



The Patient Accounts Department of Lewis County General Hospital (LCGH) is a one stop destination that the patients can access for any questions related to the billing, payment, and posting of their Inpatient, Outpatient and Medical Group accounts. In addition to resolving questions that a patient may have regarding their account, the Patient Accounts Department works closely with all third party payers. This ensures that the Hospital is accurately reimbursed for all services rendered in accordance with the contractual obligations that are in existence between LCGH as a provider and the various insurance companies as payers.

The Patient Accounts Department also ensures that our Medical Staff providers are properly credentialed with all necessary insurance companies so that services can be billed and paid for by the applicable carrier.

Additionally, in support of the Hospital's mission of providing compassionate delivery of healthcare to everyone regardless of their ability to pay, the Patient Accounts Department offers financial assistance. *(See notice of financial aid and financial assistance application information.)*

For all billing questions call 315-376-5210.

When making a payment on an account, LCGH offers a multitude of different options.

You can pay your bill by any of the following:

1. Mail in a cash or check payment to:

Lewis County General Hospital
7785 N. State Street
Lowville, N.Y. 13367

2. Make a debit card, credit card or Health Savings Account card payment over the phone by calling the number on the front of your bill.

LCGH is committed to ensuring that the data in its billing system is accurate. If you identify a discrepancy in your bill, you are encouraged to contact the Business Office in order to address the issue. You may also contact the Corporate Compliance Department hotline at (315) 376-5463 to report any concerns regarding potential Fraud or Abuse.

How do you obtain financial assistance information and apply for assistance?

- Financial Assistance information is available on the hospital website.
- Applications can also be obtained in the billing department which is located in the basement of the hospital.
- Call 376-5210 and an application can be mailed to you for your convenience.