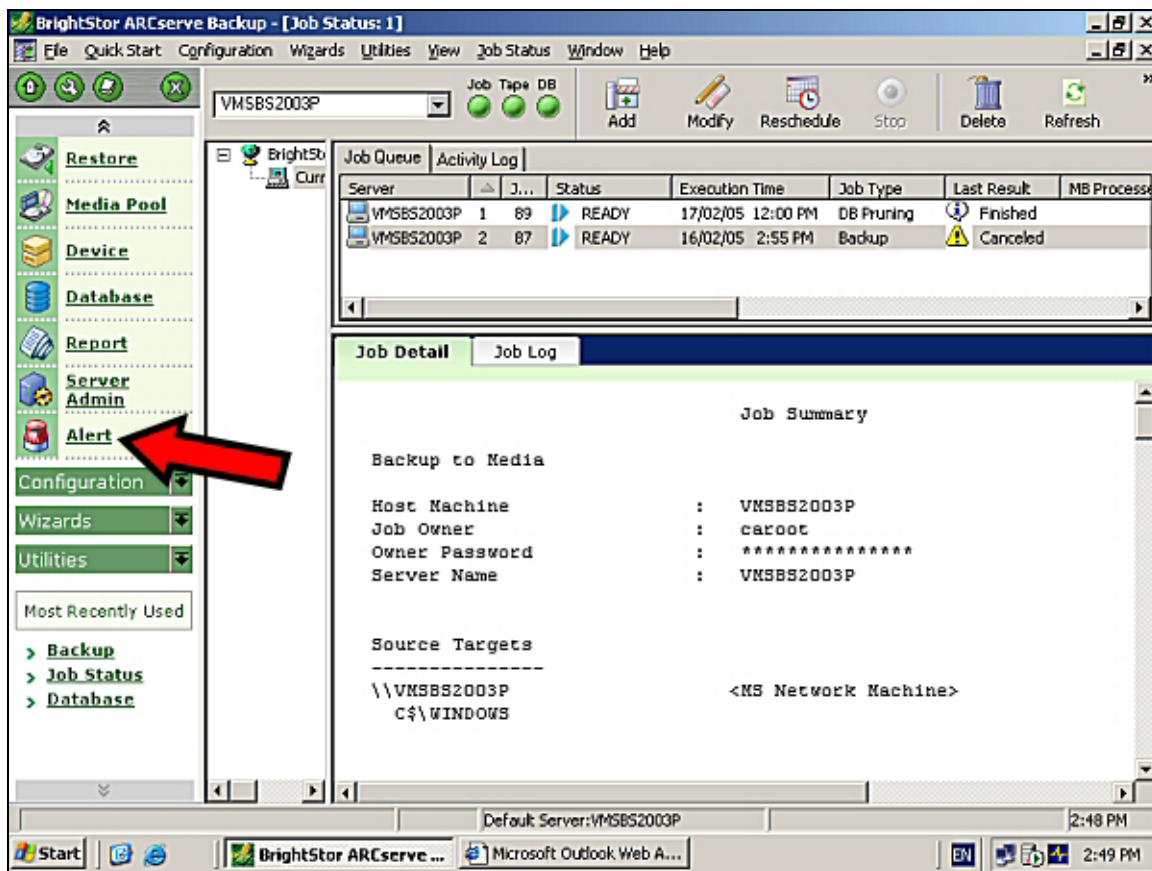


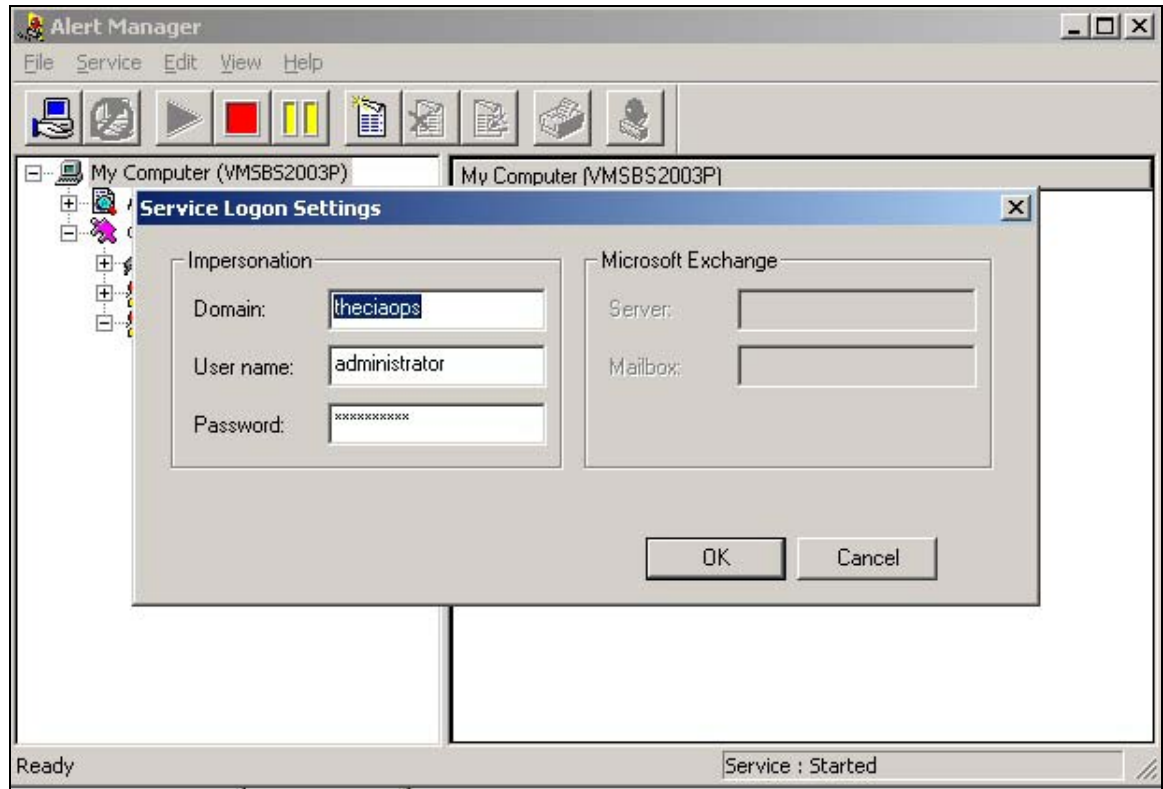
## Configuring Email Alerts in Brightstor V1.00

Brightstor from Computer Associates is a software package that is used to backup file information to a tape device. This documentation explains the steps required so that email alerts from backup jobs can be sent to users internally or externally of the organization.

