



Division of Pediatric Otolaryngology  
Scott M. Rickert MD, Director  
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Dear Parents,

Welcome to the Pediatric Otolaryngology (ENT) practice at NYU Langone Medical Center. We are committed to making your child's visit a pleasant and comfortable one. We aim to provide the highest level of care in our pediatric friendly environment. If there is anything that we can do to help make your experience a better one, please let us know. All of our initial forms are enclosed with this letter and can be filled out prior to your first visit.

We are located at 160 East 32<sup>nd</sup> Street at the Fink Children's Ambulatory Care Center, a new facility of NYU pediatric subspecialists offering comprehensive world-class care to our patients.

Our office's open waiting space is designed for children and includes a fish tank and dedicated play space. Our individual exam rooms are large, comfortable, and equipped with the newest ENT technology available. Most importantly, we make sure to take time so you and your child understand what it means to visit the ENT and examine the ears, nose, and throat. We hope to calm any anxieties by explaining everything, showing you what we have (no needles!) and performing our exams in the most caring way possible.

Please let us know if you have any questions whatsoever.

We look forward to seeing you soon!

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