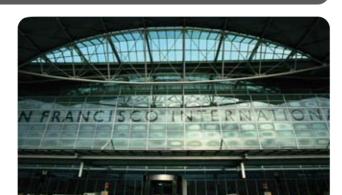


San Francisco International Airport



San Francisco International Airport P.O. Box 8097 San Francisco, California 94128 www.flysfo.com

# Welcome to SFO Gateway to North America



# Gateway to North America

San Francisco International Airport (SFO) is a world-class airport serving more than 37 million domestic and international passengers annually. SFO gives you access to great destinations all over North America and around the world.

Frequent service to the top 15 destinations in North America

Nonstop service to more than 65 U.S. cities on 22 domestic airlines

Nonstop service to 32 international points on 27 international carriers



# SFO Voted Best Airport in North America

SFO was voted "Best Airport in North America" by travelers in a Skytrax international survey. This is based on such factors as cleanliness, staff courtesy and efficiency, signage, security processing, walking distances, shopping, dining and Internet services. Dwell Magazine also named our International Terminal the best in the United States.

# SFO Makes Travel Easy

SFO offers convenient access to great destinations and services that will enhance your travel experience.

## Near Top Attractions

When you fly into SFO, you are already close to many wonderful Northern California attractions. The city of San Francisco, Napa Valley and California Wine Country, Sausalito, Silicon Valley, Monterey Bay, Lake Tahoe and Yosemite are all near SFO.

### **Great American Cities**

With dozens of flights daily, SFO is your gateway to many top cities located nearby including Los Angeles, Las Vegas, San Diego and Sacramento.

### Easy Connections, Economy Fares

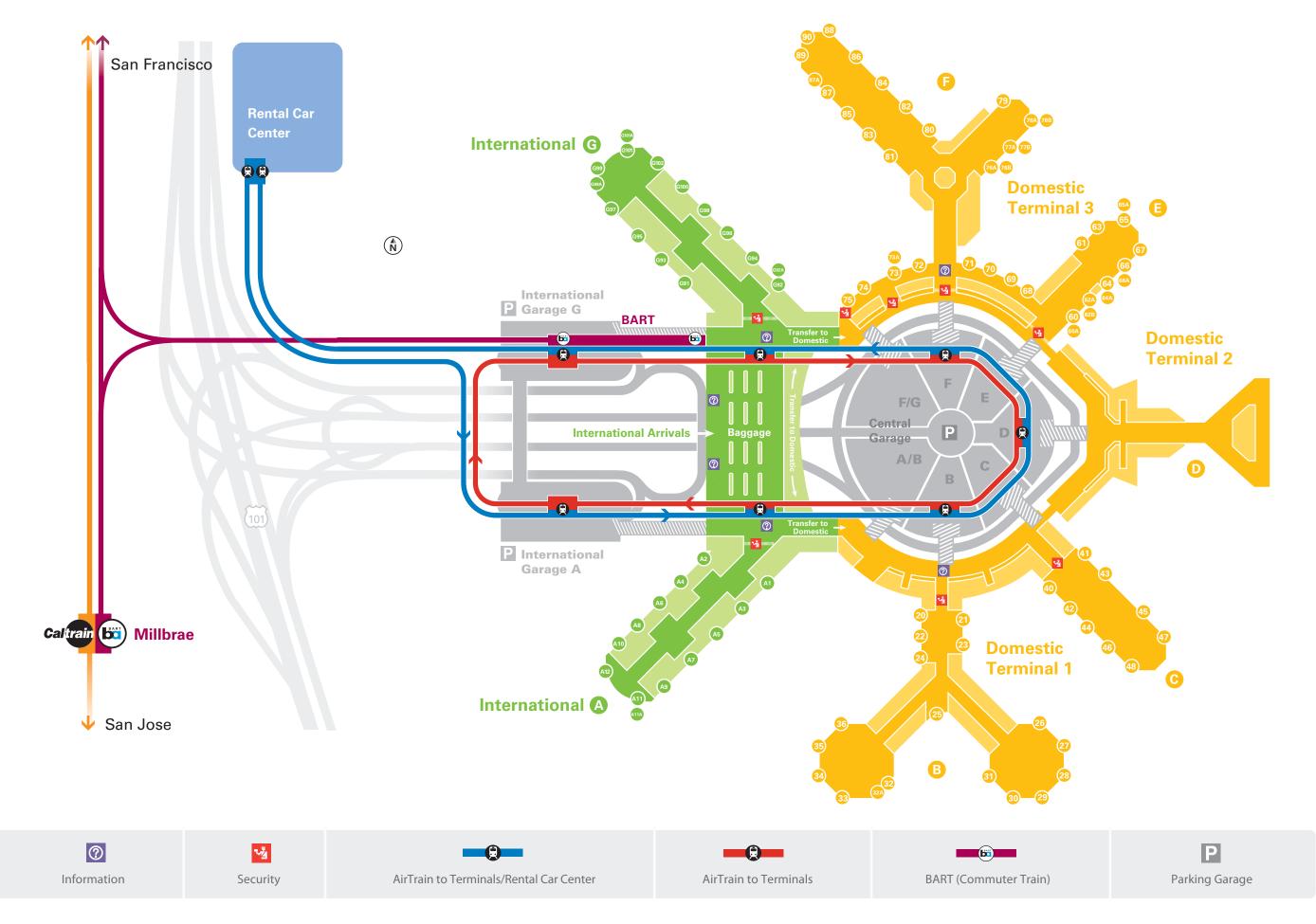
As one of the world's 30 busiest airports, SFO has frequent connections to cities across the United States. Because in-country travel is very competitive among airlines, fares from SFO to other U.S. cities can be very economical.

