

Planning and Assessment Tool: Higher Education Programs/Services

Program/Service Description:

Program/Service Goal(s):

Who Involved and Served Currently:

Campus Resources Used Currently:

Program/Service Analysis by Assessment Criteria:

Assessment Criteria	Rating	Success Indicators	Barriers/Challenges
1. Equitable use			
2. Flexible in use			
3. Simple and intuitive use			
4. Perceptible information			
5. Tolerance for error and provision for contingency			
6. Low physical effort			
7. Size & space for approach & use			
8. Supportive community of learners (students, faculty, staff)			
9. Positive learning climate			

Current Overall Evaluation Rating of the Program/Service:

Circle one: 1 (lowest) 2 3 4 5 6 (highest)

Recommendations for Change:

New Resources and Policies Needed to Implement Program/Service:

Benefits of Implementing Program/Service: