



**CANADA**

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### **Canada Revenue Agency and Tax-Filer Empowerment Canada collaborate on providing digital services to Canadians**

The Honourable Diane Lebouthillier, Minister of National Revenue, announced the signing of a joint digital services collaboration plan between the Canada Revenue Agency (CRA) and Tax-Filer Empowerment Canada (TFEC), an association of Canada's leading tax preparation and software firms.

The success of CRA's digital services, along with innovations from the tax preparation and software industry, have helped transform tax filing in Canada, making it easier than ever for Canadians to meet their tax obligations and get the benefits they are entitled to. This plan builds on the existing long-term relationship between the CRA and the tax preparation and software industry, which has been central to the innovations that have given Canadians a greater range of choices in how they file their taxes.

Canadians will see many service improvements from this agreement. In the upcoming tax season, tax filers will have faster and easier access to their notice of assessment, through the new Express Notice of Assessment (eNOA) feature, which allows taxpayers to get their assessment seconds after filing. ReFILE will also be incorporated into all tax software, so if tax filers need to make changes to their return, they will be able to do so using the certified software of their choice, increasing the speed at which they receive their refund. The CRA will also continue to improve and enhance other digital services, including Online Mail and Auto-Fill. These improvements are just the beginning of what Canadians will see over the life of this plan.

This collaboration supports the Government of Canada's OneGC Strategy, a vision where Canadians can seamlessly access any government service digitally, using any device on any platform through any partner or service provider. This industry-government collaboration also aligns with the government's newly launched Digital Services Standards, which emphasize identifying and creating partnerships to help deliver value to users. The CRA will continue delivering improved tax filing services by leveraging leading industry innovations, and continuing its commitment to assist Canadians in northern and remote locations who may not have internet access by offering targeted tax filing services and products.