



# eFOIA Solution

## FOIAXpress Benefits

### Lowers FOIA Costs

Automate, track and report on the full FOIA request lifecycle—reducing time and resources

### Improves Response Time

Integrated collaboration tools and Public Access Link (PAL) portal speeds the delivery of information and delivers efficient processes

### Supports Transparency

Gain increased visibility and control across the enterprise, leveraging a single, unified system for all FOIA requests and communication

### Reduces Delays and Backlogs

Integrated redaction with proven reduction in labor costs by 66%

### Proven Expertise

AINS® is the leader in delivering case-based, Open Government technology solutions

### Flexible Deployment

Host FOIAXpress on premise or in the AINS FedRAMP-certified data center

As the emphasis on open government and transparency continues to increase, government agencies and institutions are constantly looking for better ways to streamline FOIA request management and facilitate greater requester interaction.

## The Industry's Leading FOIA Management Solution for the Federal Government

FOIAXpress® is the industry's leading software for collaborative, case-based processing of Freedom of Information Act (FOIA) and Privacy Act (PA) requests. The robust, user-friendly system tracks request and requester information, generates correspondence letters, provides secure redaction capability and quickly runs reports, including the Department of Justice Annual Report. FOIAXpress transforms traditional, cumbersome and labor-intensive FOIA compliance into an automated and efficient electronic process.

### FOIAXpress empowers organizations to:

- Automatically generate annual compliance reports
- Gain FOIA processing transparency and accountability
- Improve processing productivity
- Electronically store, retrieve, redact and print documents for delivery to FOIA and PA requesters
- Gain actionable insight via intuitive, real-time dashboards and analytics
- Collaborate with citizens and FOIA requesters using the integrated Public Access Link (PAL) Portal
- Track appeals
- Manage access control/privileges
- Easily communicate and collaborate using correspondence templates
- Receive and track requests through the lifecycle
- Provide online payment for FOIA processing fees
- Ensure 508-compliance

Built on the eCase® adaptive case management platform, FOIAXpress offers government agencies a single, unified platform for managing the entire lifecycle of requests—from initial inquiry to delivery of documents through archival of the case. FOIAXpress is a powerful tool for automating the FOIA request process, saving organizations time and money, while ensuring compliance with U.S. Department of Justice (DOJ) reporting and procedural requirements. With the largest installed base of any eFOIA management system on the market, FOIAXpress is the solution of choice for more than 350 government agencies and institutions in the U.S. and Canada.

