



## Access to Information Processing Solution

### ATIPXpress Benefits

#### Lowens Costs

Automate, track and report on the full ATIP request lifecycle—reducing time and resources

#### Improves Response Time

Integrated collaboration tools and Public Access Link (PAL) portal speeds the delivery of information and delivers efficient processes

#### Supports Transparency

Gain increased visibility and control across the enterprise, leveraging a single, unified system for all ATIP requests and communication

#### Reduces Delays and Backlogs

Integrated redaction with proven reduction in labor costs by 66%

#### Proven Expertise

AINS® is the leader in delivering case-based, Open Government technology solutions

As the emphases on open government and transparency continue to increase, government agencies and institutions are constantly looking for better ways to streamline Access to Information and Privacy (ATIP) request management and facilitate greater requester interaction.

### The Industry's Leading ATIP Management Solution for the Federal Government

ATIPXpress® is the industry's leading software for collaborative, case-based processing of ATIP and Privacy Act (PA) requests. The robust, user-friendly system tracks request and requester information, generates correspondence letters, provides secure redaction capability and quickly runs reports, including standard and ad-hoc custom reports. ATIPXpress transforms traditional, cumbersome and labor-intensive ATIP compliance into an automated and efficient electronic process.

#### ATIPXpress empowers organizations to:

- Automatically generate compliance reports
- Gain processing transparency and accountability
- Improve processing productivity
- Electronically store, retrieve, redact, email and print documents for delivery to requesters
- Gain actionable insight via intuitive, real-time dashboards and analytics
- Collaborate with ATIP requesters using the integrated Public Access Link (PAL) Portal
- Track appeals
- Manage access control and privileges
- Easily communicate and collaborate using correspondence templates
- Receive and track requests throughout the lifecycle
- Provide online payment for ATIP processing fees
- Ensure WCAG 2.0 Compliance for accessibility

Built on the eCase® adaptive case management platform, ATIPXpress offers government agencies a single, unified platform for managing the entire lifecycle of requests—from initial inquiry to delivery of documents through archival of the case. ATIPXpress is a powerful tool for automating the ATIP request process, saving organizations time and money, while ensuring compliance with reporting and procedural requirements. AINS is the provider of choice for more than 350 government agencies and institutions in the U.S. and Canada.

