Select the rating that best describes your view of the speaker (n=44: 24 Board leaders; 20 chapter staff)

<table>
<thead>
<tr>
<th>statements</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly disagree</th>
<th>Mean</th>
<th>Standard deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall this presentation met my expectations and provided me with information I can use</td>
<td>34</td>
<td>8</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>4.66</td>
<td>0.805</td>
</tr>
<tr>
<td>Provided useful content</td>
<td>37</td>
<td>4</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>4.77</td>
<td>0.718</td>
</tr>
<tr>
<td>Had relevant knowledge and expertise</td>
<td>41</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>4.86</td>
<td>0.632</td>
</tr>
<tr>
<td>Provided time for Q&amp;A</td>
<td>34</td>
<td>7</td>
<td>1</td>
<td>0</td>
<td>1</td>
<td>4.7</td>
<td>0.741</td>
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</tbody>
</table>

Select the rating that best describes your view of this presentation (n=44: 24 Board leaders; 20 chapter staff)

<table>
<thead>
<tr>
<th>statements</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly disagree</th>
<th>Mean</th>
<th>Standard deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>The handouts were useful and will continue to be of use</td>
<td>31</td>
<td>12</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>4.64</td>
<td>0.718</td>
</tr>
<tr>
<td>I would like to see a similar topic next year</td>
<td>35</td>
<td>5</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>4.71</td>
<td>0.805</td>
</tr>
</tbody>
</table>

Please recommend topics for future sessions.

- Would like to have had more interactive exercises - not effective education techniques (old) & teacher oriented. Really appreciate his pre-work & reference to our academies.
- Work Styles
- We should have this session every year! Fabulous!
- Style management; personality/leadership style
- Some of the volume of the topic/info & the amount of handouts was somewhat overwhelming for a novice from an "informal" (not completely organized) small chapter.
- Social networking - how to establish presence (FB, Twitter, etc.); Follow-up session - what happened at chapter level based on "take away" from this session. Good job!
- Please bring Bob back - very good
- Personnel manuals - what to include/what not to include
- Personnel issues - staff person causes unrest in office; motivating officers & Board members
- Needed more time for leader & staff to work together on setting up expectations for the next year.
- Needed more time
- Mr. Harris did not consider the make up of his audience - small to large. Presented as if we were all very small & unsophisticated organizations - at the micro level.
• Leadership training; getting members involved; chapter collaboration; how can chapters work together and co-promote
• How to utilize Facebook; Twitter to facilitate/promote academy activities
• How to remove a crazy officer; bylaws? Policy?
• Great speaker with useful information!
• Excellent presentation; real useful information
• Discuss web involvement/employment & website. Repeat next yr/allow more Q & A; structural networking
• Bring Bob back!
• Bob Harris continues to be a relevant & dynamic speaker. I always learn new things from him. Bob makes me excited about being an association executive!
• Best ALF session in years!
• Appropriately specific/timely & useful
• Anything that emphasizes the importance of Board roles.
• Absolutely superb presentation
• A facilitated workshop for exec & future leaders - more discussion - discussion within chapter group. How are the 2 or 3 of us going to work together? What will make it work best? We liked this - would like some facilitated time together as a state to build on it.

Session 2: Cutting Edge Generation Leadership - Jim Welch

Speaker ratings (n=42):

<table>
<thead>
<tr>
<th></th>
<th>Excellent</th>
<th>Good</th>
<th>Average</th>
<th>Fair</th>
<th>Poor</th>
<th>Mean</th>
<th>Standard deviation</th>
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<tbody>
<tr>
<td>Content</td>
<td>36</td>
<td>6</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>4.86</td>
<td>0.354</td>
</tr>
<tr>
<td>Delivery</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>4.9</td>
<td>0.297</td>
</tr>
</tbody>
</table>

Participants liked:

• Allowed for free "how to" information.
• Answers your questions & redirected back to the lecture slides.
• Engaged the audience, kept things on track.
• Engaged the audience.
• Engaged the audience. He was knowledgeable & invited interaction.
• Engaged the audience. Helpful.
• Enjoyed group in discussion.
• Enjoyed the session.
• Fully engaged the audience with questions & comments.
• Gave examples.
• Gave personal examples. Good style.
• Good conversations.
• Great sense of humor. Great stories.
• Had open discussion with the group.
• Had the audience interaction & examples.
• Interactive, engaging, speaker had a tremendous set of experiences and skills
• Involved participants.
• Let us share ideas. We have much to learn from each other.
• Made it personal.