Response from Jeff Conlon, President and CEO Kaplan Higher Education to Chris Kirkham’s Story in the Huffington Post, “At Kaplan University, ‘Guerilla Registration’ Leaves Students Deep in Debt”

CHICAGO--(BUSINESS WIRE)--The heated regulatory environment has promoted a climate friendly to adversaries of the for-profit education sector – often including plaintiffs, short-sellers and individuals with an ax to grind. Often anecdotal or unsubstantiated complaints are presented as facts in the media, where there is no form of due process, and personal agendas and financial interests often go undisclosed. At Kaplan, we take very, very seriously concerns raised by our students. The allegations made in the Huffington Post article were filled with inaccurate information and fabrications. When complaints are brought to our attention, we accept full accountability, and address them swiftly and thoroughly. We do not sanction or accept misrepresentations to students, and have put in place numerous safeguards to ensure that they are protected.

We’re extremely proud of the high quality education we provide. There are thousands of employees, current students and alumni who have benefited from their association with us and have been outspoken in support of our educational mission.

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