Board Officers & Executive Directors Working Together  
Tuesday May 11, 2010  
Presented By Bob Harris, CAE

<table>
<thead>
<tr>
<th>Questions</th>
<th>Excellent</th>
<th>Very Good</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extent to which program met professional needs:</td>
<td>19/24</td>
<td>4/24</td>
<td>1/24</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Extent of practical value of session:</td>
<td>19</td>
<td>3</td>
<td>1</td>
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<tr>
<td>Overall Knowledge of Subject Matter:</td>
<td>24</td>
<td>0</td>
<td>0</td>
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<td>0</td>
</tr>
<tr>
<td>Ability to Deliver The Content:</td>
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<td>0</td>
<td>0</td>
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<tr>
<td>Overall Session Rating:</td>
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<td>3</td>
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</tbody>
</table>

Comments Regarding:

- “Nice to pick up a half-dozen (or more!) solid ideas even after 25 years of doing this stuff…”
- “Bob Harris did a great job of engaging the audience and keeping us on time.”
- Simply great. Sagamore out did itself for the reception; lunch was excellent. I wish the room rate had been more attractive- would have loved to stay here”
- “It was terrific!”
- “Very good! Filled in any gaps and answered many questions.”
- “Incredible amount of knowledge!”
- “As a new executive director, the content was very valuable and worth a day out of the office.”
- “Excellent program. Bob is amazing. I learn something new every time I hear him speak.”
- “Very informative- many take aways.”
- “Very eye opening- will defiantly take this info back to be the best president I can be.”
- “Very useful- great takeaways. Thanks.”
- “Excellent presenter- thank you for offering tools of the trade.”
- “Beyond excellent”
- “Lots to cover! Great!”
- “Bob always provides excellent practical information that I can take back & begin implementing immediately.”
- “Excellent very helpful.”
• “Would like breakout time to meet with my volunteer leader to talk about concepts as they are raised during the day.”
• “Handout is excellent; will serve as a valuable reference tool in the future.”

What Did They Learn?
• “The importance of board orientation.”
• “Great practical ideas to begin using as soon as I get back to the office.”
• “Too much to tell you. Best of all - I left energized to take on tasks that have been lingering on the back burner.”
• “A better agenda system.”
• “Good analysis of board responsibilities. Explained many technical details and regulatory musts.”
• “Too much to put in this space! I leaned that I have a lot more to learn.”
• “That I need to do more to have my board take more responsibilities as officers. Orientation!”
• “Best board meeting practices.”
• “Board governance issues- more consistent structure of what to expect of board. Board organization-legal exposure/scrutiny, consent agenda- to move meeting along.”
• “Need a golden handcuff. Minutes of committee meeting.”
• “Steps for leader orientation & strategic planning within an association.”
• “Always good to have additional training on your role and your boards roll to keep it real & up to date.”
• “Tons. Have a lot of work to do but also relieved we’re already doing a lot right.”
• “I may create an annual sponsorship brochure, I need to circulate my 990 to board for their review before I sign, I will ask for conflict of interest at beginning of each meeting- and much, much more.”
• “Where to get resources.”
• “Evolution at nominations committee, ways to better visualize your strategic plan, issues surrounding apparent authority- lots of concepts to incorporate into my existing board orientation training.”
• “(That there is way too much to discuss even in a one-day seminar!) Need mission statement values, and strategic plan.”

Suggested Topics for Future:
• “More Bob.”
• “This program should be offered every year with Bob as the presenter- and the Sagamore is mighty fine!!”
• “I could listen longer- such great tools and ideas from the leaders.”
• “Session/segment just on strategic planning.”
• “Best part of the program was having my incoming president hear about polcy issues & BOD liability issues from other leaders like themselves- makes it more real than staff saying something.”