

Coastal Resurfacing of Carolina Inc

53 Bridgewater Drive, Bluffton SC 29910
Office: 843-706-5635, Mobile: 843-298-3308

LIMITED WARRANTY: Bathtubs, wall tile, and fiberglass fixtures are warranted for a period of five years against peeling or other failure of adhesion of the coating. Refinishing done on sinks, countertops, floors, spot (chip repairs) and all other surfaces are warranted for a period of One year against failures of adhesion, unless some other period is otherwise stated on the face of the invoice. This warranty is provided by Coastal Resurfacing of Carolina Inc. and is subject to the following conditions which will void your warranty:

1. The surface must not be allowed to remain continuously wet from items such as bath mats left on the surface without drying out between uses.
2. The fixture must not be used for water storage or contain standing water for extended periods of time.
3. Damage caused by continuous wetness from leaking or dripping plumbing
4. Damage chips or nicks caused by sharp or falling objects or by misuse
5. Staining or discoloration from chemicals, bleaches, rust or hair dyes.
6. The use of abrasive cleaners.
7. Any movement in the substructure of the surface which causes movement in the refinished surface resulting in cracks or splits in the refinished surface or grout lines.

In the event of any failure covered under this warranty, Coastal Resurfacing of Carolina Inc., will, at our option, either (1.) repair the failed area, (2.) refinish the entire fixture (3.) refund the price of the job to you. Caulk, plumbing, and shower doors are not warranted. Travel charges may apply if the fixture is located out of our service area.

CLEANING INSTRUCTIONS: Use only non-abrasive, liquid cleaners on your refinished surface. Spray cleaners such as Formula 409, Fantastic, or any liquid cleaner which does not contain abrasives, bleach, or chlorine may be used. For best results, spray the surface and let it penetrate for 3-5 minutes before wiping. A "Tuffy" Scrub pad or any plastic cleaning pad designed for use on Teflon surfaces works well. Extend the life of your refinished surface with the use of "Gel Gloss" (available at most stores) or any polymer based polish every six months.

COLOR: The standard color for Coastal Resurfacing of Carolina Inc. refinishing is white. Any color other than pure white requires mixing of pigments, and **MUST BE APPROVED BY THE CUSTOMER** before the finish can be applied. Please choose carefully, as the color once applied cannot be changed except by completely reapplying new material (at the customer's expense).

PLUMBING: Our workmen are not plumbers. They are not trained, equipped, licensed or authorized to do plumbing. If they remove or replace any pipes or fixtures at your request, it is done solely as a courtesy and the responsibility for any damage is yours. Our workman may, under certain circumstances, find it necessary to remove or loosen handles, spouts, drain pieces or overflow covers. In those cases, we will be responsible for returning those pieces to their original places, unless the age or general decay of pipes or fixtures makes this impossible. Please inform our workman or the estimator if your plumbing is old or in questionable condition, so that we can take special precautions or leave it completely undisturbed.

PAINT AND WALLPAPER: If you are repairing or re-wallpapering your bathroom, please wait to do so until after we have completed the refinishing or repair. In order to protect paint or wallpaper, we must mask it. Masking tape can pull up small pieces of the surface it is stuck to when it is removed. If you wish to preserve the existing wallpaper or paint, please alert the workman. He will use less-sticky tape and be especially careful.

MATERIALS: Coastal Resurfacing of Carolina Inc. technicians use material and chemicals specifically designed for refinishing. They are trained in the proper use and handling of those materials which generally should not create any kind of health hazard for the customer. However, as a precautionary measure, we suggest that anyone with special sensitivities to solvent or paint-type smells remain out of the immediate area during the refinishing process. Material Safety Data Sheets (MSDS) for the materials to be used are available for your review upon request.

PREPARATION: Please remove all loose items from the bathroom BEFORE our workman arrives to do the refinishing. This includes curtains, pictures, shower accessories and rugs. If you are planning to replace your plumbing fixtures with new ones after we refinish, the old fixtures should be removed before we arrive. New fixtures can usually be installed the day after the refinishing is complete. Please retain old fixtures on site.

CHIP REPAIRS AND AIRBRUSH TOUCH-UPS: When our workman does a chip repair touch-up which only requires one visit, the repair will require 24-48 hours to cure thoroughly. Please do not use the fixture during this time and see to it that the repaired areas remain free of water. Occasionally the workman will need to do an airbrush touch-up on an area that has just been refinished and will need to cure overnight. In that case, the 24-48 hours curing time rule should also be followed.

SCHEDULING: Coastal Resurfacing of Carolina Inc. office hours are 8:00am to 6:00pm, Monday through Friday, 8:00am-12:00pm on Saturdays. Please call us immediately if you have any questions, problems, or if a scheduling conflict arises. If scheduling changes are necessary, please give us at least two business days of advance notice. Otherwise we are not able to rearrange our schedules.

TERMS: PAYMENT DUE ON COMPLETION. Coastal Resurfacing of Carolina Inc. accepts CASH OR CHECK. On the final day of the job, the workman will present you with an invoice for the work. Please plan to either be there on the final day to inspect the work and take care of the payment, or arrange in advance for you check or cash payment to be there when the job is completed. Occasionally, a deposit will be required before work begins and that will be decided by Coastal Resurfacing of Carolina Inc. Your warranty will be on the invoice.

**THANK YOU FOR CHOOSING
Coastal Resurfacing of Carolina Inc.**

