



The Better Business Bureau® Education Foundation

1333 West Loop South, Suite 1200 - Houston, Texas 77027

HELPFUL NUMBERS

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BBB Education Foundation Blog— www.bbbconsumerinfo.org

Barbara Parrott McGinity – Program Director (713) 341-6184
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Better Business Bureau - Business Information (713) 868-9500

Securities and Exchange Commission (817) 978-3821

Legal Hotline for Older Texans (800) 622-2520

FINRA Securities Helpline for Seniors (844) 574-3577

Attorney General (Consumer Protection) (713) 223-5886

Public Utility Commission (888) 782-8477

Federal Trade Commission (877) 382-4357

Harris County District Attorney (Fraud) (713) 755-5836

State Securities Board (713) 426-0336

U.S. Postal Inspector (800) 654-8896

National Association of Remodeling Industry (713) 621-6274

State Board of Insurance (800) 252-3439

National No Call Registration (888) 382-1222
Online at (same for cellphones) www.ftc.gov/donotcall

Phone: 713.341.6141 - 877.468.9222 - Fax: 713.341.6192 - www.bbbhou.org

Serving Harris, Austin, Brazoria, Colorado, Fort Bend, Galveston, Matagorda, Montgomery, Waller and Wharton Counties

CONSUMER SELF-DEFENSE KIT

Houston Public Library	(713) 236-1313
State Board of Medical Examiners (doctor complaints)	(800) 248-4062
State Bar Grievance Committee (lawyer complaints)	(713) 759-6931
Texas Department of Agriculture (bad gasoline)	(512) 463-0012 (713) 921-8200
Houston Fair Housing	(713) 868-8300
Hearing Aids	(512) 834-6784
Texas Board of Dental Examiners	(512) 463-6400
Sales Tax Info	(800) 252-5555
Help with your Bank – Comptroller of the Currency	(800) 613-6743

CREDIT BUREAUS

Free Credit report – 1-877-322-8228 or www.annualcreditreport.com

To place a fraud alert on your credit report:

- Equifax (90 days) (800-525-6285) or online www.equifax.com
- Experian (90 days) (888-397-3742) or online www.experian.com
- Trans Union (90 days) (800-680-7289) or online www.transunion.com

All credit bureaus offer a 7 year victim statement if you can verify you are a victim of fraud.

Identity Theft – FTC hotline (877) 438-4338

The Direct Marketing Association can help remove your name from some mail. You do this online at www.dmaconsumers.org or mail:

For removal from mail lists write:
Mail Preference Service
Direct Marketing Association
PO Box 643
Carmel, NY 15012-0643

To keep your credit information from being sold to companies by the credit bureau call:
(888) 567-8688.