ECASE AUDIT Framework

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Key Benefits

Adaptability

eCase's "Configure, don't code" design quickly adapts to new Audit and Investigation policies and requirements

Quality

Assignment tracking, standardized review and approval, and document management reduce error

Accountability

Task assignments, triggers and alerts, and audit log

Transparency

Report on all actions and data within the system, share standard reports, auto-generate required reports like ROI

Collaboration

Discussion threads and portals facilitate communication internally and with the public

Efficiency

Assignation, delegation, routing, and approvals power full lifecycle tracking of audits and investigations

Security

Establish permissions audit and investigation groups and roles

The Challenge

Many audits and investigations are currently being handled via bulky spreadsheets or scattered manual systems that lack effective records tracking, management, and retention and do not provide consistent tracking and documentation of work. Because of these decentralized processes, coordination among field agents is difficult and reports often require added effort as all relevant information must be manually compiled from a variety of sources.

An Adaptive Audit & Investigation Solution

eCase Audit/Investigation spans the complete audit and investigation lifecycles through planning, creation, execution, reporting and compliance. eCase provides capabilities to track the workflow of audit events, artifacts, reports, recommendations, and corrective actions. Official notifications are supported throughout the process. The eCase portal enables simple coordination with geographically dispersed case auditors and investigators.



eCase Audit & Investigations Framework

Public Portal				Internal Portal				
Audit	Investigations	Cases	Correspondence	Inventory	Time	Training	Configure Your Own	Solutions
Forms Integration		Intelligent Capture		Configuration		Collaboration Tools		
				Ö				Features
Reporting & Metrics		BPM & Workflow		APIs/Web Services		Role-Based Security		
<u>ılı.</u>								Core
Existing Client Systems of Record								

Configuration	Build and modify applications without coding, saving time and money				
BPM & Workflow	Enables complex structured and unstructured processes and data				
Forms Integration	Design and integrate forms to meet user interface needs				
Collaboration	Improve decision-making and quality via discussion threads and review tools				
Reporting & Metrics	Report on all data and actions, view dashboards, and schedule reports				
Role-Based Security	Configure user and group permissions to all system features				
Intelligent Capture	Scan and OCR for paper capture to replace manual processes				
Portals	Access all applications on the platform through internal or external portal				
API/Web Services	Connect to internal and external systems including systems of record				

Certified Case Management



About AINS

AINS was founded in 1988 and has vast experience developing COTS Enterprise Information Management products and providing innovative IT services to the Government. We have 350+ COTS case management installations for areas such as correspondence, Freedom of Information Act requests, investigations, human resources, and audits.

