

## MARTHA BUYER

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Admitted to practice in New York, Colorado, Wisconsin and Massachusetts

### LEGAL EXPERIENCE:

- 1996-  
present                      **Law Offices of Martha Buyer, PLLC**                      **East Aurora, NY**  
Principal in practice is focused on telecommunications issues, both in terms of regulatory interpretation and contract evaluation and negotiation. Clientele is diverse, and includes, among other major clients, an international environmental engineering firm, as well as other medium to large businesses located throughout the United States. Experience with FBI and Secret Service matters. Telecommunications consulting services are also available through an affiliated company, The Bison Group, Inc.
- 2013-  
present                      **Avaya Podcast Network Legal Correspondent**  
Provides research and commentary for weekly podcasts on telecommunications law and policy.
- 2008-  
Present                      **Bar Association of Erie County, Columnist**                      **Buffalo, NY**  
Monthly columns on issues of telecommunications law.
- 2003 -  
present                      **Telecommunications/Legal Columnist, *New York Daily Record***  
Prepare columns on different aspects of telecommunications law. Topics have included voice over IP, wireless number portability, and other current issues.
- 2000-  
2001                      **Legal Columnist, *Computer Telephony/Communications Convergence***  
Prepared and published 16 columns for internationally distributed magazine(s) addressing a variety of legal and regulatory issues affecting telecommunications professionals and decision-makers industry wide. Topics included cable, wireless, common carrier and copyright issues, among others.
- 1996                      **Duke Holzman Yaeger & Photiadis, LLP**                      **Buffalo, NY**  
Temporary legal staff. Work involved complex legal research and writing involving commercial litigation matters.
- 1992 -  
1996                      **Ecology & Environment, Inc.**                      **Lancaster, NY**  
Legal Staff, Conflict of Interest Coordinator, Voice Network Communications Manager. Work involved a variety of legal and telecommunications assignments, document research and writing, trial preparation, licensing, other corporate and international environmental work, including translation of French-Canadian documents, and corporate/prof licensing.

### TELECOMMUNICATIONS EXPERIENCE:

- 1989 -  
1990                      **ITACA, Inc.**                      **Boulder, CO**  
Vice President and co-founder of firm developing highly specialized and innovative computer and telecommunications applications. Projects included the design and implementation of a mid-range network management system and the design of an automated ski lift ticketing system.

1989 - **BDM International** **Boulder, CO**  
1990  
Associate Staff Member. Responsibilities included project management for telecommunications projects from the development of a functional description of a network management system for a regional Bell operating company, to the preparation of a ten year telecommunications plan for the Bridger-Teton National Forest based in Jackson Hole, Wyoming.

1985 - **M & T Bank** **Buffalo, NY**  
1988  
Voice and Data Analyst. Work included a variety of different telecommunications projects, ranging from the design and implementation of two highly sophisticated trading rooms, acquisition and installation of several PBXs at major locations, re-design of the bank's existing ATM network, and design and oversight of the bank's large capacity (T1) network.

**EDUCATION:**

1994 **State University of New York at Buffalo** **Buffalo, NY**  
J.D.  
Admitted to the New York Bar, February, 1996  
Admitted to the Colorado Bar, February, 2003  
*1994 U.B. School of Law Scholarship Recipient* (merit based)  
Certificate in Tax  
Honors received in Trial Technique, Independent Study in Copyright and Technology, Advanced Capital Markets, Counseling Small Business, Financing Small Business, Civil Rights, Policy Issues in Clinical Medicine

1983 **University of Colorado** **Boulder, CO**  
M.S., Telecommunications  
Representative to Graduate School Advisory Council

1979 **Colgate University** **Hamilton, NY**  
B.A., Political Science  
Member: *Konosioni*, Senior Honorary Society

**OTHER PROFESSIONAL EXPERIENCE:**

2007 – **The Bison Group, Inc.** **East Aurora, NY**  
present  
President of an independent and innovative telecommunications consulting firm which has helped numerous businesses create and manage networks for voice and data traffic.