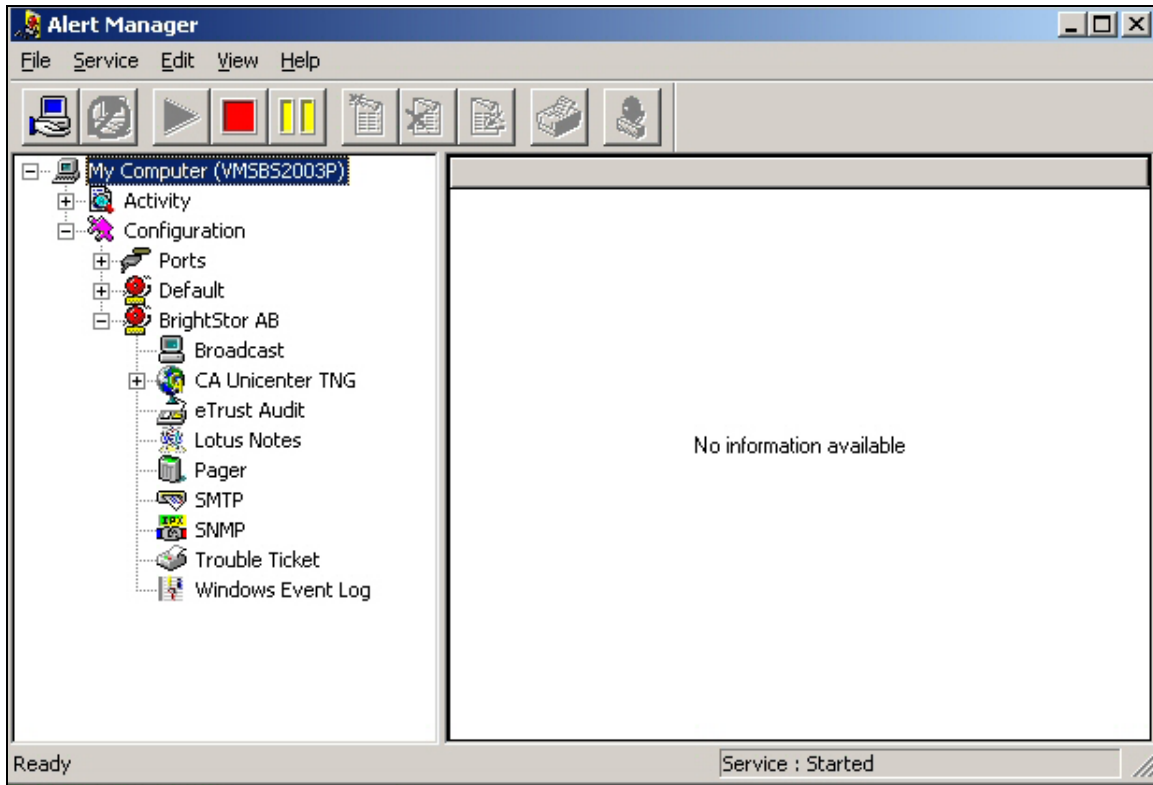
1. After installing and configuring Brightstor on the server create a backup job and make that it executes correctly.
2. Open the Brightstor Manager and select the *Alert* option from the menu on the left hand side of the screen. Alternatively you can select *Alert* from the *Quick Start* menu option.



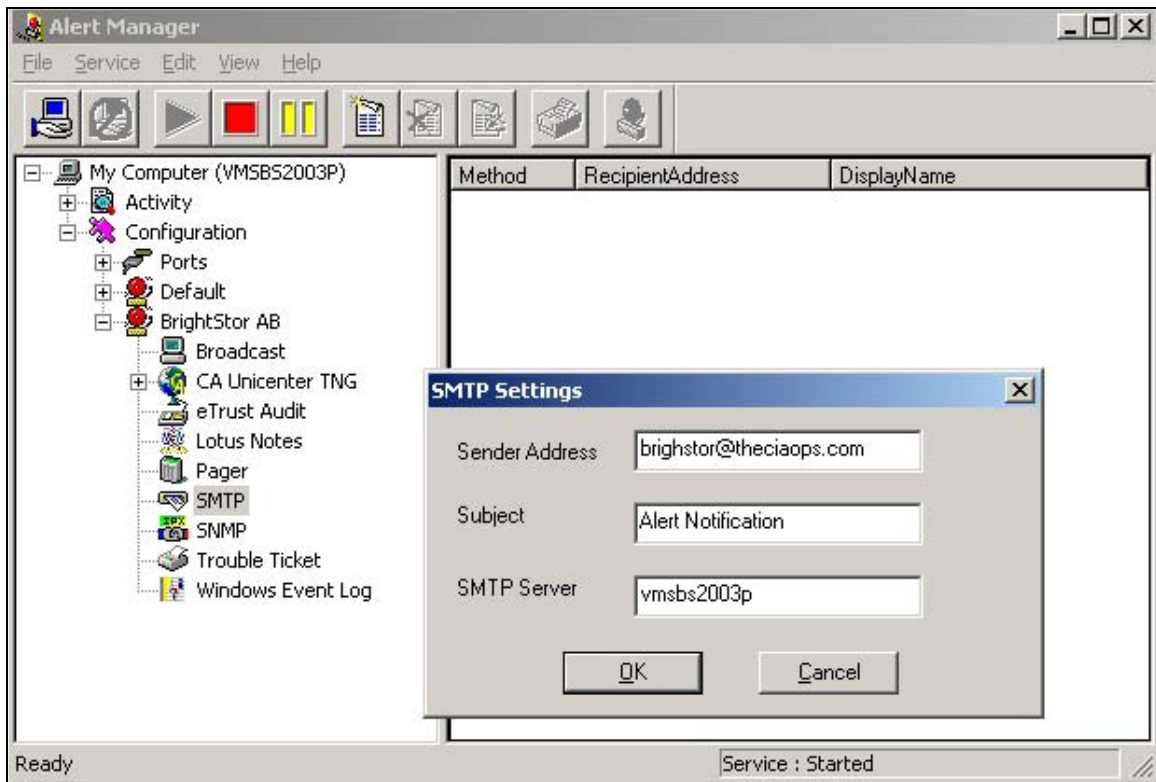
