





Notice of Cancellation      Transaction Date: \_\_\_\_\_

**You may CANCEL this transaction, without penalty or obligation, within (3) THREE BUSINESS DAYS, (5) days for Alaska, from the above date.**

If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within TEN BUSINESS DAYS following receipt by the seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled. If you cancel, you must make available to the seller at your residence, in substantially as good condition as when received, any goods delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the seller regarding the return shipment of the goods at the seller's expense and risk. If you do make the goods available to the seller and the seller does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the seller, or if you agree to return the goods to the seller and fail to do so, then you remain liable for performance of all obligations under the contract, including payment. To cancel the transaction, mail or deliver a signed and dated copy of this Notice of Cancellation or any other written notice, to the Origami Owl® Independent Designer whose name and address appears on the front side of this form NOT LATER THAN MIDNIGHT of the third business day after the order date.

**I HEREBY CANCEL THIS TRANSACTION.**      BUYERS SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

**Purchases made from an Origami Owl® Custom Jewelry Designer** - Origami Owl Designers are independent contractors and are not employees of Origami Owl. Your Designer will provide you with a copy of your order, which you should retain for your personal records.

**Warranty, Exchanges and Refunds**

You may choose to exchange an item or receive a refund, less the cost of shipping and handling. You must request an exchange/refund within 30 days of receipt and product must be received by your Origami Owl Independent Designer within 7 days of request. Items that have been worn are not eligible for returns. Items not in their original packaging are subject to a 10% restocking fee. Items that are damaged within transit, break prior to wearing, have a manufacturing defect or are missing from the shipment which are reported by you to your Origami Owl Independent Designer within 14 days of shipment are eligible for exchange or refund if received by the Returns Department within 7 days of reporting.

**Examples of manufacturer defect:**

- Non-functional clasp or open jump ring
- Abnormal discolorations (beyond normal variations in natural stone colors or tarnishing from wear or time)
- Epoxy (adhesive glass or crystals are loose)

*This warranty does not cover merchandise damaged through normal wear, accident or misuse (wearing in water, etc).*

**ALL OTHER WARRANTIES AND GUARANTEES ARE EXPRESSLY DISCLAIMED.**

**For any discrepancies or returns please contact your Origami Owl Designer.**

**Sales Tax on Shipping** - Sales tax is applied to the total amount of the order in accordance with local tax laws. In the following states the taxable total may include charges for shipping: AL, AR, CO, CT, FL, GA, HI, IN, KS, KY, LA, MI, MN, MO, MS, NC, ND, NE, NJ, NM, NV, NY, OH, PA, RI, SC, SD, TN, TX, VT, WA, WI, WV, WY.

**Delivery** - We ship through FedEx or the best carrier available. Origami Owl shall not be held responsible for any delay in shipment that is caused in whole or in part by circumstances beyond our control.

| Order Amount Based On Retail Value | Economy<br>10-15 Business Days*          | Standard<br>6-10 Business Days*  | Express<br>7-8 Business Days* | Expedited<br>5-7 Business Days* |
|------------------------------------|--|--|-------------------------------|---------------------------------|
| up to \$100                        | \$4.95                                   | \$7.95   | \$10.95                       | \$22.95                         |
| \$101 - \$500                      | \$7.95                                   | \$9.95   | \$14.95                       | \$32.95                         |
| \$501 - \$1000                     | N/A                                      | \$12.95  | \$19.95                       | \$37.95                         |
| \$1001 and over                    | N/A                                      | \$19.95  | \$24.95                       | \$42.95                         |
| Group Orders                       | \$4.00**<br>(AK and HI \$7.00 per guest) | <i>Group orders will be upgraded to free Express delivery when 6 or more separate orders are shipping to the same address.</i> |                               |                                 |

**SHIPPING TIME INCLUDES ORDER PROCESSING TIME. DOES NOT INCLUDE WEEKENDS OR HOLIDAYS.**

**ALASKA & HAWAII, PLEASE SELECT EXPRESS OR EXPEDITED SHIPPING AND ADD \$9.95 SURCHARGE.**

*Shipping rates subject to change without notice.*

\* **Business Days:** Monday through Friday (does not include weekends or holidays). Processing and shipping timelines are estimates and cannot be guaranteed.

\*\* **Group Orders** are \$4 per guest (AK & HI \$7) and free for the Hostess with a qualified Jewelry Bar of \$125 and at least 4 orders.

**Limitations** - Origami Owl reserves the right to substitute merchandise of similar quality and value for items that are discontinued or out of stock. Actual jewelry may vary slightly in size and color from the images shown online or in printed materials.

**Privacy** - Origami Owl greatly respects your privacy. We will not sell your information or share it with others...ever.