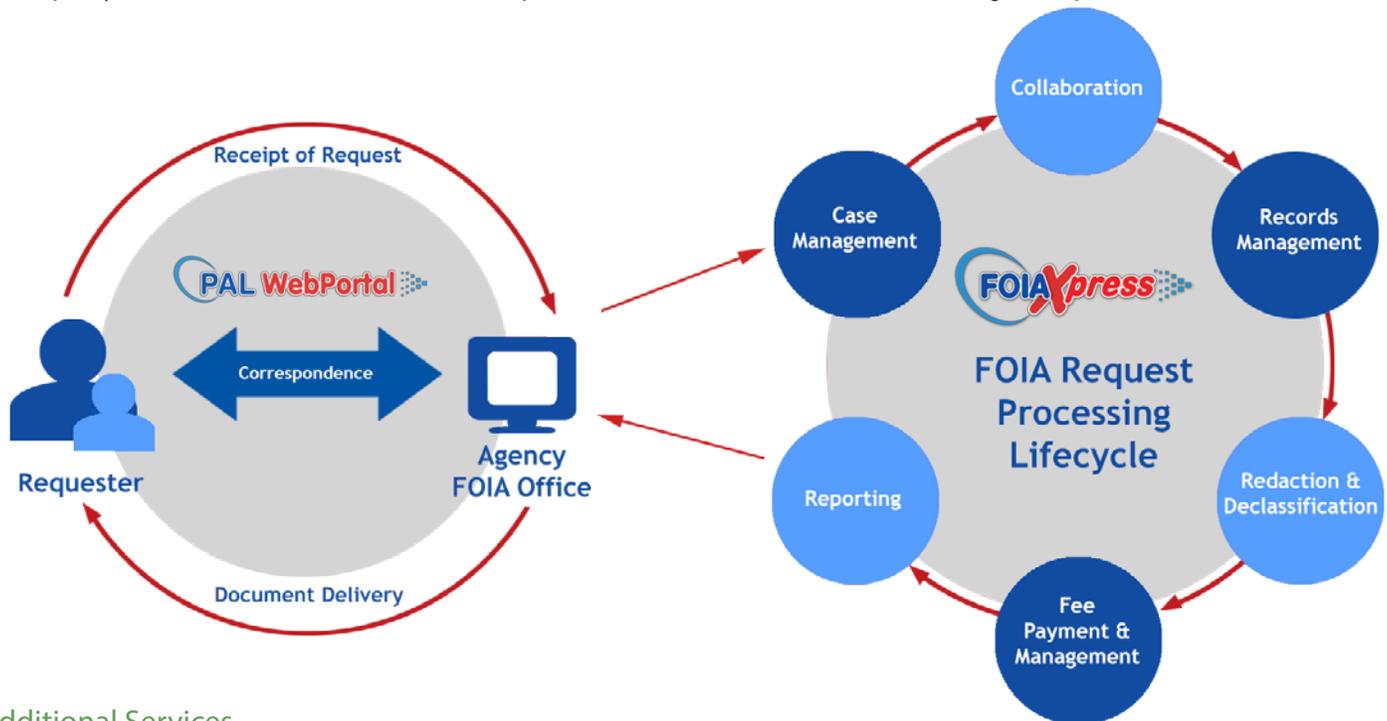


For more information about FOIAXpress and the PAL web portal, visit [www.ains.com/foiexpress](http://www.ains.com/foiexpress).



## Complete Lifecycle Management for FOIA

FOIAXpress provides the enterprise with a complete system for full lifecycle support of FOIA requests, FOIA Appeals and Privacy requests—all of which can be hosted by AINS in its FedRAMP<sup>SM</sup> certified hosting facility.



### Additional Services

As the acknowledged leader in eFOIA software, AINS is committed to providing best-in-class technology, along with value-add support services, to help our clients respond to the growing demand for access, faster and more efficiently. FOIAXpress offers a number of added features that are designed to enhance productivity and improve the overall requester experience.

- **FOIAXpress ADR** FOIAXpress Advanced Document Review allows users to automatically de-duplicate emails and responsive documents while creating an extensive audit log.
- **RedactXpress** RedactXpress is a stand-alone redaction and declassification software tool used to permanently remove sensitive information from electronic documents. RedactXpress allows for the secure redaction of deliverable FOIA responses.
- **ScanXpress** ScanXpress is a professional scanning application for converting large batches of paper documents into electronic documents.
- **FOIA Services** AINS provides skilled FOIA professionals to our Federal government customers to improve FOIA program productivity. Our FOIA professionals are experienced, uniquely skilled and available to assist agencies to process requests and augment existing resources.

### About AINS

AINS is a leading global provider of cloud-based, adaptive case management platforms and solutions. Since 1988, AINS has empowered more than 350 organizations around the world to rethink how they work by providing innovative, agile software solutions and services to government and commercial markets. Built from the ground up for case management, eCase Platform and Solutions enable our customers to bring new products to market quickly, digitize customer engagement and automate unique business processes across diverse lines of business—without the constraints of custom coding. Out-of-the-box eCase Solutions for Human Resources, Audit, Inspections and Investigations, Correspondence and Open Government, via FOIAXpress, further accelerate time to value, while providing organizations greater flexibility to adapt as their processes change. Together, these powerful solutions help our customers enhance productivity, reduce costs and achieve better outcomes. For more information, visit [www.ains.com](http://www.ains.com).