



Access Canada

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Welcome to Access Canada

IN THIS ISSUE

FOIAXpress Conference Recap

Spotlight on: AINS Blog

Right to Know Day

Canada Email Overhaul

Dear ++FirstName++,

AINS is always looking for new ways to improve our customers' experiences. We learned a lot from our annual FOIAXpress Users Group Conference held this August and are busy putting what we learned to work.



As International Right to Know Day approaches, we are reminded of the importance of open government and transparency to an ever more tech-savvy public. We believe that technology and transparency go hand in hand, and we are happy to help facilitate exchange between governments and their citizens.

About ATIPXpress



[ATIPXpress](#) is used across Canada to process Access to Information Act (ATIA), Privacy Act (PA) and Freedom of Information & Protection of Privacy Act (FIPPA and FOIP) requests and is ready to process requests specific to any provincial or municipal FOI legislation.

We try to cover what is important and of value to you in every edition of Access Canada, so please send your comments and suggestions to info@ains.com to help us make this newsletter an enjoyable and informative resource for all things related to government transparency and privacy.

Happy Autumn!
- The AINS Team

Events and Conferences

[Right to Know Day](#)
September 28, Nationwide

FOIAXpress Users Group Conference Recap

This year marked the ninth annual FOIAXpress Users Group Conference, held **Thursday, August 21, 2014 at the Renaissance Hotel in Washington D.C.** The event brought together more than 200 FOIA workers and their managers from across 50 federal government departments and agencies to learn how to use the FOIAXpress system more efficiently, stay up to date on changes in new versions, and interact with their open government colleagues from various agencies.

Check Out Our AINS Blog

You've heard of hiring a broker for your stocks, your mortgage, and your investments. Did you also know there are brokerages

AINS would love to see more Canadian customers attend the event as we believe it holds value for all our users. If you have suggestions on how we can better serve our Canadian partners, send us a message at info@ains.com.

AINS would like to

that will help you manage your business' cloud services?

To learn more about Cloud Service Brokerages on our [CSB page](#) or from our [FOI Blog](#).

LinkedIn ATIPXpress User Group

Join our [ATIPXpress User Group on LinkedIn](#) to connect with other ATIPXpress users, share common experiences, join in on discussions related to access to information and privacy in Canada and see related job postings.

recognize our FOIAXpress 2014 Wayne R. Jewell Customer Appreciation Award recipient, Aaron Graves of the U.S. Department of Defense Freedom of Information Division.

Congratulations Aaron! At AINS, we are firm believers that our customers are what drive our products and our success. Our

attendees have found this conference to be a highly valuable opportunity to understand what will be new in the upcoming new version release of the software, ask questions about the system from our experienced staff, and discuss FOIA processing with their colleagues at our popular "community" sessions. Look for more information on the 2014 conference coming soon.



Right to Know Day



The week of September 22 through September 28 marks International Right to Know Week which ends on Right to know Day. Many access to information events are to be held

throughout Canada in honor of this civil-minded celebration. Right to Know Day was created in 2002 when freedom of information advocates from around the world came together in Sofia, Bulgaria and founded the FOI Advocates Network. This global coalition works together to promote open government and transparency. Today, approximately 40 countries and 60 non-governmental organizations participate in the annual celebration of Right to Know Day.

The Canadian government is hosting speeches and events across the nation. For a full list of events, you can visit <http://www.oic-ci.gc.ca/rtk-dai-eng/>.

Email System Overhaul Making Waves Among ATIP Watchdogs



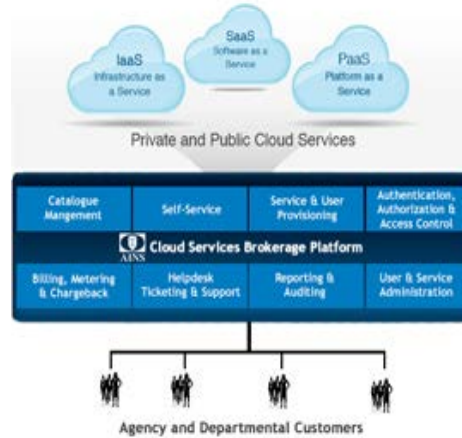
In an effort to cut down on inbox clutter, federal employees are now required to adhere to a two-gigabyte limit on email storage. The initiative is part of a system-wide overhaul that will convert the 63 separate email systems into a single "@canada.ca" address to be used by all employees. This new regulation has resulted in the instruction for employees to delete email correspondences of "no business value." While this measure may help keep internal organization streamlined, there is a danger of misplacing or deleting

potentially important messages. Messages that would otherwise be available to the public under ATIP regulations may no longer exist after this de-cluttering.

While a clear set of guidelines has been issued to prevent the loss of important data, there is still room left for user error. Some guidelines set forth include messages "approved by a manager". Watchdog organizations are concerned that any time government employees are instructed to delete data, there is an opening for the destruction of important public information.

[You can read the full article here.](#)

Manage All Your Cloud Services in One Place



Many government IT organizations are realizing the benefits of cloud computing by extending IT delivery and management processes across private and public cloud services. At AINS, we see this first hand with the growing number of our FedRAMP authorized SaaS case management platform – eCase. This strategy of IT-as-a-Service fundamentally reshapes how IT is delivered today, shifting the focus from infrastructure to services aggregation and integration by mixing and matching the best services for meeting organizations' current and future needs.

For government agencies, the AINS Cloud Service Brokerage Platform simplifies cloud services delivery and management so they can speed innovation, foster more effective collaboration, reduce operational costs, and achieve greater constituent care and service.

The AINS Cloud Service Brokerage Platform unifies the delivery and lifecycle management of public, private, and hybrid cloud services. It is a complete cloud services brokerage solution that includes aggregation, cataloging, provisioning, access control, security, auditing, monitoring, reporting, metering, billing, administration, and user support.

For more information about ATIPXpress and eCase Cloud Services, contact info@ains.com.

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Banner photo is courtesy of [Seth Sawyers via Flickr](#).