eCASE® HR
Framework

Key Benefits

Adaptability
eCase's "Configure, don't code" design quickly adapts to new HR requirements

Quality
Standardized review and approval ensures compliance with HR policies

Accountability
Task assignments, triggers and alerts, and audit log enhance defensibility of HR decision making

Transparency
Report on all actions and data across HR lines of business, view dashboards, and schedule delivery of reports

Collaboration
Discussion threads and portals facilitate communication internally and with prospective hires

The Challenge

Human Resource (HR) departments must manage a wide range of processes that require a lot of information gathering and paperwork. While core HR systems are utilized widely in the public and private sectors, non-core HR services (employee relations, labor relations, reasonable accommodations and others) are still often processed manually or through siloed, 'home-grown' applications that fail to provide the transparency and efficiency that is expected from a demanding customer base. Acquiring or building a custom solution for each process pain point quickly becomes expensive and cumbersome.

An Adaptive HR Solution

eCase HR is a centralized HR case management framework with out-of-the-box non-core HR applications that provide a consistent user interface and tracking/ reporting capabilities across HR lines of business. By leveraging the power of the eCase Platform, applications may be easily adapted to our client's unique HR processes and new solutions can be quickly developed.
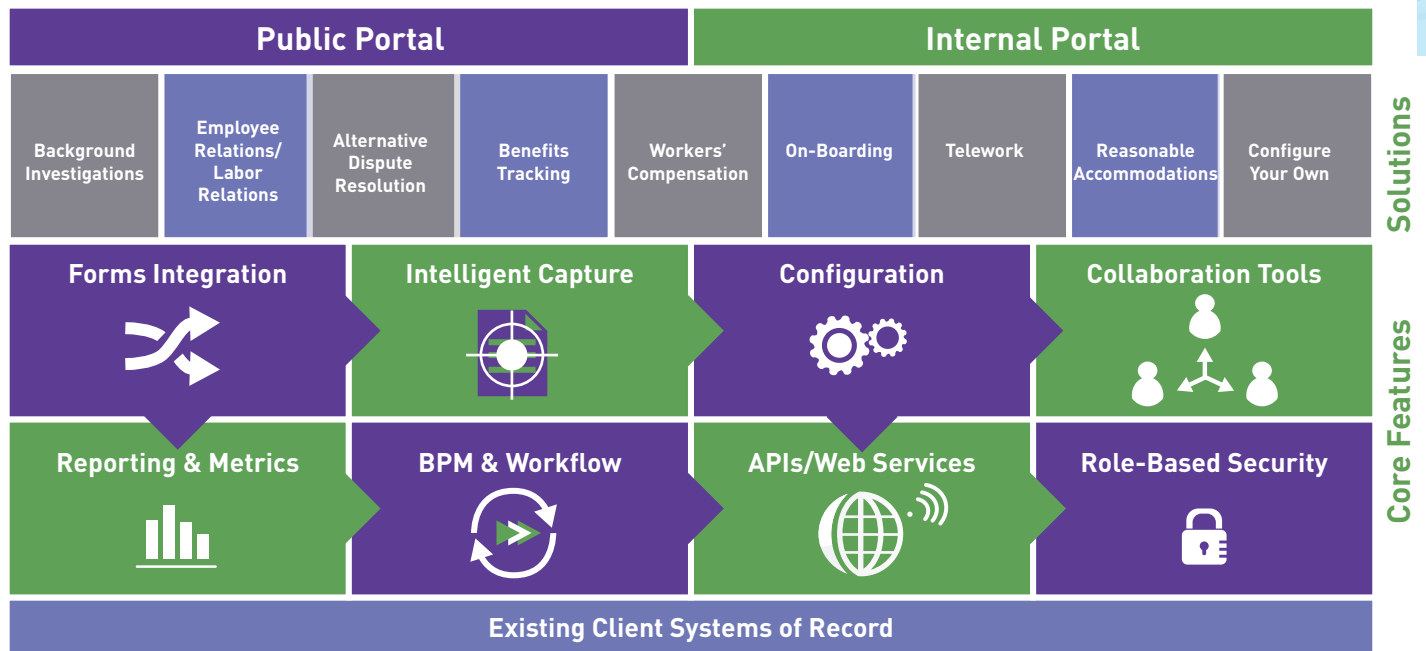
Solutions

> Onboarding
> Employee Relations
> Workers' Compensation
> Alternative Dispute Resolution
> Telework
> Labor Relations
> Benefits Tracking
> Reasonable Accommodation
> Other Case Types

eCASE® HR

Onboarding · Reasonable Accommodation · Any Other Case Type · Benefits Tracking · Labor Relations · Telework · Alternative Dispute Resolution · Workers' Compensation · Employee Relations

One of our customers, the Department of Housing and Urban Development, recently won a **"Public Sector" 2013 Global Award for Excellence in Case Management** (sponsored by the Workflow Management Coalition) for its eCase deployment to consolidate and manage HR and correspondence case management functions.

eCase HR Framework

Public Portal					Internal Portal			
Background Investigations	Employee Relations/ Labor Relations	Alternative Dispute Resolution	Benefits Tracking	Workers' Compensation	On-Boarding	Telework	Reasonable Accommodations	Configure Your Own

Solutions

Core Features

Forms Integration	Intelligent Capture	Configuration	Collaboration Tools
Reporting & Metrics	BPM & Workflow	APIs/Web Services	Role-Based Security

Existing Client Systems of Record

Feature	Description
Configuration	Build and modify applications without coding, saving time and money
BPM & Workflow	Enables complex structured and unstructured processes and data
Forms Integration	Design and integrate forms to meet user interface needs
Collaboration	Improve decision-making and quality via discussion threads and review tools
Reporting & Metrics	Report on all data and actions, view dashboards, and schedule reports
Role-Based Security	Configure user and group permissions to all system features
Intelligent Capture	Scan and OCR for paper capture to replace manual processes
Portals	Access all applications on the platform through internal or external portal
API/Web Services	Connect to internal and external systems including systems of record

Certified Case Management

508 Compliance · CMMI LEVEL 3 · FedRAMP · ISO 9001:2008 CERTIFIED COMPANY · CSM · WfMC Award for Excellence in Case Management

About AINS

AINS was founded in 1988 and has vast experience developing COTS Enterprise Information Management products and providing innovative IT services to the Government. We have 350+ COTS case management installations for areas such as correspondence, Freedom of Information Act requests, investigations, human resources, and audits.