2002- **Regis University** **Denver, CO**  
present  
Adjunct Faculty

1998 – **Creative Concepts of WNY, Ltd.** **East Aurora, NY**  
2001  
Account team member assigned to a high-technology telecommunications integration company. Responsibilities include preparation of written materials, interaction with client and outside media to make efficient use of all available resources.

1990, **University of Colorado** **Boulder, CO**  
1997, 1998  
Lecturer in Writing and Presentation Skills  
Graduate Program in Telecommunications

1984 - 1994	<b>McKibben Communications</b> Press Office Manager, Erie County Fair. Duties included frequent interviews and interaction with all print and broadcast media, as well as assignment drafting, writing, and editing as required.	<b>Buffalo, NY</b>
1987 - 1989	<b>SUNY at Buffalo</b> Director, Undergraduate Program in Telecommunications. Responsibilities included teaching courses (Introduction to Telecommunications and Telecommunications Project Management) as well as staff supervision and curriculum development.	<b>Buffalo, NY</b>
2008 - 2014	<b>HoliMont Ski Club</b> Nationally certified alpine race coach.	<b>Ellicottville, NY</b>
1979 - 2008	<b>Kissing Bridge Ski Area</b> Nationally certified alpine race coach and ski instructor.	<b>Glenwood, NY</b>

#### **AWARDS**

2014	Pro Bono Achievement Award, Supreme Court of the State of Colorado
2014	Empire State Counsel Award, New York State Bar Association
2013	Erie Co. Bar Assoc. VLP Lawyer of the Year, Not for Profit
2013	Empire State Counsel Award, New York State Bar Association
2013	Pro Bono Achievement Award, Supreme Court of the State of Colorado
2012	Empire State Counsel Award, New York State Bar Association
2012	Pro Bono Achievement Award, Supreme Court of the State of Colorado
2011	Empire State Counsel Award, New York State Bar Association
2011	Pro Bono Achievement Award, Supreme Court of the State of Colorado
2010	Empire State Counsel Award, New York State Bar Association
2010	Pro Bono Achievement Award, Supreme Court of the State of Colorado
2009	Empire State Counsel Award, New York State Bar Association
2009	Pro Bono Achievement Award, Supreme Court of the State of Colorado
1997	Erie Co. Bar Assoc. VLP Lawyer of the Year, Not for Profit
1996	<i>Business First</i> "Forty Under 40" Award

#### **PROFESSIONAL ASSOCIATIONS AND MEMBERSHIPS**

2013 - present	National Emergency Numbering Association, Member
2008 - present	California Public Utilities Commission certified WBE
2005 - present	NY Certified Woman Owned Business (WBE)
2005 - present	SDO/SOWMBA Certified (WBE, Commonwealth of Massachusetts)
1999 - present	Society of Communications Technology Consultants Int'l, Consultant Member
1997 - present	Federal Communications Bar Association
1995 - present	New York State Bar Association
1995 - present	Erie County Bar Association
2003 - present	Colorado Bar Association
2003 - present	Boulder County Bar Association
2003 - present	Wisconsin Bar Association
1981 - present	Professional Ski Instructors of America
1984 - present	United States Ski Coaches Association

#### **COMMUNITY SERVICE:**

2014 - present	Board Member, Nativity Miguel School, Buffalo, NY
2014 - present	Board Member, Society of Communications Technology Consultants Int., Inc.
2013 - 2014	President, Buffalo Tennis and Squash Club Preservation Foundation, Inc.
2012 - 2013	Trustee, Buffalo Seminary
2012 - present	Board Member, Buffalo Tennis and Squash Club Pres. Foundation, Inc.