3. The first time that you start the Alert Manager you will be prompted to enter a service account. You can simply enter a user with administrator privileges. The recommendation would be to use the same user as the one used for the backup. Don't forget that if you ever change the password for this user then you will also have to change it again in the *Alert Manager*. After entering the details the screen should appear like so :



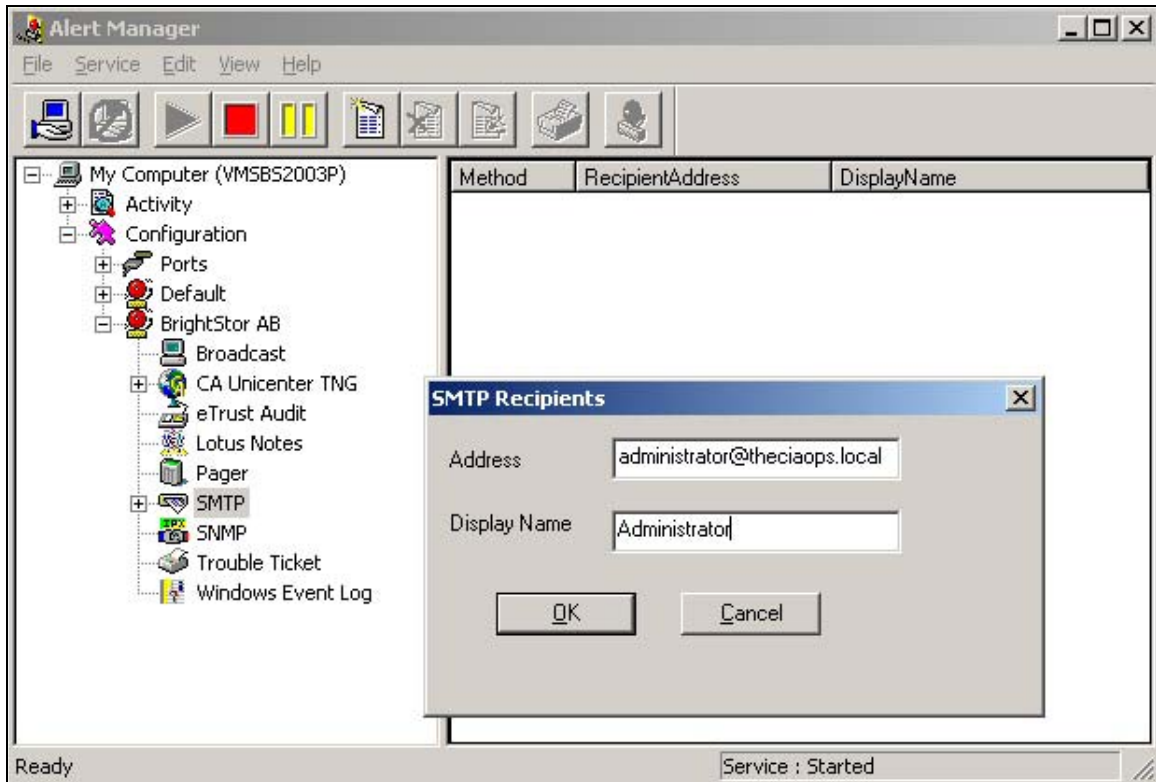
4. Once you have entered the service account information you can open the Alert Manager. In here you will see a number of branches that can be expanded. Open the Configuration branch, under which you should see the *Brightstor AB* branch, which you should once again open. The alert screen should now appear like :



