



# Retail Response Ltd – Environmental Policy

## **Policy Statement**

This policy applies to Retail Response Ltd. This includes all Employees, sub-contractors and partner businesses engaged by Retail Response Ltd.

At Retail Response we consider caring for the environment to be a key objective of our business. We are committed to a precautionary approach to environmental challenges.

We will act responsibly to protect the environment, prevent pollution, conserve natural resources and comply with all relevant legislation.

Wherever possible we will integrate environmental policy into our everyday business activities.

It is considered to be the responsibility of all employees to adhere to this policy and full training will be given on the impact of our business on the environment. As a company we are working towards introducing an environmental management system (EMS) which will be compliant with the requirements of ISO 14001.

## **Business objectives**

To be energy efficient at all times by utilizing equipment and devices which consume the minimum amount of power.

To ensure that the products, services and materials purchased are as sustainable as practical.

Minimize all vehicle journeys wherever possible; utilize the most energy efficient vehicles, alongside public transport, to reduce CO2 emissions.

Recycle or reuse all packaging and paper products where possible to reduce land fill.

Recycle all office waste products where possible (e.g. printer toner etc.). Endeavour to minimise the waste generated and the consequential environmental impact by seeking opportunities to reduce, reuse, recycle and recover resources if at all possible.

Utilize video and voice conferencing wherever possible in order to reduce CO2 emissions from unnecessary travel.

We expect all employees to adhere to the implementation of this policy, with senior management demonstrating their commitment by leading by example and reviewing this policy regularly. The Management Board continually strive to improve the company's environmental efficiency and respond to the environmental effects of any changes to legislative, market or customer requirements.

**Policy Owner**

This policy is owned by the Managing Director and managed on his behalf by the Service Director.

Richard Rhodes  
Managing Director

Retail Response Ltd.