The Challenge

Human Resource (HR) departments must manage a wide range of processes that require a lot of information gathering and paperwork. While core HR systems are utilized widely in the public and private sectors, non-core HR services (employee relations, labor relations, reasonable accommodations and others) are still often processed manually or through siloed, ‘home-grown’ applications that fail to provide the transparency and efficiency that is expected from a demanding customer base. Acquiring or building a custom solution for each process pain point quickly becomes expensive and cumbersome.

An Adaptive HR Solution

eCase HR is a centralized HR case management framework with out-of-the-box non-core HR applications that provide a consistent user interface and tracking/reporting capabilities across HR lines of business. By leveraging the power of the eCase Platform, applications may be easily adapted to our client’s unique HR processes and new solutions can be quickly developed.

Solutions

- Onboarding
- Employee Relations
- Workers’ Compensation
- Alternative Dispute Resolution
- Telework
- Labor Relations
- Benefits Tracking
- Reasonable Accommodation
- Other Case Types

One of our customers, the Department of Housing and Urban Development, recently won a “Public Sector” 2013 Global Award for Excellence in Case Management (sponsored by the Workflow Management Coalition) for its eCase deployment to consolidate and manage HR and correspondence case management functions.
eCase HR Framework

Certified Case Management

About AINS
AINS was founded in 1988 and has vast experience developing COTS Enterprise Information Management products and providing innovative IT services to the Government. We have 350+ COTS case management installations for areas such as correspondence, Freedom of Information Act requests, investigations, human resources, and audits.