2011 – present	Board Member, Food Bank of Western New York, Inc.
2009 – 2012	Board of Governors, Buffalo Tennis and Squash Club, Inc.
2007 - 2012	Chairman, Niagara Frontier Ski Council
2007 – present	Board Member, Roycrofters-at-Large-Association, Inc.
2006 – 2010	Chairman, Roycroft Chamber Music Festival
2005 – 2007	Board Member, Kavinoky Theater
2005 – present	Roycroft Chamber Music Festival Committee
2005 - present	Level 4 Referee, United States Skiing Association
2003 - 2006	Vice President, Society of Telecommunications Consultants, Inc.
2000 – 2006	Board Member, Society of Telecommunications Consultants, Inc.
1996 - present	Volunteer Lawyers Project
1996 - present	United States Figure Skating Association International Dance Test Judge

## PUBLICATIONS & PRESENTATIONS

2014	“Net Neutrality in the News ‘This Week,’” <i>No Jitter</i> , November 14, 2014.
2014	“Employer Reimbursement for Mobile Device Use: What Cochran v. Schwan’s Home Service Says and Why You should Pay Attention, Even if Your Business Isn’t in California,” <i>No Jitter</i> , October 29, 2014.
2014	“Municipal Broadband from a Different Perspective,” <i>No Jitter</i> , September 22, 2014.
2014	“Privacy is the New ‘It’ Issue,” <i>No Jitter</i> , September 5, 2014.
2014	“Net Neutrality and Broadband as a Utility: What’s Going On?” <i>No Jitter</i> , July 14, 2014.
2014	“The Supreme Court and Mobile Devices: Privacy Wins,” <i>No Jitter</i> , June 26, 2104.
2014	“Navigating Do-Not-Call and TCPA,” Interactions, Indianapolis, IN, June 4, 2014.
2014	“Call If You Can; Text if You Can’t: An Update,” <i>No Jitter</i> , May 22, 2014.
2014	“911 Regulation Update, NEC Advantage, Nashville, TN, May 22, 2014
2014	“Wireless SLAs Are About Marketing, Not Service,” <i>No Jitter</i> , May 1, 014.
2014	“The Pitfalls of TCPA and its Impact on Your Business: Telemarketing, Up-Selling and Collections,” webinar for Interactive Intelligence, April 29, 2014.
2014	“The Challenge of Providing Landline Service When Returns Diminish,” <i>No Jitter</i> , April 8, 2014.
2014	“Paying Attention to Third Party Telemarketers,” <i>Bulletin of the Bar Association of Erie County</i> , April, 2013.
2014	“In An Emergency, Dial 911? Or Is It 9911?” <i>ACEC/MA Insights</i> , American Council of Engineering Companies of Massachusetts, Spring 2014.
2014	“911? 9911?,” <i>Bulletin of the Bar Association of Erie County</i> , March, 2014.
2014	“Telephone Metadata – Hardly the Last Word,” <i>Bulletin of the Bar Association of Erie County</i> , February, 2014.
2014	“911? 9911?” <i>No Jitter</i> , January 27, 2014
2014	“Mobility Policies,” <i>Bulletin of the Bar Association of Erie County</i> , January, 2014.
2013	“Legal Considerations in DAS Deployment,” <i>ACUTA Journal</i> , Vol. 17, No. 4, Winter 2013.
2013	“Robocalling...Not Knowing the Rules Can Get Very Expensive Very Fast,” <i>Bulletin of the Bar Association of Erie County</i> , December, 2013
2013	“It’s Time to Hang Up When Driving,” <i>No Jitter</i> , October 6, 2013.
2013	“It’s Time to Reconsider Multitasking When Driving Because Guess What? You’re Not Multitasking, You’re Toggling,” <i>Bulletin of the Bar Association of Erie County</i> , November, 2013.
2013	“Net Neutrality: The Next Round,” <i>No Jitter</i> , September 16, 2013.
2013	“Telephony Metadata and the Fourth Amendment,” <i>No Jitter</i> , September 12, 2013.
2013	“Telecommunications Metadata and the Fourth Amendment,” <i>Bulletin of the Bar Association of Erie County</i> , October, 2013
2013	“Class Actions and Robocalls: Pizza Anyone?” <i>Bulletin of the Bar Association of Erie County</i> , September, 2013.
2013	“Employee Connected 24/7 May Raise Overtime Concerns for Employers,” <i>No Jitter</i> , August 8, 2013.
2013	“Class Actions and Robocalls: Pizza Anyone?,” <i>No Jitter</i> , July 4, 2013.
2013	“The Mobile Wallet,” <i>Bulletin of the Bar Association of Erie County</i> , May, 2013.
2013	“Managing Interference,” <i>Bulletin of the Bar Association of Erie County</i> , April, 2013.
2013	“A Novel Approach to Internet Regulation,” <i>Bulletin of the Bar Association of Erie County</i> , March, 2013.

