



CARE & MAINTENANCE

General

Regular professional care and preventive maintenance extends the life of any product. To ensure longevity, all products should be cleaned and inspected regularly. Regularly check and tighten all screws and bolts used for connections of individual parts. Periodically check joints and components for damage and wear. If any product shows any sign of structural failure it should be taken out of service immediately. Products should not be exposed to extreme moisture, temperature, or direct sunlight. Relative humidity should be maintained at 40-60% to prevent wood and upholstery deformation, as well as micro cracking in finishes. Prolonged exposure to direct heat sources and UV radiation can cause deformation and discoloration of all products. Do not use harsh solvents, chemicals, or abrasives on any product or finish. The use of improper cleaning products or methods could cause irreversible damage to the product. Before using any cleaning method or product, test on an inconspicuous area. Always contact Room B for detailed cleaning and care instructions.

Wood

Use a humidifier to maintain a relative humidity level of 40-60%. Humidity outside of this range can negatively impact the product, causing cracking and warping. Small cracks can be filled with a soft wax in a matching colour. The wax will temporarily fill the crack until the correct humidity level is maintained. As the wood returns to its original shape, the wax is forced from the crack, and can be removed easily. Please note, painted wood products are more susceptible to mechanical damage through use and wear. This is a normal characteristic and any perceived damage is not covered under warranty. Remove dust with a soft, clean, lint-free cloth. Clean wood products with a damp cloth, wiping in the direction of the wood grain. Never use concentrates, abrasive detergents, silicone oils, or ammonia-based products as they may cause irreversible damage. Before using any cleaning method or product, test on an inconspicuous area. Liquid spills must be wiped up immediately to avoid permanent damage to the wood and finish. Do not let large stains dry on the surface, remove them immediately with a damp cloth. If difficult stains or scratches occur, consult a professional furniture re-finisher. For oiled surface treatments, please contact Room B for detailed cleaning and care instructions.

Upholstery & PET Felt

Regularly, remove dust with the low suction force of a vacuum cleaner. Immediately dry spilled liquids with a white cotton or paper towel. Do not let other stains dry on the surface, remove them immediately with a damp cloth. Do not rub PET felt as it will cause bald spots. Please contact the upholstery manufacturer for detailed cleaning and care instructions.

Metal

All metal products are protected with a chrome, clear-coat, or powder coat finish. Clean these products with a damp cloth. For persistent stains, a mild solution of soap and water may be used. If the product features a visible brushed finish, wipe in the direction of the brush pattern. Do not use harsh solvents, chemicals, or abrasives as they will cause irreversible damage to the finish. Before using any cleaning method or product, test on an inconspicuous area.

Plastic

Clean plastic products with a damp cloth. For persistent stains, a mild solution of soap and water may be used. Strictly avoid acetone, trichloroethylene, ammonia, alcoholic substances, and detergents, containing even a small amount of these substances. Do not use harsh solvents, chemicals, or abrasives as they will cause irreversible damage to the finish. Before using any cleaning method or product, test on an inconspicuous area. Liquid spills must be wiped up immediately, even for outdoor products, as the finish could be affected by atmospheric agents.

Cane

Use a humidifier to maintain a relative humidity level of 40-60%. Humidity outside of this range can cause the cane to crack. Cane can be damaged by isolated pressure or force, therefore never kneel or stand on cane components. Some cane fibers may fray through normal use and wear. This is a normal characteristic and any perceived damage is not covered under warranty. Regularly, remove dust with the low suction force of a vacuum cleaner. Immediately dry spilled liquids with a white cotton or paper towel. Please contact Room B for detailed cleaning and care instructions.

Table Tops

Clean table tops with a damp cloth. For persistent stains, a mild solution of soap and water may be used. If the product features a visible grain pattern, wipe in the direction of the grain. Do not use harsh solvents, chemicals, or abrasives as they will cause irreversible damage to the finish. Before using any cleaning method or product, test on an inconspicuous area. Please contact Room B for detailed cleaning and care instructions.

Floor Glides & Casters

Periodically inspect floor glides and casters, and replace if worn or damaged. Please contact Room B for more information.