To the Lothlorien family of amazing riders, participants, families, supporters, volunteers and staff:

We take your safety, health and well-being very seriously. With Coronavirus (COVID-19) news continuing to rapidly unfold in our community, we know you are worried, especially when there is so much information and uncertainty swirling around us all.

What We Know:

Currently, there are no confirmed cases of COVID-19 in our area. The Center for Disease Control (CDC) and the Erie County Department of Health (DOH) recommend taking necessary prevention precautions and having a plan in place in case of a regional outbreak. We are also planning out our response in the event there is a case in our community.

Changes in the status of the virus are happening rapidly. Please check the Center for Disease Control (CDC) and the Erie County Department of Health (DOH) websites for up-to-date information.

The Center for Disease Control (CDC) and the Erie County Department of Health (DOH) recommend the following procedures to prevent the spread of COVID-19:

- Stay home if you are sick! If anyone has an elevated fever, we ask that they stay home until they have a normal temperature for over 24 hours without the use of medication.
- Frequently wash hands with soap and water for at least 20 seconds, especially after going to the bathroom, before eating, and after blowing/wiping your nose or someone else’s. Help young children to do the same.
- If soap and water are not available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Avoid touching eyes, nose and mouth with unwashed hands.
- Cover coughs/sneezes with your elbow or a tissue, then throw the tissue in the trash and clean hands.

What We Are Doing At Lothlorien:

➔ At this time, all visitors are asked to refrain from coming to Lothlorien if:
  - they have traveled to a country on the CDC’s Level 2 or 3 travel destination list: https://www.cdc.gov/coronavirus/2019-ncov/travelers/after-travel-precautions.html
  - have had contact, to their knowledge, with any Persons Under Investigation (PUIs) for COVID-19 in the last 14 days
  - have any symptoms of a respiratory infection (e.g. cough, sore throat, fever or shortness of breath)

➔ Hand soap, hand sanitizer and tissues are available in the office and restroom, as well as in the barn and indoor arena. Please bring and use your own hand sanitizer/tissues when possible.

➔ For the time being, volunteer attendance for any upcoming event prior to the start of the season, such as new volunteer orientations or clean-up days, is considered voluntary: that is, if you are not feeling well, showing signs of illness or wish to postpone your attendance for any reason, please let the Program Director know ASAP at the contact info below.
Please take all necessary precautions if you are immunocompromised, or live with/care for someone who is immunocompromised. We support your decisions, including and up to a decision to temporarily suspend your own volunteering during this uncertain time.

Once lessons begin on April 6, instructors and staff will be asking for assistance in cleaning and disinfecting helmets, equine equipment, toys, games, props, etc. after each use.

Staff and instructors will also ask for help from volunteers to ensure that helmet chin straps are kept out of riders’ mouths.

Caregivers can help by providing a scarf or bandana to catch saliva. These can be tucked into the chin strap of the helmet to help minimize the spread of saliva on these difficult-to-clean surfaces.

We are implementing a no handshake policy at our facility while COVID-19 remains a threat. Please do not shake hands with staff, volunteers or clients. We recommend waving or verbally greeting people instead.

We acknowledge that we, like many in our community, are in problem-solving and prevention mode for a situation that is new, concerning and quickly changing. We continue to re-evaluate the ever-changing situation on a daily basis as we formulate a plan for the coming days and weeks. As new information becomes available, we will notify you.

Please don’t hesitate to contact Katie or Maggie with questions or concerns:

Katie Macre, Program Director/Volunteer Coordinator  
Phone: 716-949-3551 (call or text)  
Email: program.ltrc@gmail.com

Maggie Keller: Executive Director  
Phone: 716-949-7723  
Email: keller.ltrc@gmail.com

Lothlorien Main Office:  
Phone: 716-655-1335  
Fax: 716-655-2972  
Website: www.lothlorientrc.org

Helpful Resources:  
CDC info sheet: Keeping workplaces, homes, schools, or commercial establishments safe.pdf  
Erie County Department of Health (DOH): http://www2.erie.gov/health/index.php?q=coronavirus