

CASE® INVESTIGATIONS

for Inspector Generals

Key Benefits

Speed Investigations

Tailored workflows, rules, electronic forms, and reports accelerate IG investigation processes

Reduce Cost

Configurable eCase platform easily adapts to new requirements without custom coding

Increase Security

Protect sensitive information using granular, role-based permissions to case data, documents, and system features. Users only see the data relevant to them

Unify Processes

All IG investigative processes consolidated on a single, unified platform. Powerful data model links cases and uncovers complex relationships among people, places, and things

Improve Visibility

Canned and ad hoc reports provide detailed process data. Role-based dashboards summarize key performance indicators at a glance

Ensure Compliance

Pre-configured rules and workflows ensure compliance with IG rules and regulations

Gain Control from Hotline to Case Closed

It is critical that Inspector Generals (IGs) are able to efficiently conduct and supervise investigations relating to agency programs and operations. Investigations help prevent and detect fraud, waste, and misconduct, and are a strong deterrent to crime. Many current IG Investigation systems utilize manual processes or outdated technology that has become time intensive and costly to maintain. Further, these systems only automate a portion of the investigation process, relying on manual intervention or additional systems to fill in the gaps, opening the door for inconsistencies and human error. To streamline their processes and reduce cost, IGs must implement modernized solutions that automate the full investigations life cycle and can easily adapt to change.

eCase® Investigations

eCase Investigations automates, tracks, and reports on the complete IG investigations process, improving efficiency, providing real-time process transparency, and speeding report generation. In addition to comprehensive investigative features, eCase Investigations is built on the adaptive eCase Platform, allowing it to be easily tailored to unique IG requirements via configuration, not coding. Configuration over coding means faster implementation time, lower change cost, and longer system life.

Core Capabilities

Complaints and Investigations Management: Manage and track case data, records, documents, evidence, workflow, staff, activities, outcomes (including Subpoenas, Consensual Monitoring, and referrals) and more for a variety of different investigation types.

Report Generation: Over 100 pre-configured reports including the SAR Fiscal Year, SAR six-month, CIGIE, CIGIE Personnel Actions, and more. Ad hoc report module enables custom reporting on investigation case data.

Time Management: Track and report on time charged to each case. Track agent time, leave, and Law Enforcement Availability Pay (LEAP).

Inventory Management: Manage inventory assigned to all agents utilizing three types of master inventories (accountable, expendable, technical).

Requirements Management: Track and report on compliance with training and medical requirements.

Integrity Briefings Management: Plan, conduct, and document internal and external briefings.

Hotline Portal: Receive tips from citizens, employees, and officials to report suspected cases of fraud or abuse. Auto populate new investigative case with hotline complaint information.

Built on the eCase Platform

eCase Investigations is built on the eCase Platform. eCase is an adaptive case management platform that enables agile, information-driven decision making across diverse lines of business within government and commercial markets. Configuration of core case management features—including UI design, forms, workflow, rules, and reports—allow it to automate highly structured and unstructured processes without the high cost and time constraints of custom code development. By unifying manual processes and business process management (BPM) applications on the eCase Platform, organizations can streamline IT architecture, lower operation and maintenance cost, and reduce change risk.



About AINS

AINS® is a leading global provider of cloud-based, adaptive case management solutions. For more than 27 years, AINS has empowered organizations to rethink how they work and how they make informed decisions by providing innovative, agile software solutions that span human resources, open government, inspections and investigations, audit, incident management and other business-critical processes within government and commercial markets. Based in Gaithersburg, Maryland, the company's solutions are used by more than 350 clients, spanning more than 45 countries.

For more information, visit www.ains.com.