

SUMMARY

First year MBA student focusing on Real Estate and Finance. Dual major in Economics and International Relations at Michigan State University. Worked for the Liberty Mutual Group adjusting claims in various personal lines roles. Proven track record for adaptability in handling new systems, improving team job processes, and ability to work with and lead teams. Advanced coursework in accounting, statistics, economics and finance. Proficient with financial analysis in Microsoft Excel.

EDUCATION

Masters of Business Administration

University of Colorado, Boulder

August 2014-May 2016

- Specialization in Real Estate and Finance
- Member and active participant of the Graduate Real Estate Association, NAIOP and ULI
- Selected to be a Etkin Johnson Student Scholar, student member of the Young Leaders Group with ULI

Bachelor of Arts, International Relations & Economics

Michigan State University, James Madison College of Public Affairs, East Lansing, Michigan

August 2006- May 2010

- G.P.A., 3.5277/4.0
 - Participated in study abroad in Brussels, Romania and Istanbul
 - Specialization in Political Economy
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EXPERIENCE

Inside Property Specialist II

Safeco Insurance Company of America: Golden, Colorado

May 2012 – July 2014

- Property specialist handling claims in mountain region and nationwide as needed. Handled 70-110 claims concurrently
- Trained over 40 claims adjusters in the mountain region on handling of complex condominium claims
- Selected to be a member of the Streamline Efficiency Committee utilizing LEAN protocol focusing on inefficient work processes
- 1 of 2 adjusters in the ACE training program in the Mountain Region
- Handled condominium, fire, unlivable and other moderate claims. Typical cash exposure per claim of \$10,000 - \$100,000
- Promoted to Inside Property Specialist II within a year of starting with Safeco

Claims Specialist II

Liberty Mutual Insurance Group: Warrenville, Illinois and Grand Rapids, Michigan

July 2010 – May 2012

- Advanced college hire in the claims specialist rotational program requiring 3.0 GPA and flexibility in location and job tasks
 - 1st rotation: Michigan No-Fault personal injury protection claims
 - 2nd rotation: Homeowner property claims
 - Investigated network of providers in Detroit, Michigan to assist in ongoing litigation and limiting exposure to fraud
 - Handled homeowner property claims in all states delivering coverage decisions and settling claims in an expeditious manner
 - Participated in and recognized for recruiting efforts with the claims specialist rotational program
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LEADERSHIP & ACTIVITIES

Alpha Kappa Psi, Professional Business Fraternity, Michigan State University

January 2008 – May 2010

- Organized Alpha Kappa Psi's involvement with Greek Week, a philanthropic event organized by the Greek community at MSU which raised over \$250,000 for various charities
 - Chairperson for the Bylaws-Scholastic Committee, the committee responsible for academics in Alpha Kappa Psi. Alpha Kappa Psi achieved the 2nd highest GPA of any fraternity at MSU
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AWARDS & RECOGNITION

- Promoted from Claims Specialist I to Claims Specialist II within 9 months of employment with Liberty Mutual
 - Promoted to Inside Property Claims Specialist II after transferring to Safeco handling larger exposure, more complex claims
 - Recognized for outstanding customer service in awards banquet with Safeco
 - University Scholar, Michigan State University
 - Dean's List: Fall 2007, Spring 2008, Fall 2008, Fall 2009, Spring 2010
 - Honoree, James Madison College of Public Affairs Parade of Honors
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ACTIVITIES

- Skiing, ski touring, mountain biking, camping, family and friends