MEMBERSHIP POLICIES
updated July 2020

1. GENERAL MEMBERSHIP POLICIES
- There will be no charge for any program until enrollment and start date has been confirmed.
- Rebounders does not have sessions and a student may start at any time.
- Only students with membership agreement who attend classes and pay class tuition are considered members and are eligible for Member benefits, including Free Open Gym and discounted membership prices on Birthday Parties and Special Events.

2. GENERAL TUITION POLICIES
- A valid credit card is required to guarantee tuition payment. Tuition will be charged to the provided credit card on file.
- There are no joining or yearly membership dues.
- If you are opting for a Preschool or Parent-Child Trial class at the time of registrations, there will be no charge until enrollment is confirmed after the trial class.
- Check or cash payments may be made in advance before the 1st of the next month to avoid charge to the provided credit card.
- There will be no charge until enrollment and program start date has been confirmed.
- Customers are responsible to provide updated credit card information as needed.

DISCOUNTS
- A 10% sibling discount is offered on the lesser tuition amount.
- A 10% discount is offered for any additional class per week enrolled

3. WAIT LIST REGISTRATION
- I understand that in order to be placed on a wait list for a class, I must agree to all policies and provide credit card information to register online.
- There will be no charge to my credit card until enrollment in a class.
- Once enrolled in a class, all membership policies will apply.
THE BELOW POLICY ITEMS 4 THROUGH 8 APPLY SPECIFICALLY TO MONTHLY CLASS MEMBERSHIP PROGRAM DURATION & TUITION POLICIES FOR RECREATIONAL, PRESCHOOL, PARENT-CHILD, KANGAROO LEARNING CENTER (Licensed Child Care), ONE-ON-ONE PRIVATE AND SMALL GROUP FAMILY/FRIEND LESSONS

4. MEMBERSHIP DURATION
- Once registered and a membership agreement has been completed students are members until a termination or membership break request form has been submitted (see Temporary Membership Break and Membership Termination Policies).
- All Recreational, Preschool & Parent-Child Program classes as well as the Kangaroo Learning Center have a minimum Membership requirement of 3 full consecutive months. During the summer, a shorter-term membership may be requested.
- One-on-One Private & Small Group Mini Family/Friend Lessons have a minimum Membership requirement of 1 full month. (single class options are available through the calendar). Please Note: As these lessons are for participants from the same family or close friends, social distancing (staying 6 feet apart) does not apply.

5. MEMBERSHIP TUITION
- Monthly tuition will be charged to a provided credit card by the 1st week of each month. Check or cash payments may be made in advance before the 1st of the next month to avoid charge to the provided credit card.
- The 1st month tuition is due at time of registration and may be prorated for the remaining weeks left in the month if the start date falls past the first week of the month. If the start date falls on the last week of the month and only one class is left at the time of registration, tuition will be charged for one class in that month and the next month tuition.
- The membership and monthly tuition are ongoing unless a Membership Break or Termination Request Form has been received (see Temporary Membership Break and Membership Termination Policies).
- Monthly tuitions are based on a year-round program with an average of 4 classes per month. There is no additional tuition if there are 5 classes in a month. Monthly tuition will not be reduced due to holidays or gym closings at the end of the summer and the end of December. Make Up options will be made available in the event of unscheduled closures due to weather or other unforeseen circumstances (see makeup policies).
- There are no credits or refunds for missed attendance. There are no credits or refunds for early Terminations. Termination/Break request cannot be backdated to receive a credit or refund for missed classes.
- Tuition payment hold may be requested due to illness or injury with a doctor note. A class spot hold may be granted for up to 30 days. Illness/Injury request cannot be backdated to receive a credit or refund for missed classes.
- IF monthly TUITION PAYMENT IS NOT RECEIVED, STUDENTS WILL BE REMOVED FROM PROGRAM/CLASS BY THE 15TH OF THE MONTH.
- To reserve a place in the Kangaroo Learning Center (Licensed Child Care) Program, a $75.00 deposit will be charged at time of Registration.
6. MAKEUP POLICIES
- Active members (enrolled in a class) may sign up for one make up class within four weeks of the missed class (please request an exception if needed). Please refer to your class confirmation for instructions on how to register for a makeup class specific to your child's program.
- Advanced registration is REQUIRED for ALL Make Ups and parents are required to sign in at the front desk for any current student attending make up classes.
- CANCELLATIONS: If you are unable to attend the makeup class you registered your child for, please cancel at least 24 hours in advance.
- NO SHOW: Please note that we will not be able to continue to offer make up classes for your child after 2 no shows for a registered make up.

7. CLASS PROGRAM POLICIES
- Rebounders staff will recommend appropriate class level advancements throughout the year.
- A change of class type, day or time may be requested at any time during the year. If the requested class is not available, student will be placed on a waitlist appropriate to both age and skill level.
- Classes with insufficient enrollment are subject to cancellation.
- Any classes including Boys only or Girls only classes may be combined at any time to avoid class cancellation.
- Parents are not allowed inside the gym during their child's class, except for designated programs requiring an adult.

