



What if I Experience Rust in my Water?

Do not run your water until it turns clear.

It is of little to no value to do so. It is also wasteful and costly to you as a consumer.

Use of HOT water should be kept to a minimum, as it will draw cold rusty water into your hot water tank. If your hot water tank does have rust in it, use caution and follow the manufacturer's directions for shutting down, draining and re-starting your hot water tank.

Do not wash laundry.

Clothing washed in rusty water can become stained. If this occurs, it is important to NOT dry the clothing. Instead, leave the wet clothing in the washer and apply an iron removal product as soon as possible to prevent the iron stain from setting. Please follow the manufacturer's instructions.

It is important to note that when rusty water is experienced, it is normally not a health concern, but one of aesthetic quality.

Rusty-brown, orange or light yellow water can be caused by a variety of reasons including:

- Fire-fighting operations
- Water main breaks
- Hydrant flushing
- Street sweeping
- Construction work or damage
- System depressurizations
- Corroding iron pipes especially on dead end mains
- Routine maintenance

Normally rusty water events dissipate in 4 to 6 hours, but could last longer depending on water usage in the area. If the event lasts more than 24 hours, please call our distribution operator at 740-587-0165.