### Speed Through SFO + Customs

SFO has the shortest wait times of all major U.S. airports. Passengers at SFO enjoy rapid processing through customs and immigration. And all of our terminals are under one roof, which makes changing airlines fast and easy.

### Quick Trip to San Francisco

If you've got time between flights, visit San Francisco! The Bay Area Rapid Transit (BART) train will take you to the "City by the Bay" in about 30 minutes. Come shop, eat, and enjoy everybody's favorite city, just by flying through SFO.



# Discover what experienced travelers know: **SFO is the best!**

# **Great Food**

San Francisco and the Bay Area are world-famous for great food. Nearly all dining options at SFO are branches of local restaurants, bars and cafés, so you will enjoy a real taste of San Francisco. Whether you want a quick snack or a leisurely meal, delicious choices are waiting for you at SFO.

# **Amenities to Enjoy**

At SFO, we believe comfort and convenience are an important part of the travel experience. Our AirTrain makes it easy to get around the airport quickly. A hair salon, showers, spa and medical clinic are available so you can look and feel your best. And our airport museums, aquarium and reflection room provide a chance for peaceful relaxation.

# Getting Around SFO

# Transferring from an International Flight to a Domestic Flight

All arriving international passengers must clear United States Customs and Immigration at the International Terminal Arrivals Hall. Passengers connecting to onward flights should exit the Arrivals Hall through the doors marked "Connecting Flights." A Connecting Baggage Desk, located directly outside of the exit, is available to recheck baggage tagged to its final destination. Passengers not checked through to their final destination should visit their

# Airline / Terminal Guide

Airline	Terminal/Boarding Area	Phone
AerLingus	International / A	(800) 474-7424
Aero Mexico	International / A	(800) 237-6639
Air Canada	Terminal 3 / E	(888) 247-2262
Air China	International / G	(800) 882-8122
Air France	International / A	(800) 237-2747
Air New Zealand	International / G	(800) 262-1234
AirTran Airways	Terminal 1 / B	(800) 247-8726
Alaska	Terminal 1 / B	(800) 252-7522
Alaska (Mexico Arrivals only)	International / A	(800) 252-7522
American	Terminal 3 / E	(800) 433-7300
American Eagle	Terminal 3 / E	(800) 433-7300
ANA	International / G	(800) 235-9262
Asiana	International / A	(888) 437-7718
British Airways	International / A	(800) 247-9297
Cathay Pacific	International / A	(800) 233-2742
China Airlines	International / A	(800) 227-5118
Continental	Terminal 1 / B	(800) 523-3273
Delta/Northwest (Domestic)	Terminal 1 / C	(800) 221-1212
Delta/Northwest (International)	International / A	(800) 221-1212
Emirates	International / G	(800) 777-3999
EVA Airways	International / G	(800) 695-1188
Frontier	Terminal 1 / C	(800) 432-1359
Hawaiian	Terminal 1 / C	(800) 367-5320
Horizon	Terminal 1 / B	(800) 547-9308
Japan Airlines	International / A	(800) 525-3663
JetBlue	International / A	(800) 538-2583
KLM	International / A	(800) 225-2525
Korean Air	International / A	(800) 438-5000
LACSA	International / A	(800) 400-8222
Lufthansa	International / G	(800) 645-3880
Mexicana	International / A	(800) 531-7921
Midwest	Terminal 3 / E	(800) 452-2022
Philippine Airlines	International / A	(800) 435-9725
Qantas	International / A	(800) 227-4500
Singapore Airlines	International / G	(800) 742-3333
Southwest	Terminal 1 / B	(800) 435-9792
Sun Country	Terminal 1 / B	(800) 359-6786
TACA	International / A	(800) 400-8222
United (Domestic)	Terminal 3 / F	(800) 864-8331
United (International)	International / G	(800) 538-2929
United Express	Terminal 3 / F	(800) 864-8331
US Airways	Terminal 1 / B	(800) 428-4322
Virgin America	International / A	(877) 359-8474
Virgin Atlantic	International / A	(800) 821-5438
WestJet	International / A	(888) 937-8538