- 2013 “Telecom Issues in the 113<sup>th</sup> Congress,” *No Jitter*, February 4, 2013.
- 2013 “Assessing the ITU Dubai Conference,” *No Jitter*, January 3, 2013.
- 2013 “Urban Legend Meets Reality,” the 411 on the X11, *Bulletin of the Bar Association of Erie County*, January, 2013.
- 2012 “Legal Searches and Wireless Devices: Rules Are As Clear as Mud,” *No Jitter*, December 5, 2012.
- 2012 “Combating Wireless Bill Shock,” *Bulletin of the Bar Association of Erie County*, December, 2012.
- 2012 “The Telecom/IT Impact of Dodd-Frank,” *No Jitter*, November 20, 2012.
- 2012 “Telemarketers and Crammers Beware: The FCC, FTC and the NY Legislature Are Not Only Watching, But Taking Action,” *Bulletin of the Bar Association of Erie County*, November, 2012.
- 2012 “Spectrum Swapping Draws Regulatory Attention and Heat,” *Bulletin of the Bar Association of Erie County*, October, 2012.
- 2012 “Telemarketers and Crammers Beware,” *No Jitter*, September 20, 2012.
- 2012 “Telecom and Legal Considerations in 911 Planning: The Importance of a Team-Based Approach,” *CCMI*, August, 2012.
- 2012 “Wireless Replacing Wireline...Not So Fast...” *Bulletin of the Bar Association of Erie County*, September, 2012.
- 2012 “Wireless Funds Can Be Used to Subsidize Broadband,” *No Jitter*, July 25<sup>th</sup>, 2012.
- 2012 “Local (Residential) Landlines in Long Term Limbo?,” *No Jitter*, May 3<sup>rd</sup>, 2012.
- 2012 “Cramming and Scamming: The Beat Goes On,” *No Jitter*, April 23, 2012.
- 2012 “Dialing 911 from Inside Your Workspace: Are You Properly Prepared?” *Bulletin of the Bar Association of Erie County*, May, 2012.
- 2012 “Dialing 911 from Inside Your Workspace,” <http://www.avaya.com/blogs/archives/2012/04/guest-blogger-atty-martha-buyer---dialing-911-from-inside-your-workspace.html>, posted 4/6/2012
- 2012 “Big Wireless Users Get Throttled,” *Bulletin of the Bar Association of Erie County*, April, 2012.
- 2012 “Advising Nonprofits about Corporate Governance and Compliance,” *Erie County Bar Association*, New York State Bar Association, March 30, 2012.
- 2012 “Big Wireless Users Get Throttled,” *No Jitter*, 3/12/2012.
- 2012 “A Trio of Timely Telecom Topics,” *Bulletin of the Bar Association of Erie County*, March, 2012.
- 2012 “The Potential Perils of Offshoring Call Centers,” *No Jitter*, 2/7/2012.
- 2012 “AT&T Mobility and Unwanted Wireless Device Charges,” *No Jitter*, 2/3/2012
- 2012 “Distracted Drivers and Commercial Vehicles: New Rules of the Road,” *Bulletin of the Bar Association of Erie County*, February 2012.
- 2012 “Recent Decisions Aim at Feds, not Carriers,” *No Jitter*, January 4, 2012.
- 2012 “Universal Service and Intercarrier Compensation Reform,” *Bulletin of the Bar Association of Erie County*, January, 2012.
- 2011 “AT&T Calls Off T-Mobile Deal,” *No Jitter*, December 20, 2011.
- 2011 “Universal Service Reform: An Overview of Changes,” *No Jitter*, December 1, 2011.
- 2011 “BYO What?” *Bulletin of the Bar Association of Erie County*, December, 2011.
- 2011 “Time for a New Agreement? It’s Not All About Price,” *Bulletin of the Bar Association of Erie County*, November, 2011
- 2011 “The Drama of AT&T/T-Mobile,” *Bulletin of the Bar Association of Erie County*, October, 2011.
- 2011 “Cramming Makes a Comeback,” *Bulletin of the Bar Association of Erie County*, September, 2011.
- 2011 “What’s the Big Deal with the AT&T-T-Mobile Deal,” *Bulletin of the Bar Association of Erie County*, May, 2011.
- 2011 “A Call to Action on a National Public Safety Network,” *Bulletin of the Bar Association of Erie County*, April, 2011.
- 2011 “Lost in Space...No Really...,” *Bulletin of the Bar Association of Erie County*, March, 2011.
- 2011 “FCC Takes Action on Network Neutrality,” *Bulletin of the Bar Association of Erie County*, February, 2011.
- 2011 “Spectrum Utilization and Interference: Issues in a Wireless-Driven World,” *Bulletin of the Bar Association of Erie County*, January, 2011.
- 2010 “An Update on Legal Wiretapping,” *Bulletin of the Bar Association of Erie County*, December, 2010
- 2010 “Network Neutrality: Finally a Mainstream Issue,” *Bulletin of the Bar Association of Erie County*, November, 2010.
- 2010 “Wireless Dead Zones,” *Bulletin of the Bar Association of Erie County*, October, 2010.

