ACCESS USA

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AINS

DECEMBER 2014

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For tweets about FOIA and FOIAXpress, follow our expert @Eamon_Devine

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EEOC Case Study

AINS is proud to announce that our Public Portal and FOIAXpress solutions are in place at EEOC.

Welcome to *Access USA*

Dear Courtney,

As the year comes to a close, AINS would like to wish all of our partners and customers a happy holiday season. We hope all your FOIA wishes come true this year!

As always, keep up with the AINS' happenings on our website at www.ains.com or follow our social media outlets on LinkedIN or Twitter (@AINS_FOIA).

We try to cover what is important and of value to you in this newsletter, so please send your comments and suggestions about this edition of *Access USA* to info@ains.com so that we can make this newsletter an enjoyable and informative resource for all things related to government transparency and privacy.

Gartner Business Process Management Summit

This December 10 - 12, AINS attended Gartner's Business Process Management Summit as a Premier Sponsor. The event drew together more than 600 attendees to Las Vegas' Caesars Palace to discuss business and case management best practices.

AINS offered attendees the opportunity to configure their own custom apps through live demonstrations given at our booth on the show floor. The "Build It Yourself" campaign developed for the Gartner event allowed interested parties a taste of the speed, flexibility and adaptability of AINS' case

The Equal Employment Opportunity Commission (EEOC) has selected AINS to deploy eCase SaaS (Software-as-a-Service), AINS' case management and business process management tool, to support the next generation of online services and applications for the public. EEOC's new eCase online portal will provide the public with an easy way to access information about discrimination, perform quick and efficient self-screening for discrimination coverage, and provide a gateway to submit and track discrimination complaints. eCase will provide tools to aid the complaintant and investigator, as well as improve the process from pre-intake through completion of the intake process.

Said AINS CEO Moe Goswami, "We think it's crucial to make the link between government and its citizens strong and accessible. This public portal solution makes it easier for EEOC to give people what they need when they need it."

To learn more, contact us at info@ains.com or 301-670-2300.

LinkedIn FOIAXpress User Group

Join our FOIAXpress User Group on LinkedIn to connect with other FOIAXpress users, share common experiences, join in on discussions related to access to information and privacy and see related job postings.

management platform, eCase.

The BPM event featured some wonderfully informative speakers including Guy Kawasaki, Chief Evangelist for Canva, and Tim Creasey, Chief Development Officer for Prosci. A large number of Gartner Analysts and VPs rounded out the speaker list. AINS joined presenters through two speaker sessions focused on eCase past performance case studies and mobile application capabilities.

FOIA Reform Bill Struck Down in House

The FOIA Reform Bill passed unanimously by Senate Judiciary Committee in November was struck down in the House last week by Speaker John Boehner (R., Ohio) The bill had passed smoothly in the House earlier this year with a unanimous vote of 410-0. It then moved to the Sen. Judiciary Committee where it passed yet again with unanimous support. The bill has been championed by Sen. Patrick Leahy (D., Vt.) but was met with opposition from Sen. Jay Rockefeller (D., W. Va.) A storm of Twitter posts, emails, and phone calls from watchdogs and a bipartisan group of Senators headed by Leahy worked to calm any objections. In early December, the bill passed through the Senate. After finally pushing through to the House, Speaker Boehner immediately tabled the bill.

Highlights of the proposed bill included a more lax fee policy on documents older than 25 years and requirements for federal agencies to act with a "presumption of openness". The bill would also limit overuse of exemptions to withhold information from requestors. "The Freedom of Information Act is one of our Nation's most important laws. It is about giving Americans greater access to their government and to hold government accountable," said Senator Leahy. Leahy blames Boehner or killing the FOIA reform bill last week.

AINS Attends CAPA Conference in Canada

AINS attended and sponsored the CAPA Conference December 8, 2014. The Canadian Access and Privacy Association training and conference featured keynote speeches by Emily McCarthy, Assistant Information Commissioner of Canada, and other distinguished presenters.

2015 FOIAXpress Basic User Trainings

AINS offers a two-day FOIAXpress Basic User Training Class at our training center in Gaithersburg, MD on a regular basis. Below is our schedule of upcoming trainings - register today to secure your seat! *(Please note that there must be at least five registrants for the course to occur).*

Training Dates	Registration Link
January 28 - 29	Register Here
February 18 - 19	Register Here
March 18 - 19	Register Here
April 15 - 16	Register Here

Tips and Tricks

Did you know that FOIAXpress/PAL/RX v9.2 was released on 11/28/2014?

We are pleased to announce the release of eCase – FOIAXpress, eCase – ATIPXpress, PAL, and RedactXpress version 9.2. This version is part of our major annual release that includes stability improvements to our current product suite lineup (v9.0.32.0), as well as some eagerly anticipated enhancements, and added functionality.

If you have not yet upgraded your application to v9.0.32.0 (and are still using v8.0.7.1), then please upgrade using the latest version 9.2 setup package in order to take full advantage of the product suite benefits. However, if you're already using v9.0.32.0, then we still recommend an upgrade to version 9.2 at your earliest convenience.

Note: To all of our current ADR customers on version 9.0.32.0, this release version 9.2 does not currently extend support for Oracle DB. Version 9.2 ADR has a pre-requisite requirement for MS MSQL Server as the Database server.

For our hosted customers, please be advised that your primary AINS point of contact has already notified your agency's eFOIA project lead to plan for your v9.2 upgrade schedule. However, if you have any issues or concerns, then please contact the AINS Support Team for assistance.

We would like to thank our customers for their invaluable input as we continue to enhance our AINS product suite. Your continued support enables us to improve our software, allowing AINS to remain the top provider of eFOIA product solutions.