



eCaseTM 

Adaptive Case Management Platform

Core Capabilities

Built for Case Management

- Forms, workflow, and document management
- Structured and unstructured processes and data

Fast Solution Delivery

- Easily configure applications without coding
- Reuse platform features across applications

Flexible Deployment, Open Architecture

- Hosted and client site implementations
- Leverage existing infrastructure and tools
- Auto-populate forms with existing user data

Secure and Compliant

- FedRAMP SaaS and PaaS Authorized
- Multiple ATOs
- 508 Compliant

Collaboration Tools

eCase provides a user friendly collaborative environment for sharing process and case information. Workflow tasks, data changes, and user actions are automatically posted as messages by the system in collaboration chat rooms. Case discussion threads provide enhanced communication by increasing the awareness and group discussion regarding case matters without disturbing the more formal correspondence flow.

Visual UI Designer

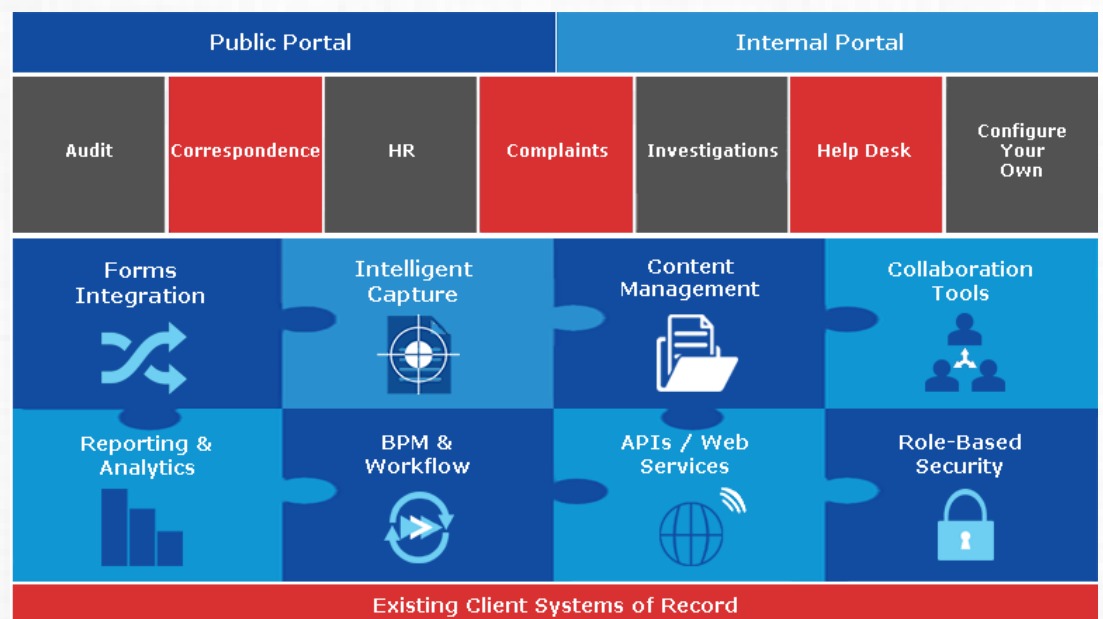
AINS follows a “configure, don’t code” philosophy. The eCase UI designer lets our customers customize dashboards, menus, and screen layout to fit their needs without custom coding or use of technical resources. Role-based design ensures users only see what is relevant to them.

Reporting & Analytics

eCase tracks and reports on all data, documents, form fields, and user actions in the system. eCase can schedule and automatically deliver reports in the customer desired format, frequency, and time of day. eCase provides key performance indicator (KPI) dashboards that are easily configurable to show any combination of system metrics. Dashboards may be configured based on user role, allowing each user to quickly see the data most relevant to them.

Role-Based Security

eCase provides configurable role-based permissions to all aspects of the system. Permissions may be set by application, case type, individual case, document, and even individual fields. eCase permissions ensure that users only have access to the features, data, and actions required for their role.



Solutions

Core Features

Configure. Don't code.

The eCase Platform enables rapid development and change of a wide range of practical applications - reducing total cost of ownership, complexity, and risk.

eCase provides a highly configurable adaptive case management platform that leverages core case management features to manage a wide range of structured and unstructured processes. Unlike more rigid business process management products, the platform's powerful configuration options allow AINS to quickly tailor unique solutions and adapt to change – in customer processes or IT environment – without expensive custom coding. Configuration over coding means faster implementation, lower risk, and longer system life.

Mobile Framework

The eCase Mobile app allows staff in the field to leverage the capabilities of their mobile device to take pictures, scan codes, complete forms, and more. Collected data is uploaded to the relevant case folder. The mobile framework allows field users to update contacts, request and share information, and access organization resources.

Rules Designer

The eCase rules designer enables users to configure business rules like routing conditions, data validations, data processing rules, business conditions and other decisions to control unique business processes. The rules engine also allows input of Objects or XML documents, can query databases, or invoke web services for integration with outside systems.

Portal

The eCase Portal allows external users to interact with the eCase Platform. External users may submit requests/documents, view the status of their request, correspond with the customer, view material in a reading room, and more. The functionality of the portal may be customized to fit each customer's specific process.

Process Designer

The eCase eFlow workflow composer is designed to allow the business user to quickly create, automate, and modify workflows. eFlow uses 'drag and drop' workflow steps, routing conditions, and business rules to manage serial, parallel, and sub workflows throughout the organization. eCase supports structured processes where case progression is predictable, unstructured processes where case progression is variable, and hybrid processes that include both structured and unstructured progression. Business rules act as 'guard rails' allowing our customers to implement solutions that empower the business user to make ad hoc decisions while still enforcing required policies and procedures.

Frameworks



Audit



Investigation



Human Resources



Correspondence



FOIA Tracking



Configure Your Own

eCase Platform Capabilities

Move your business forward with an agile and adaptable case management platform. Whether you are looking for a ready to use COTS solution or something completely unique, eCase is what you need to transform your business for the better.

About AINS

AINS, Inc. has provided innovative adaptive case management products and services since 1988. Our case management platform, eCase, is used by more than 300 federal agencies and offices, state and local governments, educational systems, health institutions, and commercial customers. Unlike other BPM solutions that were retrofitted for case management, eCase was built for case management from the ground up, enabling faster prototyping and production of solutions across diverse business processes. By leveraging the power of our eCase platform, AINS excels at analyzing client business requirements and quickly configuring (not coding) lightweight, scalable solutions that adapt to the needs of our customers. We are committed to more than just selling products— we are dedicated to helping our customers enhance productivity, cut costs and, most importantly, achieve better outcomes.