2010 “For Whom Are We Legislating?” *The Daily Record*, September 14, 2010.

2010 “Telecom Consumer Information: Available and Accessible,” *Bulletin of the Bar Association of Erie County*, September, 2010

2010 “Telecom Managers, Fleet Owners Can Be Liable for Accidents,” *The Voice Report*, July 15, 2010.

2010 Legal and Regulatory Update and VoIP Telephony—If It Sounds Too Good to Be True..., NEC Users Group, Bellevue, WA, May 2010.

2010 “The National Broadband Plan: What It’s All About,” *Bulletin of the Bar Association of Erie County*, May, 2010

2010 “E-Discovery Update, Lost in (techno) Space,” *Bulletin of the Bar Association of Erie County*, April, 2010.

2010 “Legal and Regulatory Update,” Presentation to the Canadian Telecommunications Consultant Meeting, March 25, 2010, Niagara Falls, ONT.

2010 “FCC Issues National Broadband Plans (sic),” *The Daily Record*, March 23, 2010.

2010 “National Broadband Policy: The End of the Phone Network As We Know It? Not So Fast,” *Bulletin of the Bar Association of Erie County*, March, 2010.

2010 “Going Unplugged? Know the Facts Before You Take the Leap,” *Bulletin of the Bar Association of Erie County*, February, 2010.

2010 “Knowing When to Ask for a Consultant, and Knowing What to Ask,” *Bulletin of the Bar Association of Erie County*, January, 2010.

2009 “Inmate Call Surcharges Legal, Authorized,” *The Daily Record*, December, 2009.

2009 “If You’re Dreaming of a Satellite Dish for the Holidays, Make Sure You Know the Rules,” *Bulletin of the Bar Association of Erie County*, December, 2009.

2009 “Network Neutrality Grabs the Headlines...sort of...” *Bulletin of the Bar Association of Erie County*, November, 2009.

