

TUCKASEIGEE WATER & SEWER AUTHORITY
Effective 6/30/15 Billing

- 1. Monthly Rates.** All **multi-unit residential** and **commercial customers** shall pay one base rate fee for each unit of occupancy which is served from a single meter or on a single sewer connection if an unmetered sewer account. For metered accounts, a per thousand gallon rate will be assessed for consumption above the base rate allowance.

<u>RATES:</u>	<u>CURRENT</u>	<u>APPROVED</u>	<u>CURRENT</u>	<u>APPROVED</u>
	Water		Sewer	
Minimum Residential/month	\$16.73	\$17.04	\$16.73	\$17.04
Minimum Commercial/month	\$19.07	\$19.43	\$19.07	\$19.43
Over 2,300 gallons	\$2.71/1,000 gal	\$2.82/1,000 gal	\$2.71/1,000 gal	\$2.82/1,000 gal
Over 50,000 gallons	\$2.81/1,000 gal	\$2.92/1,000 gal	\$2.81/1,000 gal	\$2.92/1,000 gal
Over 100,000 gallons	\$3.12/1,000 gal	\$3.25/1,000 gal	\$3.12/1,000 gal	\$3.25/1,000 gal
System Improvement Charge	\$.95/1,000 gal	\$.99/1,000 gal	\$.95/1,000 gal	\$.99/1,000 gal

Metered Sewer (only)

	<u>CURRENT</u>	<u>APPROVED</u>
Minimum Residential/month	\$16.73	\$17.04
Minimum Commercial/month	\$19.07	\$19.43
Over 2,300 gallons/month	\$4.49/1,000 gal	\$4.67/1,000 gal
System Improvement Charge	\$.95/1,000 gal	\$.99/1,000 gal

Unmetered Sewer (per month)

	<u>CURRENT</u>	<u>APPROVED</u>
<u>Northern System</u>		
Residential	\$27.25/unit	\$28.86/unit
Commercial I	\$33.42/unit	\$34.76/unit
Commercial II	\$66.13/unit	\$68.78/unit
System Improvement Charge	\$3.96/unit	\$4.12/unit

Unmetered Sewer (per month)

CURRENT **APPROVED**

Southern System

Residential	\$33.42/unit	\$34.76/unit
Commercial 1	\$45.76/unit	\$47.59/unit
Commercial 2	\$63.72/unit	\$66.27/unit
Commercial 3	\$81.69/unit	\$84.96/unit
Commercial 4	\$124.93/unit	\$129.93/unit
Commercial 5	\$219.00/unit	\$227.76/unit
Commercial 6	\$298.83/unit	\$310.78/unit
Commercial 7	\$369.97/unit	\$384.77/unit
Commercial 8	\$438.93/unit	\$456.49/unit
Commercial 9	\$507.90/unit	\$528.22/unit
Commercial 10	\$810.89/unit	\$843.33/unit
System Improvement Charge	\$3.96/unit	\$4.12/unit

Monthly Fire Line Charge

CURRENT **APPROVED**

All Fire Lines	\$33.42	\$34.76
System Improvement Charge/Line	\$ 3.96	\$ 4.12

Sewer Charge:

CURRENT **APPROVED**

Dump Fee-In County Haulers	\$.0765/gallon	\$.0796/gallon
Dump Fee-Out of County Haulers Add 50% Surcharge **An additional \$1,000 Deposit is Required**	\$.0765/gallon	\$.0796/gallon

Special Charges

CURRENT **APPROVED**

Damage or Tampering with Meters	\$150.00 plus cost	\$150.00 plus cost
Service Call at Customer Request- (i.e. customer requests to reread meter –billed if meter reading is correct; customer requests TWSA employee to turn off water to allow repair work on the customer side of meter)	\$38.25/trip	\$38.25/trip
Meter Testing Services at Customer Request	If meter found accurate; Actual Cost plus 20% Administrative Charge.	If meter found accurate; Actual Cost plus 20% Administrative Charge.
Hydrant Meter – 1 Day Only **An additional \$1,000 Deposit is Required**	\$32.75 plus \$2.88/1,000 gal	\$32.75 plus \$2.88/1,000 gal
Hydrant Meter – Over 1 Day **An additional \$1,000 Deposit is Required**	\$27.75 plus \$2.88/1,000 gal	\$27.75 plus \$2.88/1,000 gal
Lab Analysis (Bacteriological)	\$38.25	\$38.25

- 2. Deposits.** All customer accounts shall have a **service deposit** collected at the time of application for service. The amount of that deposit shall be dependent on several factors: credit history with TWSA, the applicant supplying adequate information, and the type of service applied for.

CURRENT APPROVED

DEPOSITS	Single Units	Single Units
Base Deposit	\$100.00	\$100.00
If Applicant chooses to withhold SSN or Corporate Tax ID # in application process - Add	\$100.00	\$100.00

CURRENT APPROVED

DEPOSITS	Multiple Units	Multiple Units
Base Deposit	TWO TIMES MONTHLY USER FEE	TWO TIMES ESTIMATED MONTHLY USER FEE BASED ON OCCUPANCY
If Applicant chooses to withhold SSN or Corporate Tax ID # in application process - Add	TWO TIMES MONTHLY USER FEE	TWO TIMES ESTIMATED MONTHLY USER FEE BASED ON OCCUPANCY

Whenever an existing customer that has not paid a service deposit, as described above, has his/her service terminated, that service shall not be re-established until a security deposit has been paid. A deposit shall not be required when the customer has a good payment history with TWSA and the monthly bill will be issued in their name and address. Deposits will be applied to the final bill and the customer will be refunded or billed the difference.