# **Fun Shopping**

Everyone likes to shop at airports. At SFO, you will find a fun collection of bookstores, gift shops, travel outfitters, designer brands and luxury boutiques. Many retailers are local stores where you can buy authentic San Francisco souvenirs and merchandise.

# A Staff that Cares

The people who work at SFO want you to have a great experience while traveling. You can depend on our employees to help you if you have any special needs or concerns.

# For more information visit www.flysfo.com

airline's ticket counter.

# Getting to Other Terminals and Parking Garages

AirTrain, SFO's fully automated people mover system, operates 24 hours every day and provides convenient and frequent service throughout SFO. AirTrain stations are located in all terminals, terminal parking garages, the Rental Car Center and SFO's BART station. AirTrain does not serve SFO's long-term parking. Use the SFO parking shuttle buses located on the Departures Level roadway to access long-term parking.

Domestic Terminals 1, 2 and 3 each have an AirTrain station located on Level 5 of the Central Parking Garage. Terminals 1 and 3's stations connect to the terminals via a passenger skybridge. Take the elevators/escalators to Mezzanine-Level 3 and follow the AirTrain signs.

To access Terminal 2's station, take the elevators/escalators down to the tunnel connector to the parking garage. Follow the AirTrain signs.

The International Terminal has two AirTrain stations. A station is located one level above ticketing at each end of the Main Hall.

### Getting to the Rental Car Center

To access the Rental Car Center from the Airport terminals, take the AirTrain Blue Line. Alamo, Avis, Budget, Dollar, Enterprise, Fox, Hertz, National and Thrifty car rental counters are located at the SFO Rental Car Center.

Please note: VAT refunds are not available.

# Ground Transportation Options from SFO



# Discover the Bay Area from SFO

The Golden Gate Bridge, Fisherman's Wharf, Berkeley, Wine Country—just a few of the local attractions that are easy to reach from SFO. With rental car, train, bus and commuter rail service, many convenient transportation options are available to take you to exciting local destinations.

# **Public Transportation**

AC Transit www.actransit.org 510-891-4700

MAMTRAK Amtrak www.amtrak.com 800-872-7245

www.bart.gov 650-992-2278

BART

Caltrain Caltrain www.caltrain.com 800-660-4287

Golden Gate Transit

**Golden Gate Transit** www.goldengatetransit.org 415-455-2000

and Greyhound

www.greyhound.com 800-231-2222



SamTrans www.samtrans.com 800-660-4287

# **Rental Car**

Budget www.budget.com 650-877-0998

Alamo

Avis

www.alamo.com

650-616-2400

www.avis.com

650-877-6780

Dollar www.dollar.com 650-244-4131

Enterprise www.enterprise.com 650-697-9200

> Fox www.foxrentacar.com 800-225-4369

Hertz www.hertz.com 650-624-6600

National Car Rental www.nationalcar.com

**Thrifty Car Rental** 877-283-0898

650-616-3000

www.thrifty.com



Airporters (privately operated scheduled bus services) provide service between SFO and many Bay Area cities.

**Taxis** are available 24 hours per day. Taxis are located outside each terminal on the Arrivals Level at the center island.

Door-to-Door Vans provide service between SFO and passenger-specified locations in shared ride vans. Depending on the number of passengers, door-to-door vans may make multiple stops. While door-to-door vans are available on demand from 6am to 11pm, reservations are recommended after 11pm.

Pre-Arranged Vans provide service between SFO and passenger-specified locations in shared ride vans. Depending on the number of passengers, pre-arranged vans may make multiple stops. Passengers must make reservations with the pre-arranged van service in advance of pick-up at SFO.

Limousines provide service throughout the Bay Area. Limousine service must be pre-arranged with the operator. Visit www.flysfo.com for a list of limousine operators permitted to serve SFO.

### **Transportation Options for Large Groups**

All group travel should be planned well in advance. BART has many group travel options available. Visit www.bart.gov/tickets/sales/groupsales.asp. Groups using yellow school buses need to contact Landside Operations at least a week in advance to make arrangements for access. Any groups using a charter bus should confirm that the charter bus is permitted to operate at SFO.