



NEWSLETTER

A Note From Richard Derham, Founder & Manager

Five Years Fly By

Celebrating 5 years of service, growth and opportunity...

Headlines:

Onwards and Upwards

TurnAround alumni climb to new heights in new jobs...

Team Talk

Milestones and more...

The Kings of Quick

Turning around quick calls from the King Street financial district...

New Frontiers in

Learning

Helping team members help themselves through continuing education



Call Us: **416.260.1400**

Five Years Fly By – A Note from Richard

.....

In this, our first e-newsletter, we celebrate five fabulous years of hard work, fun, and opportunity. While it is difficult to believe that October 1 will mark the fifth anniversary of our launch, our entire team is extremely grateful to see the growth and success that has come to our team members as individuals and to the business as a whole. We are now able to launch our continuing education policy to support team members in advancing their formal education, and to count 89 youth in total who have been assisted through employment at TurnAround Couriers. And we look forward to working with many more youth who are on a waiting list to join us as the business grows further.

From our team to yours, thank you for helping to make this happen. Your business and your referrals continue to make all the difference.

Richard

[Back to Top](#)

Onwards and Upwards

Building on their successful TurnAround experiences, many of our former couriers are now climbing high, both literally and figuratively, in their new jobs. In fact, these days you'll have to look way up to catch a glimpse of alumni Ivan Mulder, John Beales, Marc Lafleur and Derek De Sousa. All have joined Solar Window Cleaning, which specialises in cleaning high rise buildings downtown.

Still other alumni have gone west in their pursuit of adventure and advancement. Ian Brannan and Sean Speer have moved, respectively, to join courier firms in Winnipeg and Calgary. TurnAround Couriers has now assisted 89 youth in total.

[Back to Top](#)

Team Talk

Our team members, and the excellent service they work so hard to provide, are truly at the heart of TurnAround Couriers. With this in mind, we would like to share with you some of their milestones and moments of importance.

Mike Boucaud celebrated his second anniversary with TurnAround Couriers back in January and remains a pillar of the organisation and our lead courier.

Nigel Arneaud became a Dad in May to a strapping little lad called Elijah and our dispatcher **Rees Harrison** is a proud Dad to a beautiful baby girl named Eve.

Njabulo Tshuma is the firm's new Health and Safety Representative and does his best to encourage his team mates to ride their bikes safely...!

Elissa, who had worked with us briefly in 2005 and again throughout this past summer, has now returned to Ryerson University for her second year of studies toward a degree in Social Work.

[Back to Top](#)

The Kings of Quick

The old adage that time is money seems to hold especially true in the King and Bay financial district. Many of our new clients are law firms and

investment firms in this area and they often require quick calls. Consequently, TurnAround Couriers has been developing a niche in rapid deliveries. Approximately 40% of our workload is now for our one hour service or quicker. But the TurnAround Couriers quick response is not limited to the King and Bay district. John Saunders, who celebrated his second anniversary with TurnAround Couriers in July, has led the development of our exciting new service to take packages further and faster by using the TTC for deliveries to the growing business hub around Yonge and Sheppard.

[Back to Top](#)

New Frontiers in Learning

TurnAround Couriers has officially launched its continuing education policy and will formally support team members in their efforts to:

- Complete individualized tutoring programs at Frontier College
- Finish their high school diploma
- Prepare, through a program at Frontier College, for their General Education Degree (GED) equivalency certificate
- Upgrade key skills to become eligible for a specific college or university program

To support these continuing education efforts TurnAround Couriers will offer leaves of absence and grants of up to \$1,200 to team members who have been with the company for at least 3 continuous months. Several team members are already seizing this new opportunity to advance their formal education.

[Back to Top](#)



© Copyright TurnAround Couriers 2007.
All Rights Reserved.