2009 “Robocallers Get Roped In,” *Bulletin of the Bar Association of Erie County*, October, 2009.

2009 “Jamming Wireless Devices (don’t try this at home...or at school),” *Bulletin of the Bar Association of Erie County*, September, 2009.

2009 “New York and E-911, A Call to Action,” *Bulletin of the Bar Association of Erie County*, May, 2009.

2009 “Rural Broadband and the Stimulus,” *The Daily Record*, April 29, 2009.

2009 “What is the Smart Grid,” *Bulletin of the Bar Association of Erie County*, April, 2009.

2009 “If It Looks Too Good to be True: Vonage and VoIP Options,” *Bulletin of the Bar Association of Erie County*, March, 2009.

2009 “Cybersquatting and Number Hoarding,” *Bulletin of the Bar Association of Erie County*, February, 2009.

2009 “Yet Another Wireless Issue—Cell Phones and the IRS:The Taxman Commeth...At least for now,” *Bulletin of the Bar Association of Erie County*, January, 2009.

2008 “Telecom Priorities for the New Administration,” *The Daily Record*, December 23, 2008.

2008 “Lost in (Techno) Space,” *Bulletin of the Bar Association of Erie County*, November, 2008

2008 “The Candidates’ Telecom Policies and You,” *The Daily Record*, November 4, 2008.

2008 “The Ongoing Saga of the Statewide Wireless Network,” *Bulletin of the Bar Association of Erie County*, October, 2008

2008 “Reporting Rules Likely to Be Relaxed...Very Relaxed,” *The Daily Record*, September 17, 2008.

2008 “Lost in (Techno) Space; Those Nasty Wireless Early Termination Fees,” *Bulletin of the Bar Association of Erie County*, September, 2008

2008 “Help for Telecommunications Managers,” *The Daily Record*, August 18, 2008.

2008 “AT&T and Verizon, Two Summer Telecom Sizzlers,” *The Daily Record*, July 14, 2008.

2008 “Reading a Wireless Bill? Do Sweat the Small Stuff,” *The Daily Record*, June 9, 2008

2008 “Why Telecom Mergers Matter to You Now,” *The Daily Record*, May 12, 2008.

2008 Regulatory Update, Society of Telecommunications Consultants, St. Louis, MO, April 25, 2008

2008 “The Wireless Auction Didn’t Turn Out As Well As We Thought it Might,” *The Daily Record*, April 14, 2008.

2008 “Planning for Technology Change,” *The Daily Record*, March 11, 2008.

