

AVALON

at Carolina Forest

July 1, 2015

Dear Avalon Homeowner,

There is an important issue going on regarding security that in the interest of transparency the Avalon Board of Directors wishes to be forthright so that every homeowner is on notice.

Excalibur Security as a company is in the process of dissolving the business over the next few weeks. Phoenix Security Solutions has agreed to assume all duties under the current Excalibur contract including the rates and end date....no contract terms will change. Phoenix is a brand new company and is locally owned and operated. Excalibur employees are being given the opportunity to work for the new company. This switch will not affect Avalon in any way other than Captain Mike Wear and Sgt. Robert Hanson will have different uniform patches and brand new 2016 vehicles with new logos. There will be no interruption in security service at Avalon or the quality of service that Avalon residents have come to expect.



In July of last year Avalon HOA President Ed Stapleton retired as a Lieutenant from the Horry County Sheriff's Office after 25 years of service (20 in supervision). Ed has been offered a management position with Phoenix Security and will begin on July 9th, 2015. Ed has been the HOA president for nearly 11 years and will not be relinquishing his position on the board. In the spirit of transparency and to eliminate any possibility or appearance of a conflict of interest, all Avalon financial decisions involving Phoenix Security (no matter how small) will be handled by the HOA vice-president and the other board members. Ed Stapleton will be excused from any financial discussions involving security. As an Avalon homeowner that pays dues Ed and his family will have the same entitlement as any other resident to contact security in case of an emergency, but that is it.

The cellphone number for the phone that the patrol officer carries will not change. It is still (843) 251-5015. The phone number for Phoenix Security dispatch is (843) 839-2223. For your convenience, inside this envelope is a refrigerator magnet with the contact numbers for security.



Mike McGinnis - Vice President



Joshua Chesner - Secretary



Charles Calvert - Officer at Large



Jeanine Powalie - Treasurer



Edward Stapleton – President