- 3. Returned Auto Draft/Check Charge.** A \$25.00 penalty will be applied to all **returned auto drafts and checks**. Payments for returned checks have to be made in **CASH ONLY**.
- 4. Late Fees.** A \$10.00 (or 5% whichever is higher) **late fee** shall be applied to outstanding balances the 26th day of each month. The late fee can be relieved one time per 12-month period at the customers' request.
- 5. Non-payment Disconnection.** Services will be disconnected the 26th day of the month when the account is two months outstanding. The notice for disconnection will be on the monthly bill therefore no additional written or verbal notice will be issued. Once an account is **disconnected for non-payment**, a \$75.00 reconnect fee will be applied to the account. Service will not be restored to the unit until the account and the reconnect fee are paid in full or a payment agreement is in place. The payment agreement will require payment of the reconnect fee

(\$75.00) at the time the agreement is approved and before services are restored. A payment agreement can only be granted one time per a 12-month period.

- 6. Customer Responsibility.** Maintenance and operation of facilities and equipment on private property shall be the property owner's responsibility. Users who allow disrepair of his/her facilities to result in unnecessary expense, disruption of service or damage to authority or public properties are subject to service termination.
- 7. System Connection.** No person or entity shall be allowed to connect to the water or sewer system until written permission is received from the Authority.
- 8. Flat Rate Sewer.** Accounts will receive a monthly user bill regardless of occupancy. The monthly user fee is the responsibility of the owner when the unit is vacant.
- 9. Leak Adjustments.** Upon written request, a combined water and sewer account or a metered sewer account may be adjusted for a one month bill one time during a 12-month period for water leaks. The adjustment will be for leaks that did not enter the sewer system. The sewer portion and the system improvement portion of the bill will be adjusted to a 12-month average. If the leak was repaired by a plumber, the customer must provide a dated repair invoice stating the problem and verifying the leak did not flow into the sewer system. If the leak was repaired by the customer, a receipt for materials purchased must be supplied along with a statement documenting the problem, the date of the repair, and that the leak did not enter the sewer system. Repairs made by the customer must be field verified by a TWSA maintenance employee prior to the adjustment being processed.
- 10.** Where accessibility to both water distribution and wastewater collection systems are available and access to only one system is requested, the Impact Fees will be calculated at 150% for the service which is being provided.
- 11. Availability Locate Fee.** All requests for water and/or sewer availability to potential development will be charged **\$100.00** to be paid when the written request is received at TWSA. All availability requests for water and/or sewer must be submitted in writing. The request will be processed by TWSA and a response will be sent stating availability and the line size within ten working days. The \$100.00 will be credited to the Impact Fees if allocation is approved and application for service is submitted within 120 days.
- 12. Impact Fees.** (Residential or Commercial) must be paid before any written authorization is issued to obtain a building permit. A development (residential or commercial) must pay the Impact Fees within thirty days from the date of the invoice. The Impact Fee must be paid prior to any flow acceptance letters issued to obtain a building permit or written authorization to

obtain a building permit associated with allocation. Allocation will be rescinded for developments that have received allocation approval but have not started construction and /or paid the capacity assurance charge or have a written agreement stating exception to the charge. Allocations are attached to the property by Parcel Identification Number.

13. Capacity Assurance. Developments (residential or commercial) receiving capacity allocation will receive a monthly water and/or wastewater base bill in 120 days unless, due to project size, additional time is granted by the Allocation Policy.

14. Meter Installation. Water and/or sewer taps are to be scheduled by the office **five days** prior to the physical tap.

Rate: Cost Plus 20%

15. Meter Relocation. Must be scheduled by the office and paid prior to the work being performed.

Rate: Cost Plus 20%

16. Road Bore and/or Open Cut. Must be scheduled by the office. Invoice will be issued when the work is completed and must be paid prior to service activation.

Rate: Cost Plus 20%

17. Residential/Commercial Metered Service Consumption Charges and Base Charges.

Residential-Metered Service:

The minimum charge for water will be \$17.04. This charge includes consumption of 2,300 gallons @ \$2.82/1000 gal for a charge of \$6.49 and base charge of \$10.55.

The minimum charge for sewer will be \$17.04. This charge includes consumption of 2,300 gallons @ \$2.82/1000 gal for a charge of \$6.49 and base charge of \$10.55.

Commercial-Metered Service:

The minimum charge for water will be \$19.43. This charge includes consumption of 2,300 gallons @ \$2.82/1000 gal for a charge of \$6.49 and base charge of \$12.94.

The minimum charge for sewer will be \$19.43. This charge includes consumption of 2,300 gallons @ \$2.82/1000 gal for a charge of \$6.49 and base charge of \$12.94.

18. Water and Sewer Rental Impact Fees:

Non-residential customers who are determined to be eligible for additional water and/or sewer impact on a rental basis shall be billed at the following rates:

Excess Water Impact - \$0.00695 per gallon/per day

Excess Sewer Impact - \$0.01108 per gallon/per day

