#### **DRAFT**

# COMMUNITY SUPPORT SYSTEMS DIALOGUE SESSIONS ALTERNATIVES 2001

#### PHILADELPHIA PENNSYLVANIA

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### **Main Points:**

- 1. Create opportunities for truly meaningful employment.
- 2. Make communication to consumers timely. Being asked to provide input on too short notice is tokenism
- 3. Foster meaningful involvement by equalizing consumer participation with that of others. Where necessary, provide training to ensure their comprehension.
- 4. Change from the "cash cow" mentality (how much the provider gets for each person attending a program) to having consumers determine the services they need.
- 5. Educate the community at large outside the mental health system.
- 6. Create legal advocacy for consumers living in boarding homes where no mental health regulations apply.
- 7. Make computers accessible to consumers
- 8. Re-write "What is CSS?"
- 9. Create climates where consumers are listened to and their opinions are respected.
- 10. Introduce working models from other disability groups, e.g., "Circle of Friends" and other natural supports.
- 11. "Reinvent the (CSP) wheel."
- 12. Categorize consumers "back in" where they have been written out.
- 13. Make the media portray consumers and mental illness in a positive way.
- 14. Break down the divide between consumers and professionals.

## **Actions Participants Proposed (in priority order):**

- 11. Reinvent the (CSP) wheel."
- 7. Make computers accessible to consumers.
- 6. Create legal advocacy for consumers living in boarding homes where no mental health regulations apply.
- 1. Create opportunities for truly meaningful employment.

- 5. Educate the community at large outside the mental health system.
- 13. Make the media portray consumers and mental illness in a positive way.