



AINS Inc.

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Name of Product: **eCase 9.5.x**

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Product Name: eCase Version: 9.5.x		
Section 1194.21 Software Applications and Operating Systems - Detail Voluntary Product Accessibility Template		
Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	eCase adequately supports keyboard functionality.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	eCase does not hinder activated features of other products or any operating system.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	eCase supports navigation through use of tab key and shift + tab key (for backward navigation through the user interface).
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported	eCase provides tooltips for all functional icons. This feature lets users use Screen Reviewers to make interface information available through synthesized speech or through a refreshable Braille display.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	eCase maintains consistency for all programmatic elements and controls.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	eCase provides alternative text for all functional elements throughout the application.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	eCase does not hamper with user-selected settings.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	eCase provides tooltips for conveying information apart from color coding.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	

(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	Flashing or blinking text is not used anywhere throughout the eCase application.
(l) When electronic forms are used, the form shall allow people using Assistive Tecnology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	eCase offers instructional assistance, directions and cues wherever required for completion of forms.

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Section 1194.22 Web-based Internet information and applications - Detail		
Voluntary Product Accessibility Template		
Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported	eCase provides alternative text for elements.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported	Color is not used as the sole means to convey information in eCase.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported	eCase provides text that is in a readable format. While the application uses style sheets, the text is still readable and understandable with the style sheet disabled.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Supported	eCase does not support server side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	
(g) Row and column headers shall be identified for data tables.	Supported	All data tables have row and column headers appropriately defined in eCase.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supported	Table cells are associated with appropriate headers in the data tables used by eCase.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported	All frames in eCase have been titled with text for easy identification.

(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supported	Flickering text is not used anywhere through eCase application.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supported	eCase provides tooltips for each functional element, so that it can be read by Screen Reviewers.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supported	eCase does make use of applets and plug-ins for certain functionality. The level of dependency on these parts of eCase is related to the type of user and the individual requirements.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	Textual assistance is provided for users to complete all forms in eCase, either in the form of tooltips or textual instructions.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supported	There are no repetitive navigation links anywhere at all in eCase.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supported	eCase provides the support by popping up session alert message indicating options to continue or exit the session.

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Section 1194.31 Functional Performance Criteria - Detail		
Voluntary Product Accessibility Template		
Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	eCase adequately supports keyboard functionality for blind or visually impaired.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	eCase will allow for font size changes to increase the font to larger, pronounced size. eCase will allow users to use assistive technology to assist with visual text. This lets users use Screen Reviewers to make

		interface information available through synthesized speech or through a refreshable Braille display.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Supported	eCase will support caption texts for the available fields.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	eCase provides keyboard accessibility through keyboard short cuts, access keys and tab order to all significant features. So, use of a mouse is not required.