- 2008 “Prevent Employees from Using Cell Phones While Driving,” *The Daily Record*, February 11, 2008.
- 2008 “Analog Television is Dead,” *The Daily Record*, January 14, 2008.
- 2007 “Let the Bidding Begin,” *The Daily Record*, December 10, 2007.
- 2007 “Patent Issues in the Telecom Space,” *The Daily Record*, October 29, 2007.
- 2007 “To Be or Not To Be in a Telecom Consortium,” Telecom Junkies Podcast, <http://www.telecomjunkies.com>, September 17, 2007.
- 2007 “Outsourced Call Centers—Hope on the Horizon? Ya Mon,” *The [New York] Daily Record*, September 10, 2007.
- 2007 “International Wireless Service: At What Cost?” *The [New York] Daily Record*, August 14, 2007.
- 2007 “Timely Telecom Tidbits,” *The [New York] Daily Record*, July 9, 2007.
- 2007 “Taking Advantage of the iPhone without Actually Buying One,” *The [New York] Daily Record*, June 11, 2007.
- 2007 “E-mail and other e-evidence for non-litigators,” *New York Daily Record*, May 14, 2007.
- 2007 “Big News in the Wireless World,” *New York Daily Record*, April 9, 2007.
- 2007 “Life in the Trenches: The Perspective of the End User and the Role of Consultants,” University of Colorado at Boulder, Interdisciplinary Telecommunications Program, March 13, 2007.
- 2007 “VoIP Coming of Age,” *New York Daily Record*, March 12, 2007.
- 2007 “Why Wouldn’t a Firm Want to Hire a Consultant,” *New York Daily Record*, February 12, 2007.
- 2007 “What It’s Really About,” Featured Speaker, Toronto Aeros (elite women’s hockey team, Toronto, ONT January 26, 2007.
- 2007 “Innovative Thinking and New Jobs in Merger,” *New York Daily Record*, January 16, 2007.
- 2006 “Politics and Telecom: The Issue of Net Neutrality,” *New York Daily Record*, December 11, 2006.
- 2006 “Looking Ahead...to Telecom’s Future,” *New York Daily Record*, November 13, 2006.
- 2006 “Telecommunications Regulatory Update,” Society of Telecommunications Fall Conference, San Francisco, CA
- 2006 “On the Receiving End of Telecom Funds,” *New York Daily Record*, October 10, 2006.
- 2006 “Telecommunications Law Update,” Syracuse University Law School, October 4, 2006
- 2006 “Do Amish Use Payphones?” *New York Daily Record*, September 18, 2006.
- 2006 “Be Aware of Vulnerabilities Associated with New Technologies,” *New York Daily Record*, August 7, 2006.
- 2006 “Recent Federal Excise Tax Issues- time is of the essence,” *New York Daily Record*, July 11, 2006.
- 2006 “Was it Proper to Release Private Call Records to the NSA?” *New York Daily Record*, May 23, 2006.
- 2006 “CALEA is about Access, Not Content,” *New York Daily Record*, May 8, 2006.
- 2006 Regulatory Update, Society of Telecommunications Consultants, Atlanta, GA, April 21, 2006.
- 2006 “A Look at Twenty-First Century Redlining,” *New York Daily Record*, April 12, 2006.
- 2006 “Broadband Over Powerline,” presented to the Communications Law Section of the Colorado Bar Association, Denver, CO, April 5, 2006.
- 2006 “Low Profile Developments in Telecommunications,” *New York Daily Record*, March 13, 2006.
- 2006 “What Has Changed After a Decade of the Telecom Act,” *New York Daily Record*, February 13, 2006.
- 2006 “Telecommunications in 2006 – What’s Ahead,” *New York Daily Record*, January 18, 2006.
- 2005 “Is BlackBerry Season Over? Patent Dispute Could Bring Changes,” *New York Daily Record*, December 12, 2005.
- 2005 “What’s the Impact of Recent Mega-Mergers,” *New York Daily Record*, November 16, 2005.
- 2005 “The 411 on Your Phone Bill: Explaining the Universal Service Fund,” *New York Daily Record*, October 17, 2005.

