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For immediate release

Findings from the New Nurse Liability Report from NSO and CNA: \$83 Million Paid Over Last 5 Years

HATBORO, Penn. (January 20, 2012) – [Nurses Service Organization](#) (NSO), in collaboration with [CNA](#), is announcing the release of the healthcare industry resource entitled, *Understanding Nurse Liability, 2006-2010: A Three-part Approach*. The new report contains an analysis of nursing malpractice claims over a five-year period, which identifies current nursing liability patterns and trends most likely to affect their practices.

“This is the most comprehensive report on nurse’s liability trends we have developed to date,” said NSO President Michael Loughran. “At the urging of our clients, we expanded the report to incorporate an analysis of licensing board actions.”

In addition to the claims analysis, the report also provides selected highlights from NSO’s Work Profile Survey examining the relationship between key workplace factors and professional liability exposure.

Highlights include:

- Over \$83 million was paid in indemnity (judgments and settlements) and expenses on behalf of nurses during the study period, realizing an average total incurred of \$204,594 per claim.
- Fifty-seven percent of RNs who experienced a license defense paid claim worked in a hospital while 56% of LPN/LVNs worked in an aging services setting.
- The number of claims significantly increased, the longer respondents worked as nurses. The highest percentage involved respondents who had worked more than 21 years as a nurse.

The report also includes risk management recommendations and a self-assessment checklist created to help nursing professionals reduce their liability exposure. NSO also surveyed nurses who experienced claims to determine whether there were any factors that may have contributed to an increase in exposure.

“It is our intention that by sharing this information, identifying the causes of loss, and incorporating risk management recommendations into the document, we can help enhance the risk management knowledge of the nursing community,” Loughran said.

You can find the entire *Understanding Nurse Liability, 2006-2010: A Three-part Approach* report at www.nso.com/nurseclaimreport2011. To obtain hardcopies, please contact David Griffiths at david.griffiths@aon.com.

To read additional NSO claims studies: www.nso.com/nursing-resources/claim-studies.jsp



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About NSO

[Nurses Service Organization](#) is a registered trade name and division of [Aon Affinity](#); in CA (License #0795465), MN & OK, AIS Affinity Insurance Agency, Inc.; and in NY, AIS Affinity Insurance Agency. NSO is the largest provider of individual nurses' professional liability insurance in the U.S., serving over 675,000 nurses, nurse practitioners and clinical nurse specialists, and has been answering the insurance needs of the nursing profession since 1976. For more information visit www.nso.com.

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About CNA

This Professional Liability Insurance Program offered through Nurses Service Organization (NSO) was developed with CNA, the 7th largest U.S. commercial lines insurer with one million business and professional policyholders. CNA has been making and keeping commitments to policyholders for over 100 years and is proud of its "A" rating from A.M. Best Company, the nation's leading independent insurance analyst. CNA has more than thirty years of experience in the professional liability field. For more information, log onto www.cna.com.

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