



Supported CMS DesktopLink Carriers

FedEx®	LTL & Generic
UPS™	DB Schenker
USPS®	Purolator Courier®
DHL Express®	TNT Express
Expeditors®	Exel

CMS DesktopLink

According to an ARC Advisory Group study, **poor management of desktop shipping can increase annual shipping costs by 20% or more.** The survey of over 500 enterprises revealed that companies using **a multi-carrier desktop shipping solution** are more effective at controlling shipping costs.

About CMS DesktopLink

CMS DesktopLink is a web-based enterprise application that **centralizes your desktop shipping.** Integrated with CMS WorldLink™, CMS Desktop Link enables an employee to rate-shop, request shipping services, and track packages without leaving their desk. Designed with the infrequent user in mind, the only requirement is access to Internet Explorer.

CMS DesktopLink, empowers employees to make real time decisions about the method of shipping they choose based on comparative carrier rates, ultimately reducing overall shipping expenses. In addition, an employee will now have visibility into the status of a requests and can track the status of shipping and delivery activity in real time.

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“Even our novice shippers find DesktopLink easy to use”

—Life Sciences Client

Features

Desktop Rate Shopping

An individual can rate the shipping cost of a package based on delivery date; the DesktopLink tool allows him or her to view equivalent rates across multiple carriers and their multiple services to find the best deal available. Providing people with a powerful tool that make shipping at the lowest cost an easy choice means a company can meet the committed delivery date, maintain the desired level of service and still save on costs.

E-mail Notification

Using automated e-mail shipping notifications, companies will notice a decrease in incoming call volumes regarding the status of customer deliveries. Shipping notifications can contain various types of information captured by CMS DesktopLink and WorldLink, such as ship date, delivery method, tracking number and accessorial costs. Further enhancing customer service, this module is pre-configured to include a hyperlink to the carrier web site for the recipient to self track every package.

International Origins & Destinations

Create a shipping request to and from anywhere in the world.

Address Verification

The CMS DesktopLink Address Verification module, combined with Satori Software (a CMS partner), gives employees the ability to verify shipment address data and differentiate between residential and commercial addresses.

Tracking

Tracking functionality allows individuals to follow the status of any package online in real time.