USE	OTHER CHARGES	TOTAL CHARGES
<b>REGIONAL SYSTEMS</b>						
TWSA (Jackson)	\$ 10.36	\$ 10.84	\$ 10.36	\$ 10.84	\$ 3.80	\$ 46.20
CFPUA (New Hanover)	\$ 12.91	\$ 14.68	\$ 14.55	\$ 18.24	\$ -	\$ 60.38
OWASA (Orange)	\$ 14.70	\$ 18.04	\$ 12.00	\$ 25.92	\$ -	\$ 70.66
ONWASA (Onslow)	\$ 12.15	\$ 11.20	\$ 19.75	\$ 22.40	\$ -	\$ 65.50
MEAN CHARGES	\$ 12.53	\$ 13.69	\$ 14.17	\$ 19.35	\$ 0.95	\$ 60.68
<b>LOCAL MUNICIPAL SYSTEMS</b>						
FRANKLIN ( INSIDE)	\$ 15.00	\$ 8.38	\$ 7.00	\$ 14.00	\$ -	\$ 44.38
FRANKLIN (OUTSIDE)	\$ 30.00	\$ 16.75	\$ 14.00	\$ 21.60	\$ -	\$ 82.35
WAYNESVILLE ( INSIDE)	\$ 13.98	\$ 3.96	\$ 14.58	\$ 5.14	\$ -	\$ 37.66
WAYNESVILLE (OUTSIDE)	\$ 25.20	\$ 8.78	\$ 26.35	\$ 9.38	\$ -	\$ 69.71
BRYSON CITY ( INSIDE)	\$ 12.50	\$ 8.80	\$ 12.50	\$ 10.00	\$ -	\$ 43.80
BRYSON CITY ( OUTSIDE)	\$ 25.00	\$ 17.60	\$ 25.00	\$ 20.00		\$ 87.60
MEAN CHARGES	\$ 20.28	\$ 10.71	\$ 16.57	\$ 13.35		\$ 60.92

COMMERCIAL CUSTOMER						
SYSTEM NAME	WATER BASE	WATER USE	SEWER BASE	SEWER USE	OTHER CHARGES	TOTAL CHARGES
<b>REGIONAL SYSTEMS</b>						
TWSA (Jackson)	\$ 12.70	\$ 10.84	\$ 12.70	\$ 10.84	\$ 3.80	\$ 50.88
CFPUA (New Hanover)	\$ 12.91	\$ 14.68	\$ 14.55	\$ 18.24	\$ -	\$ 60.38
OWASA (Orange)	\$ 14.70	\$ 18.04	\$ 12.00	\$ 25.92	\$ -	\$ 70.66
ONWASA (Onslow)	\$ 12.15	\$ 11.20	\$ 19.75	\$ 22.40	\$ -	\$ 65.50
MEAN CHARGES	\$ 13.11	\$ 13.69	\$ 14.75	\$ 19.35	\$ 0.95	\$ 61.85
<b>LOCAL MUNICIPAL SYSTEMS</b>						
FRANKLIN ( INSIDE)	\$ 20.00	\$ 9.00	\$ 7.50	\$ 14.00	\$ -	\$ 50.50
FRANKLIN (OUTSIDE)	\$ 40.00	\$ 18.00	\$ 15.00	\$ 28.00	\$ -	\$ 101.00
WAYNESVILLE ( INSIDE)	\$ 13.98	\$ 3.96	\$ 14.58	\$ 5.14	\$ -	\$ 37.66
WAYNESVILLE (OUTSIDE)	\$ 25.20	\$ 8.78	\$ 26.35	\$ 9.38	\$ -	\$ 69.71
BRYSON CITY ( INSIDE)	\$ 21.00	\$ 8.80	\$ 21.00	\$ 10.00	\$ -	\$ 60.80
BRYSON CITY ( OUTSIDE)	\$ 42.00	\$ 17.60	\$ 42.00	\$ 20.00		\$ 121.60
MEAN CHARGES	\$ 27.03	\$ 11.02	\$ 21.07	\$ 14.42		\$ 73.55