



Press Contact:

Courtney James
Marketing Associate
AINS, Inc.
Phone: 301-670-2308
Email: cjames@ains.com

PRESS RELEASE – FOR IMMEDIATE RELEASE

AINS® Awarded Blanket Purchase Agreement (BPA), potentially worth \$24.1 million over 5 years, from U.S. Office of Personnel Management to Implement Case Management product, eCase®, to Support Federal Retirement and Investigative Systems

eCase Selected as Enterprise Case Management Platform to Help Improve the Quality and Timeliness of Retirement and Background Investigation Processing

Gaithersburg, MD, December 7, 2015 — [AINS, Inc.](#), a leading global provider of cloud-based, adaptive case management platforms and solutions, today announced that the United States Office of Personnel Management (OPM) has selected AINS' [eCase Platform](#) as its Enterprise Case Management System (ECMS) to automate federal retirement and investigative processes in support of the agency's technology modernization objectives.

The single award Blanket Purchase Agreement (BPA), potentially worth \$24.1 million over 5 years, is for ECMS COTS Product and Installation Services. Under the BPA, AINS will implement eCase as an enterprise-wide shared platform to automate various OPM mission-critical business processes, providing a single, unified case management solution across the agency. The first BPA Call issued under the BPA is for the initial installation of the eCase Platform. OPM will use the eCase Platform for Retirement Services (RS) and Federal Investigative Services (FIS), and will also assess additional business processes to consolidate and automate on to the ECMS.

By leveraging eCase's core case management features, OPM will be able to implement solutions faster, reduce maintenance costs, extend system life and provide improved services to federal employees and retirees.

"Modernizing federal retirement and background investigation processing are two main cornerstones of OPM's transformation to become more agile in responding to the needs of the nation's largest workforce and we are extremely proud to be their partner for this

strategic initiative," said Moe Goswami, president and CEO of AINS, Inc. "The selection of eCase as OPM's enterprise case management system marks a significant milestone for AINS and reinforces our commitment to deliver innovative technology solutions that offer our clients greater flexibility in how they build, deploy and improve case-based business apps. eCase will allow OPM to jump start their solution implementations, and provide long-term flexibility across the agency to adapt to the ever-changing needs of federal government workers and retirees."

eCase is a low code, adaptive case management platform that enables agile, information-driven decision making across diverse lines of business within government and commercial markets. Configuration of core case management features—including UI design, forms, workflow, rules, and reports—allow it to automate highly structured and unstructured processes without the high cost and time constraints of custom code development. By unifying manual processes and business process management (BPM) applications on the eCase Platform, organizations can streamline IT architecture, lower operation and maintenance cost, and reduce change risk. In addition to custom configurations, out-of-the-box eCase Solutions for Human Resources, Audit, Inspections and Investigations, Incident Management, and Open Government further accelerate time to value, while allowing organizations to easily modify their solutions as their processes change. eCase can be hosted on premise, or in AINS' [FedRAMPSM](#) cloud-certified data center.

To learn more about AINS' eCase Platform and Solutions, visit www.ains.com/eCase.

About AINS, Inc.

AINS[®] is a leading global provider of cloud-based, adaptive case management platforms and solutions. Since 1988, AINS has empowered more than 350 organizations around the world to rethink how they work by providing innovative, agile software solutions and services to Government and Commercial markets. Built from the ground up for case management, eCase[®] Platform and Solutions enable our customers to bring new products to market quickly, digitize customer engagement and automate unique business processes across diverse lines of business—without the constraints of custom coding. Out-of-the-box eCase Solutions for Human Resources, Audit, Inspections and Investigations, Correspondence and Open Government, via FOIAXpress[®], further accelerate time to value, while providing organizations greater flexibility to adapt as their processes change. Together, these powerful solutions help our customers enhance productivity, reduce costs and achieve better outcomes. For more information, visit www.ains.com.

###