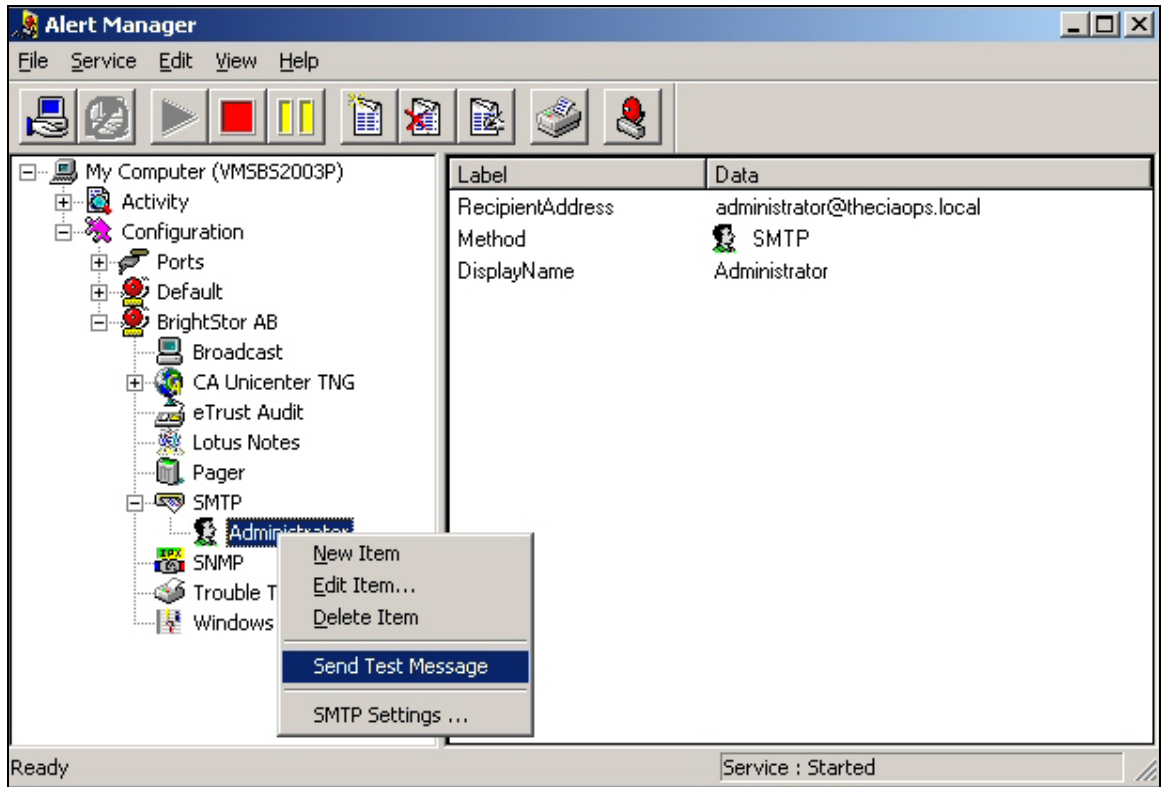
5. Right mouse click on the *SMTP* option and select *SMTP* settings that appears at the bottom of the list.
6. Complete the displayed fields. Normally you will set the *Sender address* as something like *backup@domain*, *Subject* as Alert notification. The *SMTP server* will normally be the name of a machine that has Exchange server running on it. In the case of Small Business Server simply enter the machine name of the SBS server. The settings should appear like :



