Bank Vendor Summary Report - QX 201X

Bank Products Supported:

VENDOR CONTACTS	RELATIONSHIP STATUS	CONTRACT INFORMATION
Senior Account Executive:	Excelling	Agreement Type:
Consultant:	Satisfying	Agreement Term:
Delivery Program Manager :	Improving	Renewal Term:
	On- Watch (Declining)	Expiration Date:
	Unsatisfactory	Pending Agreement and Status:

RELATIONSHIP CONCERNS	PERFORMANCE INDICATORS	SPEND	RISK INDICATORS
N/A	Adhering to policies and procedures: Yes/No/Don't know	Current monthly Spend:	Media:
Recommend Replacement	Timely resolution of issues/complaints: Yes/No/Don't know	YTD spend thru Mar 2015 Business Unit:	Pending Lawsuits : Yes, No
Yes, No Why?	Meeting SLAs? Yes/No/Don't know	YTD spend thru Mar 2015	Pending Government Actions Yes, No
Performance including Customer Experience issues:	Remedies:	Total Bank:	Financial Ratios: Stable/Declining
Product Obsolescence	Updates and Fixes:	Notes:	Vendor market position :Stable/Declining
Changing vendors	Insert SLA reporting below example:		Pending due diligence : Yes, No
Incidents i.e. : Employee Layoffs			If "Yes" What?
Other:			Other:

January

2014

	January	February	March	April	May	June	July	August	Septembe	October	November	December
Total Hours Per Month	503	452	497	486	503	480	503	497	486	503	480	503
Total Minutes Per Month	30180	27120	29820	29160	30180	28800	30180	29820	29160	30180	28800	30180
Downtime in Minutes	0	0	0	0	0	0	0	0	0	0	0	0
Percent Available	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

2014 Total Downtime

Minutes	0
Hours	0.00
Incidents	0

Media

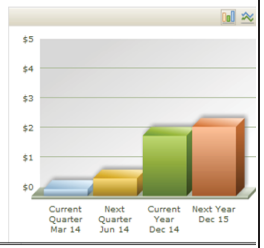
INSERT NEWS ARTICLES

Financials

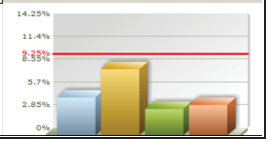
Key Financials

Fiscal Year-End	December
2013 Sales	$8.57B
1-Year Sales Growth	18.93%
2013 Net Income	$402.00M
1-Year Net Income Growth	(33.72%)
Total Assets	$10.52B
Market Value	$8.60B

Earning Estimate



Competitive Landscape

2013 Annual Sales

2013 Net Profit Margin