

# How to Redeem an Access Code

## Simply Follow These Steps

### NEW USERS:

Follow These Steps If You Do Not Have an Account with Jones & Bartlett Learning

1. Visit [www.jblearning.com](http://www.jblearning.com) and click [Redeem an Access Code](#).
2. Read and accept the terms and conditions.
3. Enter your 10-digit Access Code and click [Redeem](#).
4. Confirm your Access Code details and click [Create New Account](#).
5. Enter your contact information and click [Create Account](#).
5. Select your course name from your new My Account page.
6. **Option 1:** If you have been given a Course ID\* and will be part of an instructor-led course, click [Enter Course ID](#). Then, enter your Course ID\*, click [Enroll](#), and then click [Launch](#) to gain access.  
**Option 2:** If you have not been given a Course ID\* and will not be part of an instructor-led course, simply click [Launch Open Enrollment Course](#) to gain access.

\*Course IDs are required to join an instructor-led course and are provided by your instructor or institution.

### RETURNING USERS:

Follow These Steps If You Already Have an Account with Jones & Bartlett Learning

1. Visit [www.jblearning.com](http://www.jblearning.com) and click [Log in to Your Account](#).
2. Enter your existing Username and Password and click [Log In](#).
3. Click [Redeem an Access Code](#) from your My Account page.
4. Read and accept the terms and conditions.
5. Enter your 10-digit Access Code and click [Redeem](#).
6. Confirm your Access Code details and click [Confirm](#).
7. Select your course name from your My Account page.
8. **Option 1:** If you have been given a Course ID\* and will be part of an instructor-led course, click [Enter Course ID](#). Then, enter your Course ID\*, click [Enroll](#), and then click [Launch](#) to gain access.  
**Option 2:** If you have not been given a Course ID\* and will not be part of an instructor-led course, simply click [Launch Open Enrollment Course](#) to gain access.

### Need Help?

If you have any issues redeeming your Access Code, please visit [www.jblearning.com/techsupport](http://www.jblearning.com/techsupport) or contact our technical support team at 1-978-443-5000 (option 5) Monday - Friday, 8:30am-8:00pm (EST).