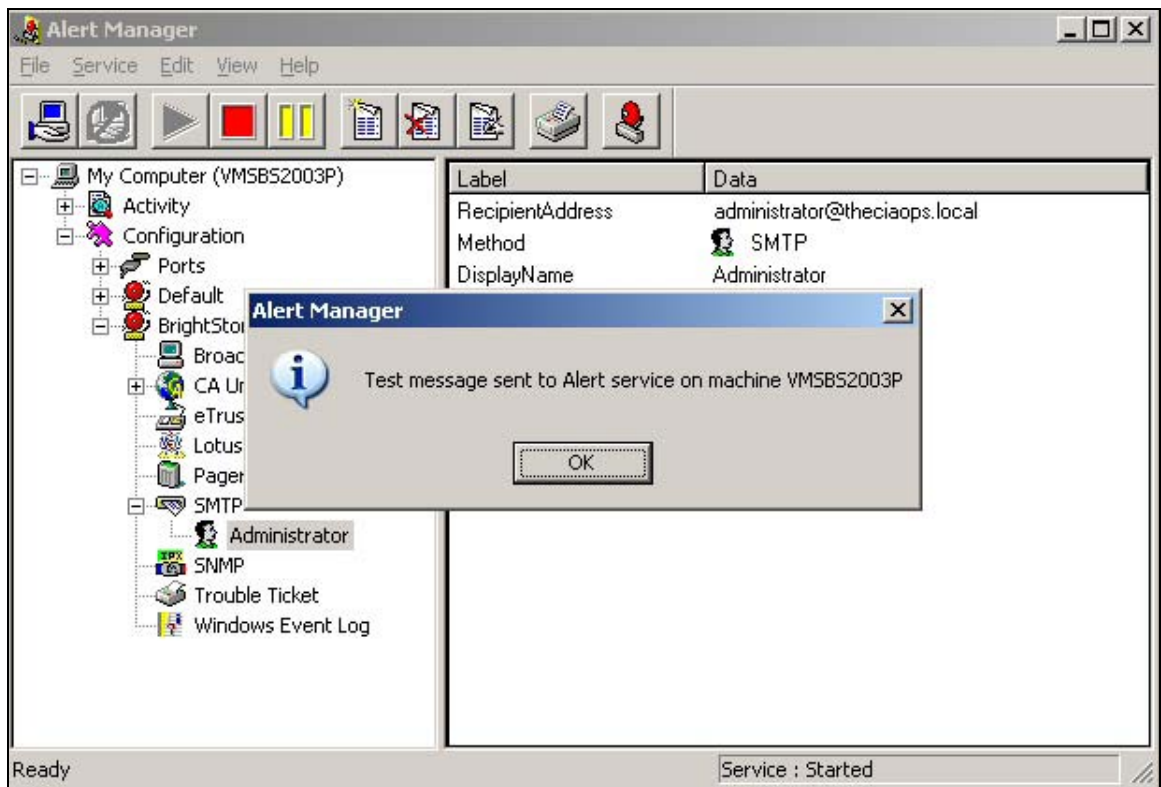
7. After selecting OK right mouse click on *SMTP* again and select new item. This will pop up the *SMTP Recipient* window. In here enter the details of the person who you wish to receive the email notification. You can use an internal or external email address. If you only want backup notifications to be sent internally then use the format *loginname@domain* like so :



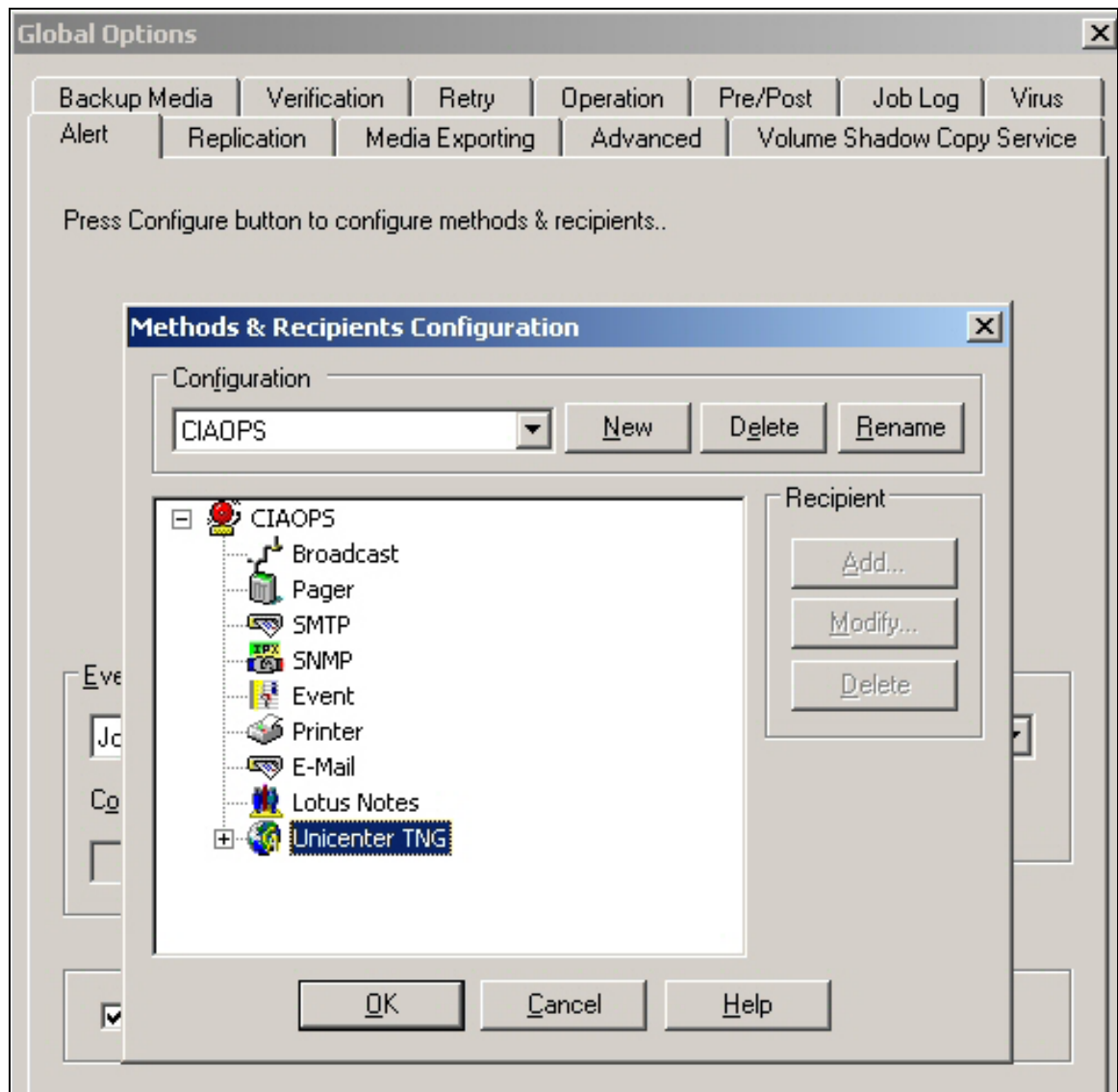
8. You can continue to add multiple email addresses by simply right mouse clicking on *SMTP* and repeating the above step.
9. You can test whether email will be sent correctly by sending a test message to the recipient you just created. On the *SMTP* option right mouse click again and select the option *Send Test Message*.



10. Once the message has been sent you should receive a message on the screen confirming the success or failure of the test message.



