

**GOVERNMENT WEBSITES:**

City of Buffalo: [www.city-buffalo.com](http://www.city-buffalo.com)  
 Erie County: [www.erie.gov/erie](http://www.erie.gov/erie)  
 New York State: [www.ny.gov](http://www.ny.gov)

**CITY HALL INFORMATION:**

Mayors Complaint Line 311  
 General Information 851-4200  
 Senior Services 851-4141  
 Public Works 851-5636  
 Recycling Program 851-5115  
 Central Referral Services 851-5555  
 Rodent Control 851-5790  
 Tax and Assessments 851-5733  
 Water and Sewer Authority 847-1065  
 Board of Education 851-3500  
 City Court 847-8200  
 Health Department 858-7690  
 Office of Strategic Planning 851-2872

**PUBLIC OFFICIALS**

David A. Rivera  
 Niagara District Common Council Member  
 1504 City Hall  
 Buffalo, New York 14201 / 716-851-5125

County Legislator Edward Rath III  
 95 Franklin Street, 4<sup>th</sup> Floor  
 Buffalo, NY 14202 / 716-585-8676

NYS Senator Tim Kennedy  
 2239 S. Park Ave.  
 Buffalo, NY 14202 / 716-826-2683

NYS Senator Marc Panepinto  
 65 Court St.  
 Buffalo, NY 14202 / 716-854-8705

US Congressman Brian Higgins  
 726 Exchange Street, Suite 601  
 Buffalo, NY 14210 / 716-852-3501

**PUBLIC SAFETY:**

Police Department. B District 851-4403  
 Police, Fire, Ambulance 911  
 Poison Control 1-800-222-1222

National Center for Missing & Exploited Children  
 610 Main Street Suite 210  
 Buffalo, New York 14202  
 716-842-6333

Crime and Victim Services Assistance & Advocacy  
 Program  
 155 Lawn Avenue  
 Buffalo New York 14207  
 716-876-8108 ext. 22

**PUBLIC HEALTH:**

Health Department  
 95 Franklin Street  
 Buffalo, New York 14202  
 716-858-7690

North West Community Health Services  
 155 Lawn  
 Buffalo, New York 14207  
 716-875-2904

Women and Children's Hospital  
 219 Bryant Street  
 Buffalo, New York 14222  
 716-878-7000

Buffalo General Hospital  
 100 High Street  
 Buffalo, New York 14203  
 716-859-4772

Buffalo Housing Homeless  
 Outreach (BHOP) 716-834-3131



## West Side Neighborhood Housing Services

**HOUSING:**

Rental Assistance (RAC)  
 470 Franklin Street  
 Buffalo, New York 14202  
 716-882-0063

Habitat for Humanity  
 501 Amherst St.  
 Buffalo, NY 14207  
 716-852-6607  
 Belmont Shelter Corporation

1195 Main Street  
 Buffalo, New York 14209  
 716-884-7791

Habitat for Humanity  
 995 Kensington Ave.  
 Buffalo, NY 14215  
 716-204-0740

Black Rock Riverside NHS, Inc.  
 203 Military Rd.  
 Buffalo, New York 14207  
 716-877-3910

Wingate Management  
 491 Connecticut St.  
 Buffalo, NY 14213  
 716-881-2233

**AREA BANKS:**

First Niagara Bank  
529 Elmwood Ave. Buffalo  
716-884-7151

Financial Trust FCU  
1150 Niagara  
716-878-8530

M&T Bank  
130 Grant Street, Buffalo  
716- 881-6793

First Niagara Bank  
Medical Campus Branch  
1031 Main Street, Buffalo  
716-888-1420

M&T Bank  
709 Elmwood Ave. Buffalo  
716-882-8776

First Niagara Bank  
Rand Building Branch  
14 Lafayette Square, Buffalo  
716-842-2500