- 2005 "Does Broadband Over Power Lines Have a Future?" *Business Communications Review*, October, 2005
- 2005 "Keep Your SOX On: Managing Compliance," *Business Communications Review*, September, 2005
- 2005 "Hello? Is Anybody There?" *New York Daily Record*, September 12, 2005.
- 2005 "Managing SOX: Sarbanes-Oxley and the Telecom Manager," presented at *World's Greatest Telecom Workshop*, Toronto, ON, August 26, 2005.
- 2005 "Impact of Verizon/MCI Merger: Is it Robin Hood or Robbin' the Hood?" *New York Daily Record*, August 8, 2005.
- 2005 "U.S. Supreme Court Champions Cable Guy," *New York Daily Record*, July 11, 2005.
- 2005 "Rewrite of the Telecommunications Act of 1996," *New York Daily Record*, June 10, 2005.
- 2005 "Thinking of Cutting the Cord? Not on Your Life," *New York Daily Record*, May 9, 2005.
- 2005 "Telecommunications Statutes are Due for Change," *New York Daily Record*, April 11, 2005.
- 2005 "Wireless Industry Battle of the Bands," *New York Daily Record*, March 14, 2005.
- 2005 "Latest Acquisition in Telecommunications Industry," *New York Daily Record*, February, 14, 2005.
- 2005 "VOIP: Welcome to the Dark Side," *Business Communications Review*, February, 2005.
- 2005 "Consolidation of Service Providers in the Wireless Industry," *New York Daily Record*, January 10, 2005.
- 2004 "Voice over Internet Protocol: Not Ready for Prime Time," *New York Daily Record*, December 13, 2004.
- 2004 "E-911: Costs, Benefits and Pitfalls," *Business Communications Review*, November, 2004.
- 2004 "Using Wireless Phones Outside U.S. Borders," *New York Daily Record*, November 8, 2004.
- 2004 "The Value of Independent Consultants," *New York Daily Record*, October 25, 2004.
- 2004 "Watch Out for Hidden Fees and Surcharges When Using Certain Prepaid Calling Cards," *New York Daily Record*, September 13, 2004.
- 2004 "FCC Takes Initiative to Clarify Its Role In Addressing Radio Interference Issues," *New York Daily Record*, August 9, 2004.
- 2004 "Inequality in Telecom Industry Must Be Election Issue," *New York Daily Record*, July 12, 2004.
- 2004 "A Closer Look at Hidden Fees, Surcharges with Telecommunications Carriers," *New York Daily Record*, June 14, 2004.
- 2004 "Who Am I?" Presentation at Society of Telecommunications Spring Conference, Pittsburgh, PA May 15<sup>th</sup>.
- 2004 "Nextel Looks to Purchase High-Frequency Wireless Spectrum to Minimize Interference," *New York Daily Record*, May 10, 2004.
- 2004 "Recent Decision to Impact the Application of the Federal Telecommunications Excise Tax," *New York Daily Record*, April 12, 2004.
- 2004 "Value of Radio Wave Spectrum is On the Rise Again As Competing Carriers Bid for Licenses," *New York Daily Record*, March 8, 2004.
- 2004 "Consumer Benefits from the Breakup of AT&T," *New York Daily Record*, February 9, 2004.
- 2004 "With Change in Law, How is Wireless Number Portability Going?" *New York Daily Record*, January 12, 2004.
- 2003 "Issues Regarding Voice Data Sent via Internet," *New York Daily Record*, December 8, 2003.
- 2003 "Portability of Numbers Extends to Wireline/Wireless," *New York Daily Record*, November 26, 2003.
- 2003 "Portability of Wireless Local Numbers," *New York Daily Record*, November 10, 2003.
- 2003 "What Happens When Rules that Were Written to Protect Winnie the Pooh are Applied to SpongeBob SquarePants?" *New York Daily Record*, October 15, 2003.
- 2003 "Consumer Code for Wireless Service – Help or Hindrance?" *New York Daily Record*, September 15, 2003.
- 2003 "MCI Situation Forces Closer Look at Telecom Service Business," *New York Daily Record*, August 11, 2003.
- 2002 "Customer Service or Lip Service," *Buffalo News*, August 14, 2002.
- 2002 Keynote speaker, University of Colorado Interdisciplinary Telecommunications Program, "What they Didn't Teach Us in Dialtone 101," April 26, 2002.
- 2002 "Making Joint Venture Agreements Work for You"



- 2001 Society of Telecommunications Consultants, Spring Conference  
“Helping Clients Avoid the Pitfalls of Carrier/Supplier/Provider Bankruptcy”  
Society of Telecommunications Consultants Fall Conference
- 2000 “CLECs and ILECs and Landlords and Tenants,” Society of Telecommunications  
Consultants Fall Conference
- 1998 “U.S. Women’s Hockey Team Olympics Debut Builds on Years of  
Struggle,” *USA Today*, February 16, 1998; Excerpts rerun 12/26/98 as one of *USA Today*’s  
Letters of the Year for 1998.