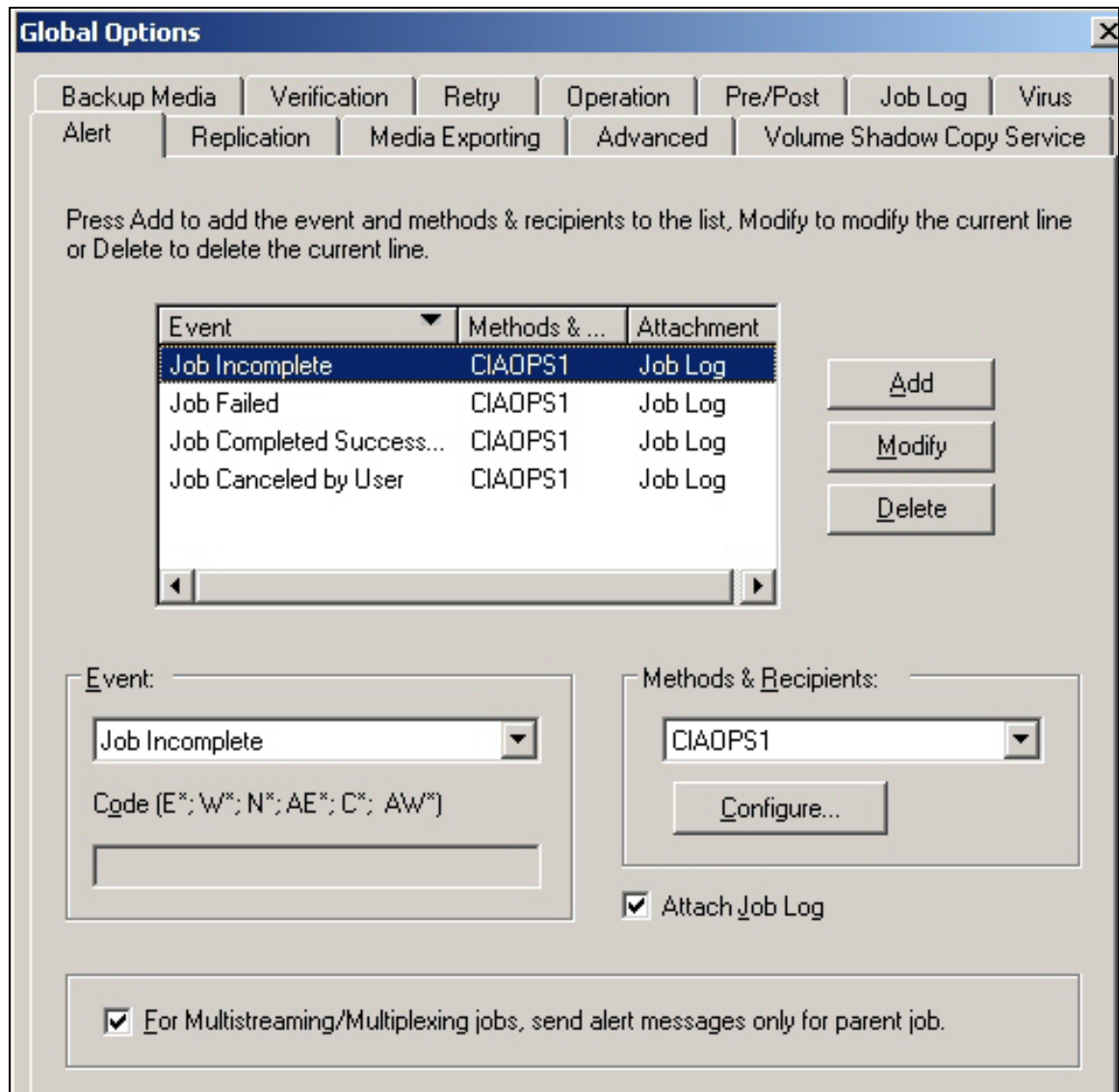
11. If the message fails for some reason you need to go back and check all the settings. Pay particular attention to the correct spelling of the recipient email address and the email server in the SMTP settings.
12. Close the Alert Manager and return to Brightstor Manager. Modify the backup job. Select *Options* then *Alert*. On this screen in the lower right hand side of the screen under *Methods & Recipients* press the *Configure* button. Press the *New* button and create a new configuration, however don't make any changes in the lower window like so :



13. Select *OK* to save the new configuration. Directly to the right of the *Methods & Recipients* area of the screen is the *Event* area. Pull the list down to select the event you wish to report on, tick the option to *Attach the Job Log* and then press the *Add* button at the top to add that event as an alert. Repeat this



process for all the events that you wish to receive alerts on. Normally these would be : *Job Incomplete, Job Failed, Job Completed Successfully, Job Canceled by User*. Once this is done the screen should appear like :



14. Complete the remaining options and backup job configuration and submit the backup job.
15. Now when ever there is a Brightstor alert the information will be emailed to the user specified.