First Niagara Bank  
364 Connecticut St. Buffalo  
716-819-2790

Key Bank  
274 Elmwood Ave. Buffalo  
716-886-1015

Evans Bank  
925 Elmwood Ave. Buffalo  
716-882-7788

**HOMELESS PREVENTION:**

Buffalo Housing Homeless  
Outreach (BHOP)  
716-834-3131

Homeless Alliance of WNY  
286 Lafayette  
Buffalo, New York 14213  
716-853-1101

Hearts of Homeless  
890 Tonawanda  
Buffalo, New York 14207  
716-877-3536

Journeys End Refugee Services  
2495 Main Street  
Buffalo, New York 14214  
716-882-4963

**LEGAL SERVICES:**

Housing Opportunities Made Equal  
700 Main Street 3<sup>rd</sup> Floor  
716-854-1400  
Legal Services for the Elderly  
237 Main Street, Suite 1015  
Buffalo, NY 14203  
716-853-3087

Neighborhood Legal Services  
237 Main Street, Suite 400  
Buffalo, New York 14203  
716-847-0650

Buffalo Urban League  
15 E. Genesee Street  
Buffalo, NY 14203  
716-854-7625

Legal Aid of Buffalo  
237 Main street #1602  
Buffalo, New York 14203  
716-853-9555

Hispanics United of Buffalo (HUB)  
254 Virginia Street  
Buffalo, NY 14201  
716-856-7110

Volunteer Lawyers Project  
237 Main street #1000  
Buffalo, New York 14203  
716-847-0662

**SENIORS/HUMAN SERVICE AGENCIES:**

Catholic Charities  
412 Niagara Street  
Buffalo, New York 14201  
716-854-3622

Crisis Services  
2969 Main Street  
Buffalo, New York 14214  
716-834-3131

Child and Family Services/Haven House  
330 Delaware  
Buffalo, New York 14202  
716-842-2750

**WEATHERIZATION:**

FLARE Fillmore Leroy Area Residents  
307 Leroy  
Buffalo, New York 14214  
716-838-6740

Neighborhood Housing Services Of South Buffalo  
1937 South Park Ave  
Buffalo, New York 14220  
716-823-3630

**COMMUNITY GROUPS:**

Asarese Community Center  
50 Rees Street  
Buffalo, New York 14213  
716-886-1040

Black Rock-Riverside Food Pantry  
809 Tonawanda  
Buffalo, New York 14207

Boys and Girls Club  
54 Riverdale Ave.  
Buffalo, New York 14207  
716-873-3244

YWCA  
1005 Grant Street  
Buffalo, New York 14213  
716-852-6120

American Red Cross  
786 Delaware Ave.  
Buffalo, New York 14209  
1-800-733-2767

Salvation Army  
1080 Military Rd.  
Buffalo, New York 14207  
716-875-2533

YMCA  
2564 Delaware Ave.  
Buffalo, New York 14216  
716-875-1553

West Side Community Services  
161 Vermont St.  
Buffalo, NY 14213  
716-884-6616

Aids Community Services  
206 Elmwood Avenue  
Buffalo, New York 14201  
716-847-2441

**PUBLIC SENIOR RESIDENCES:**

Riverview Manor Elderly Development  
8 Hertel Avenue  
Buffalo, New York 14207  
716-873-5937

Mary Agnes Manor Adult Care  
307 Porter Avenue,  
Buffalo, New York  
(716) 881-0565

People, Inc.

2128 Elmwood Avenue  
Buffalo, New York 14207  
716-875-8692

Episcopal Community Housing  
24 Rhode Island  
Buffalo, New York 14213

Linwood Elderly Housing  
333 Linwood Ave # A.  
Buffalo, New York  
(716) 883-3343

Timon Towers  
Delta Development

1015 Delaware  
Buffalo, New York 14207

Los Tainos Senior Citizens Center  
716-882-2123  
333 Trenton Avenue  
Buffalo, NY 14201-1869  
(716) 842-0172

Buffalo Division for Senior Services  
65 Court Street Room 506  
716-847-6630