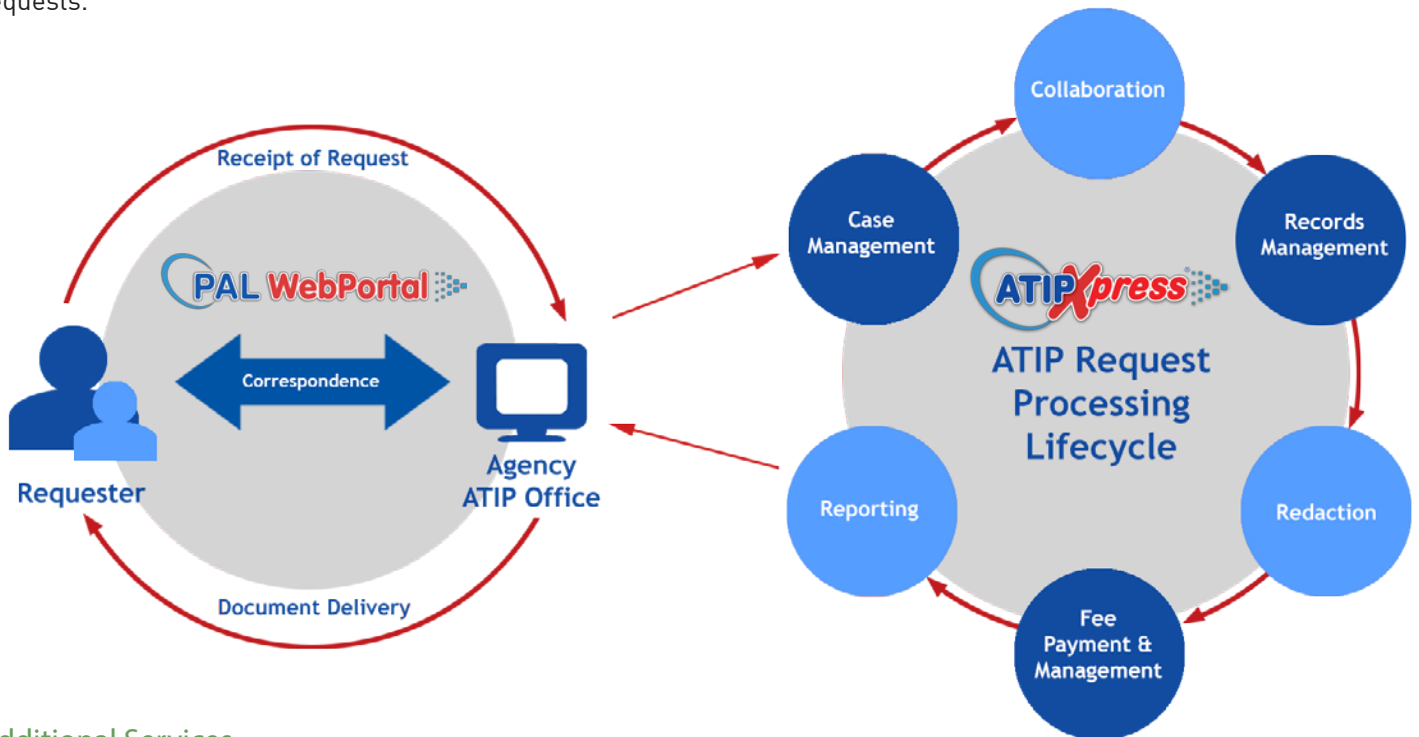


Visit [www.ains.com/atipxpress](http://www.ains.com/atipxpress) for more information on ATIPXpress and the PAL web portal



## Complete Lifecycle Management for ATIP

ATIPXpress provides the enterprise with a complete system for full lifecycle support of ATIP requests, appeals and Privacy requests.



### Additional Services

As the acknowledged leader in ATIP software, AINS is committed to providing best-in-class technology, along with value-add support services, to help our clients respond to the growing demand for access, faster and more efficiently. AINS offers a number of added features in support of ATIPXpress designed to enhance productivity and improve the overall requester experience.

- **ATIPXpress ADR** ATIPXpress Advanced Document Review allows users to de-duplicate emails and other responsive documents automatically while creating an extensive audit log.
- **RedactXpress** RedactXpress is a stand-alone redaction software tool used to permanently remove sensitive information from electronic documents.
- **ScanXpress** ScanXpress is a professional scanning application for converting large batches of paper documents into electronic documents. ScanXpress is a high volume document conversion scanning application used for digitizing large batch files into ATIPXpress.
- **ATIP Services** AINS provides skilled ATIP professionals to our federal government customers to improve ATIP program productivity. Our ATIP professionals are experienced, uniquely-skilled and available to assist agencies to process requests and augment existing

#### About AINS

AINS is a leading global provider of cloud-based, adaptive case management platforms and solutions. Since 1988, AINS has empowered more than 350 organizations around the world to rethink how they work by providing innovative, agile software solutions and services to government and commercial markets. Built from the ground up for case management, eCase Platform and Solutions enable our customers to bring new products to market quickly, digitize customer engagement and automate unique business processes across diverse lines of business—without the constraints of custom coding. Out-of-the-box eCase Solutions for Human Resources, Audit, Inspections and Investigations, Correspondence and Open Government, via ATIPXpress and FOIAXpress, further accelerate time to value, while providing organizations greater flexibility to adapt as their processes change. Together, these powerful solutions help our customers enhance productivity, reduce costs and achieve better outcomes. For more information, visit [www.ains.com](http://www.ains.com).