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**PRESS RELEASE – FINAL**

## **AINS Recognized in Gartner's Latest Critical Capabilities for BPM-Platform-Based Case Management Frameworks**

*Adaptive Case Management Platform Receives High Scores in 2015 Report*

**Gaithersburg, MD, August 27, 2015** — [AINS, Inc.](http://www.ains.com), a leading global provider of cloud-based, adaptive case management platforms and solutions, today announced that Gartner has recognized AINS in its 2015 Critical Capabilities for BPM-Platform-Based Case Management Frameworks<sup>1</sup> for its [eCase® platform, Version 9.0, 2014](#).

AINS is one of 12 Case Management Framework (CMF) providers evaluated in the new report. Gartner evaluated each vendor against nine critical capabilities, and across four common use cases. AINS received a 3.76 out of 5.0 in the Investigative Cases use case, a 3.57 out of 5.0 in the Incident Management Cases use case, a 3.36 out of 5.0 in the Service Request Cases use case, and a 3.58 out of 5.0 for the Process to Decision Cases use case.

In the report, Gartner states, "As business becomes more complex, with greater demands for operational oversight, Gartner has seen growing interest in case management as a process style to address complex solution requirements....Case management frameworks represent a new approach to addressing these requirements. They are configurable "apps" meant to help solution architects accelerate the delivery of unique and flexible case management solutions."

Scoring for the critical capabilities was derived from recent independent Gartner research on the BPM-platform-based CMF market. Each vendor responded in detail to an extensive primary-research questionnaire covering its business and the technical features of its BPM-platform-based CMF offering. Gartner analysts reviewed and validated this information via requested live product demonstrations and discussion, corresponded with the vendors through the evaluation period, and conducted research checks with customers of these products. Gartner has also conducted more than 550 client inquiries with prospective and current end-user and consultant clients interested in case management solutions during 2014 and 2015.

"Gartner's Critical Capabilities study shows you which products or services are a best fit in various use cases to provide you actionable advice on which products/services you should add to your vendor shortlists for further evaluation. We are extremely proud to be

recognized alongside this select group of case management vendors and to have received such high scores," said Moe Goswami, president and CEO of AINS, Inc. "We believe this evaluation validates the strength of eCase, and reinforces the return on investment that organizations can expect when they turn to AINS as a trusted partner."

eCase is a low code, adaptive case management platform that enables agile, information-driven decision making across diverse lines of business within government and commercial markets. Configuration of core case management features—including UI design, forms, workflow, rules, and reports—allow it to automate highly structured and unstructured processes without the high cost and time constraints of custom code development. By unifying manual processes and business process management (BPM) applications on the eCase Platform, organizations can streamline IT architecture, lower operation and maintenance cost, and reduce change risk. In addition to custom configurations, out-of-the-box eCase Solutions for Human Resources, Audit, Inspections and Investigations, Incident Management, and Open Government further accelerate time to value, while allowing organizations to easily modify their solutions as their processes change. eCase can be hosted on premise, or in AINS' [FedRAMP<sup>SM</sup>](#) cloud-certified data center.

To learn more about AINS' eCase Platform and Solutions, visit [www.ains.com/eCase](http://www.ains.com/eCase).

#### **Notes**

<sup>1</sup>Gartner, Critical Capabilities for BPM-Platform-Based Case Management Frameworks (Published 12 August, 2015) Analysts: Janelle Hill, Rob Dunie and Kenneth Chin

#### **Disclaimer**

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#### **About AINS, Inc.**

AINS<sup>®</sup> is a leading global provider of cloud-based, adaptive case management platforms and solutions. Since 1988, AINS has empowered more than 350 organizations across the globe to rethink how they work by providing innovative, agile software solutions and services for Government and Commercial markets. Built from the ground up for case management, our eCase<sup>®</sup> Platform and Solutions enable our customers to bring new products to market quickly, digitize customer engagement, and automate unique business processes across diverse lines of business—without the constraints of custom coding. AINS' FOIAXpress<sup>®</sup> is the industry-leading software for collaborative, case-based processing of Freedom of Information Act (FOIA) and Privacy Act (PA) requests. Together, these powerful solutions help our customers enhance productivity, reduce costs and achieve better outcomes. For more information, visit [www.ains.com](http://www.ains.com).