

CURRICULUM VITAE

Alison C. Thilo

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Alison's career path to the construction industry includes Operations Management in the cruise ship industry. She utilized both personal and technical skills to coordinate everything from cranes and longshoremen to government regulations and dry docks in ports around the United States. These skills have translated to the construction world to manage subcontractors, coordinate schedules and materials, and identify details that are important to project success. Alison managed a significant number of kitchen and bath remodels, and focused on insurance restoration repairs before joining the team at CDR.

Employment:

Present Case Manager
Construction Dispute Resolution, Inc. (CDR)

Previous Employment:

2017-2018 Project Engineer, Insurance Restoration Department
Uniplex Construction, Redmond, WA
Organize and manage commercial and residential restoration projects

2016-2017 Project Manager
True Brands, Seattle, WA
Lead planner and logistics coordinator for the company's largest trade shows

2015-2016 Operations Coordinator and Lead Tour Guide
Diamante Eco Adventure Park, Nuevo Colon, Guanacaste, Costa Rica
Oversaw the creation of the Equestrian Center; organized the maintenance of the working horse farm

2013-2015 Restaurant Service Industry
Various locations in Seattle area
Planned, coordinated, managed and worked events including weddings, rehearsals, and private parties

2011-2013 Operations Coordinator
Inter cruises and Wilhelmsen Ships Service, Seattle, WA
Managed cruise lines worldwide, including Holland America, Norwegian Cruise Line, Carnival Cruise Lin, Disney Cruise Line, and Royal Caribbean Cruise Line; oversaw key aspects of various reconstruction projects of cruise ships

2010-2011 Administrative Assistant, Recruiting
MP Tech Consulting, now Axelerate, Bellevue, WA
Assisted recruiting for the company and organized the recruitment process

Education:

2018 Rising Star Leadership Program, Associated Builders and Contractors, Bellevue, WA

2010 University of Washington, Seattle, WA
Bachelors of Arts in Comparative History of Ideas

CDR Corporate Memberships and Affiliations:

Building Industry Association of Washington
Master Builders Association
Mercer Island Chamber of Commerce
National Wood Flooring Association
Northwest Wall and Ceiling Bureau
Washington Association of Business Officials

Sampling of Case Issues Handled by Construction Dispute Resolution, Inc.

EIFS & Stucco Analysis	Personal Injury - Consulting Expert
Siding Failure Analysis	Punchlist/Workmanship Disputes
Water Intrusion	Architect/Owner Disputes
Concrete Placement and Performance	Insurance Claims and Defense
Storm Damage	Building Systems Analysis
Contractor Termination	Feasibility Studies