8. MEMBERSHIP CANCELLATION FOR MONTHLY PROGRAMS
TEMPORARY MEMBERSHIP BREAK
- A Temporary Membership Break Form must be completed and received by the 1st of the month for mid-month and by the 15th for end of the month break requests. A temporary membership break confirmation will be emailed.
- While on Temporary Membership Break, monthly tuition will not be charged, and students will not be allowed to attend class.
- Members on Temporary Membership Break will be placed on a waiting list for the requested class. Re-enrollment into a desired class and date is not guaranteed. Re-enrollment will be pending on class availability.
- Students on Temporary Membership Break are not considered active members and are not eligible for any Member Benefits.
- At return date, no re-registration is required, membership agreement and monthly tuition charges will resume.
- Temporary Membership Break Request form may be found on our website under Contact us: www.rebounders.com
MEMBERSHIP TERMINATION
- A Membership Termination Form must be completed and received by the 1st of the month for mid-month and by the 15th for end of the month termination requests. A membership termination confirmation will be emailed.
- After membership termination, monthly tuition will not be charged. Students are no longer considered members and therefor are not entitled to membership discounts. Membership Termination Request form can be found on our website under Contact Us: www.rebounders.com
9. SUMMER CAMP POLICIES
- Summer Camp Membership is only for the week the child is attending class.
- Tuition for all summer camps is due at time of registration. To request an installment plan for multiple camps, please request so at time of registration via email to info@rebounders.com
- There are no makeups for missed camp days.
- CAMP CANCELLATION: No refunds for Camps that are cancelled less than 2 weeks prior to the start of any weekly camp session. There is a $30.00 fee for all camps that are cancelled more than 2 weeks prior to start of camp.
- No refunds for missed camp days/camps. Camp cancellation request cannot be backdated to receive a credit or refund for missed camp days/camps.

10. INCLEMENT WEATHER/EMERGENCY POLICY
- Rebounders does not follow Baltimore County School closings for Snow or Heat.
- In case of inclement weather, please call the gym and/or check our website for cancellation announcements.
- For closings due to inclement weather or any emergencies that may occur at the gym at very short notice, I authorize Rebounders to send a text message to cell phone numbers provided. WE WILL ONLY USE YOUR CELL NUMBER FOR THAT PURPOSE

11. PARTICIPATION RELEASE AGREEMENT
- Students are expected to carry their own accident and/or medical insurance. Any activity, such as gymnastics, that involves motion and/or height creates the possibility of serious injury.
- Athletes/Students/parents participating in gymnastics should know their limitations, understand what is expected of them, appreciate possible risks, and consult their instructors.
- I certify that I, as legal parent/guardian, do consent and agree to indemnify and hold harmless Rebounders Gymnastics, Inc., to provide customary medical/athletic training attentions, transportation, and emergency medical services as warranted in the course of my child's participation in Rebounders activities.
- I further authorize to that consent required in connection with emergency medical services. I hereby release Rebounders, its officers, employees and agents from and agree to indemnify them against any liabilities arising out of the exercise of the authority here granted.
- Additionally, Rebounders Gymnastics reserves the right to use any video or photographic materials for any lawful purpose, including advertising and the web.
12. WAIVER/RELEASE FOR COMMUNICABLE DISEASES INCLUDING COVID
- In consideration of being allowed into the building and/or to participate on behalf of Rebounders Gymnastics, Inc. gymnastics and exercise program and related events and activities, the undersigned acknowledges, appreciates, and agrees that:
- Being on the premises and participation includes possible exposure to and illness from infectious diseases including but not limited to COVID-19 and influenza. I am willing to follow all COVID guidelines provided by Rebounders. Rebounders employees follow USA Gymnastics Safe Sport guidelines; and, while particular rules and personal discipline may reduce this risk, the risk of serious illness does exist; and,
- I KNOWINGLY AND FREELY ASSUME ALL SUCH RISKS, both known and unknown, EVEN IF ARISING FROM THE NEGLIGENCE OF THE RELEASEES or others, and assume full responsibility for my child's and my own or family member presence and/or participation; and,
- I willingly agree to comply with the stated and customary terms and conditions for participation as regards protection against infectious diseases. If, however, I observe any unusual or significant hazard during my presence or participation, I will remove myself from participation and bring such to the attention of the nearest official immediately; and,
- This is to certify that I, as parent/guardian, with legal responsibility for this participant, have read and explained the provisions in this waiver/release to my child/ward including the risks of presence and participation and his/her personal responsibilities for adhering to the rules and regulations for protection against communicable diseases.
- I, for myself and on behalf of my family, and participating child, assigns, personal representatives and next of kin, HEREBY RELEASE AND HOLD HARMLESS Rebounders Gymnastics their officers, officials, agents, and/or employees, other participants, sponsoring agencies, sponsors, advertisers, and if applicable, owners and lessors of premises used to conduct the event ("RELEASEES"), WITH RESPECT TO ANY AND ALL ILLNESS, DISABILITY, DEATH, or loss or damage to person or property, WHETHER ARISING FROM THE NEGLIGENCE OF RELEASEES OR OTHERWISE, to the fullest extent permitted by law.
- At this time, teachers will only be spotting children when necessary for safety.

DROP OFF & PICK UP POLICIES DURING PANDEMIC
- Students are encouraged to be dropped off at the door. Upon entering the building, students will be asked to walk out to the main floor exercise and sit on a marking that is placed 6 feet away from others.
- Due to COVID, we may only allow 12 people in the lobby at any given time. At the end of class, students will exit the building through our side door.
- Students will be called out one at a time. Parents will meet their child at the sidewalk on the side of the building.
- Students must wait inside and may not leave the gym without an adult.

COVID GUIDELINES