

# New Revenue. No Risk.

third party liability workers compensation Maximum Revenue Recovery insurance recovery collections



## How We Work

**Experience** | 30 years as industry pioneer

**Service** | "Boutique" agency, targeted recovery specialists

**Knowledge** | Seasoned recovery agents/in-house staff attorneys

**Resources** | Advanced trace/asset search databases

## Our Process

### **Phase 1** *Work with all parties to reach an amicable agreement to pay back debt*

All correspondence is in compliance with FDCPA laws. We attempt to make immediate telephone contact after the 1st letter is sent out to work with the debtor. We exhaust two more rounds of letters and telephone follow-up calls in attempt to contact and work with the debtor prior to Phase 2.

### **Phase 2** *In house database search capabilities and legal council*

We complete an in-house trace/asset search to determine the feasibility of successful recovery through legal judgment. We report our findings and recommendations to you for authorization. Upon your authorization our staff attorney begins the best appropriate legal action to expedite recovery of funds on your behalf.

### **We Keep You Informed** *Proactive Communication*

We provide monthly status reports, and are available to answer any questions. Our specialists will contact you regarding debtor dispute resolution issues.

### **When Funds are Recovered**

All collected funds are secured in a trust account.

Funds are dispersed on the 15th day of the following month that we collected the funds.