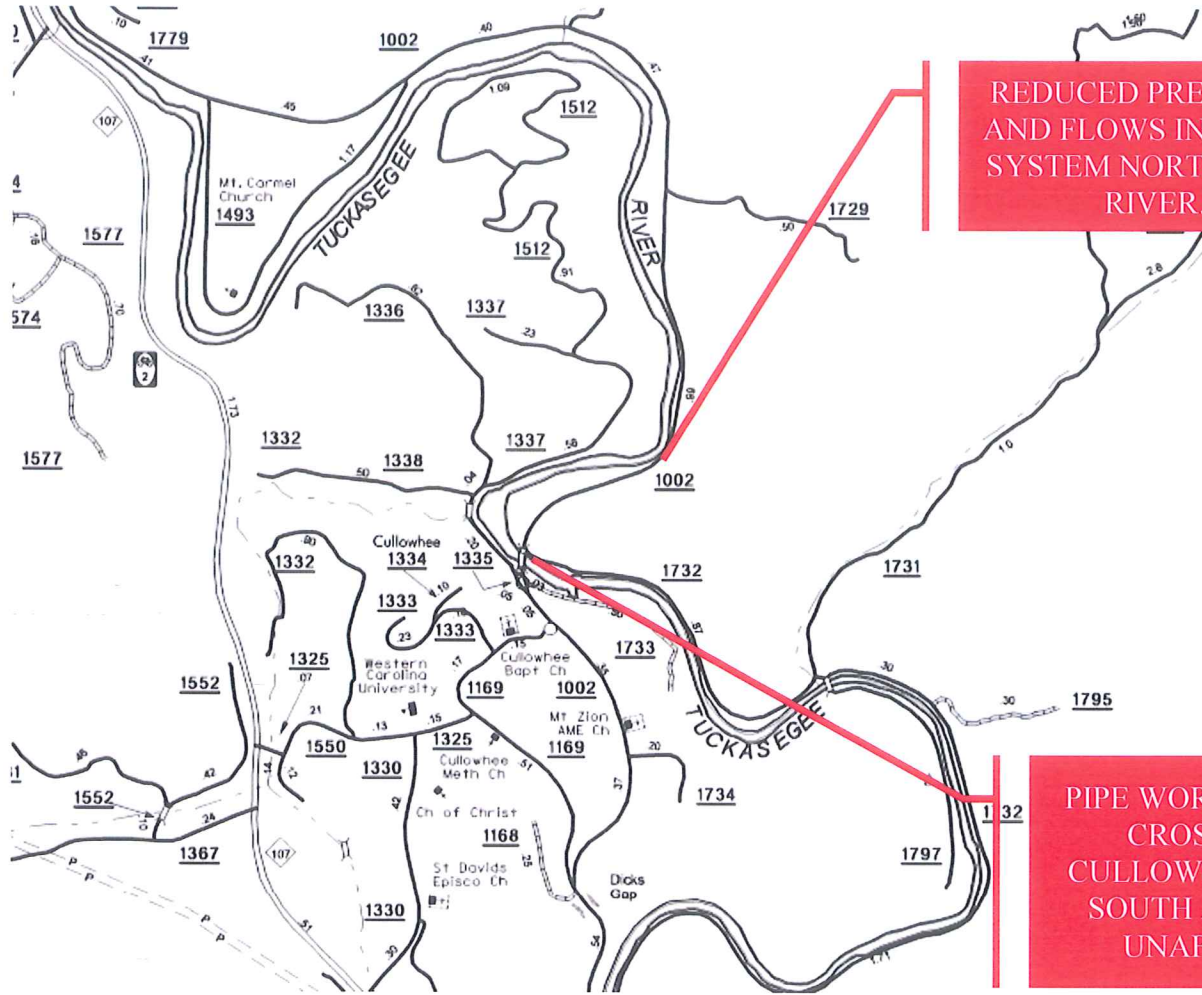


## **Press Release**

The Tuckaseegee Water and Sewer Authority (TWSA) is giving notice that on Wednesday August 31<sup>st</sup>, 2016 between 8:00 AM and 5:00 PM there will be a scheduled water supply interruption due to work on a large diameter water main. During this timeframe some of our customers north of the Tuckaseegee River may experience a reduction in the water pressure and/or flow that they normally receive from TWSA, especially those at higher elevations. This water line work is taking place in Cullowhee where a 12 inch diameter waterline crosses the Tuckaseegee River. NCDOT is replacing their bridge on Old Cullowhee Road and this bridge project requires this water line to be relocated so the bridge can be constructed. This river crossing feeds water from The TWSA Water Plant in Cullowhee northward to the remainder of the TWSA water system in Jackson County, Webster, Sylva and Dillsboro. Water customers on the South Side of the Tuckaseegee River shouldn't experience any significant changes during this work. This work will have no impact on TWSA sewer operations.

TWSA will be working in advance of this scheduled outage to have as much water in our storage tanks in the affected areas as possible. This outage will reduce the amount of water we can transmit to these areas by 55% during this work so we are also taking steps to reduce consumption during the outage. In order to ensure we don't experience the loss of service to any of our customers in this area, we will be asking for voluntary reduction in water use from all of our customers and placing mandatory restrictions on others. For those subject to mandatory reductions, these customers will be contacted directly by TWSA with more information on the steps they need to take. For the rest of our customers we ask them to look at their daily patterns and to make changes for this day that eliminate unnecessary consumption. The type of steps that individuals can take include delaying their high water consumption activities such washing clothes, outdoor watering, washing cars, etc.

We appreciate the cooperation of all of our customers as we work on this important project. Persons with questions can contact our office at 828-586-5189.



REDUCED PRESSURES AND FLOWS IN ENTIRE SYSTEM NORTH FROM RIVER.

PIPE WORK AT RIVER CROSSING IN CULLOWHEE, AREAS SOUTH AND WEST UNAFFECTED