



From:

Office of Communications

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For Immediate Release

Possible Discolored Water Notification for Eastern Service Area

November 15, 2017- Due to emergency water main repair, residents who live in the eastern suburbs of Cleveland may experience discolored water over the next couple of days. The water is safe to drink and use as normal, but customers should refrain from doing laundry if they are experiencing discolored water. **THERE IS NO BOIL ALERT IN EFFECT.**

Potential discoloration of the water would be a result of a 54-inch steel transmission main being shut down for emergency repairs on Highland and Georgetown Rd. in Euclid. Potential discoloration results from iron particles being stirred up to due a sudden change of direction in water flow from having to divert water to supplemental mains within the system. Crews are working to make the repairs and additional crews are monitoring in the field for discoloration.

If the customers notice discoloration, they should contact Cleveland Water’s 24 Hour Emergency Dispatch Line at 216.664.3060.

The following suburbs may be impacted:

Beachwood
Bentleyville
Bratenahl
Cleveland Heights
East Cleveland
Gates Mills
Highland Heights
Highland Hills
Hunting Valley
Lyndhurst
Mayfield Heights
Mayfield Village

Moreland Hills
North Randall
Orange
Pepper Pike
Richmond Heights
Shaker Heights
South Euclid
University Heights
Warrensville Heights
Woodmere
Chagrin Falls

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