



WE ARE AUSTIN HR!

DATES & TIMES:

Day 1: Thursday, November 17
8:00 am—4:00 pm

Day 2: Friday, November 18
8:00 am—4:00 pm

MEALS:

Lunch provided on both days

BONUS:

Registration includes
AHRMA Monthly Luncheon
on November 17, 2011

LOCATION:

Crowne Plaza Hotel Austin
6121 N Interstate 35, Austin, TX
Free Parking

PRICING:

AHRMA Members: \$295
Non-Members: \$395

REGISTRATION DEADLINE:

November 14, 2011

"Excellent program presenter. By far the best workshop/program I have attended. The content and the presentation all helped me learn better skills for conflict resolution."

- SHRM Annual Conference Attendee

"Very useful – allows me to have a solid tool to not avoid and fear conflict, but also deal with it effectively and learn from the experience."

- Coca-Cola Enterprises Attendee

"Best course I have attended in terms of presenters' style and enthusiasm, organization, expertise, and real life examples. It was very interactive and I learned more than I expected."

- Management Seminar Attendee

Register at www.austinhumanresource.org

Waging Peace at Work: Collaboration and Conflict Resolution Skills for Leaders

A Seminar with Karl A. Slaikeu, Ph.D.

in partnership with the Austin Human Resource Managers Association

About: This seminar equips participants with practical skills to resolve conflict collaboratively in work settings. Presented by an international known expert in negotiation and mediation—and drawing on case examples from business, governmental and non-profit settings, as well as international war zones—the two day event provides experience with tools aimed at saving time and money and strengthening relationships in the workplace.

Who Should Attend: Human resource professionals and their colleagues: supervisors, project managers, administrators and anyone responsible for leading teams, working across departments, or managing resources and relationships.

Topics:

- Self-assessment (personal style)
- Communicating in conflict situations
- Analytic tools aimed at creating solutions that achieve “buy in”, negotiation and mediation steps, special topics (violence prevention in conflict situations, systems tools for cost control).

Objectives:

At the conclusion of this program, participants will be able to:

- Identify four ways to resolve conflict and know when to use each.
- Use communication skills to discover hidden interests.
- Use the Conflict Grid tool to analyze situations and create *integrative* solutions.
- Apply negotiation and informal mediation skills to resolve conflict in work settings.



Facilitator:
Karl Slaikeu, Ph.D.

Karl A. Slaikeu, Ph.D. is an internationally recognized psychologist, mediator and educator, and currently Chairman and CEO of CHORDA Conflict Management, Inc. (Austin, Texas). He is the author of When Push Comes To Shove: A Practical Guide to Mediating Disputes and co-author of Controlling the Costs of Conflict: How To Design a System For Your Organization, plus numerous other books and professional articles on conflict resolution, crisis intervention and sports psychology.

Dr. Slaikeu's crisis intervention model has been translated into thirty-two languages for use by the American Red Cross to help earthquake and tsunami survivors in Central America and Asia.

In 2009-2010 Dr. Slaikeu served as a Sr. Social Scientist with the US Army's Human Terrain System (HTS) in Kandahar Province, Afghanistan, where he patrolled with soldiers, interviewed villagers and elders, and advised Coalition Forces on adjustments in stability operations to address local culture.

Formerly, he held a tenured faculty position in the Department of Psychology at the University of South Carolina, and taught in the Department of Psychology at the University of Texas at Austin. He is a graduate of the University of Nebraska-Lincoln (B.A.), Princeton Theological Seminary (M.Div.) and the State University of New York at Buffalo (M.A., Ph.D.).

Dr. Slaikeu has written and taught courses on negotiation and mediation skills for Fortune 500 companies, governmental agencies and religious institutions. Known for his use of humor as a way to cope with conflict in everyday life, he lives in Austin, Texas, with his wife, Diane, an attorney specializing in negotiation and the spiritual dimensions of interpersonal and organizational conflict.

Program has been submitted for
13 HRS HRCI
RECERTIFICATION CREDIT
Pending Approval